

# Blank page when clicking add server

117 admin December 25, 2023 [Common Errors & Troubleshooting](#) 4719

Make sure that you can connect to license.ezeelogin.com server port 80 and 443 from your ezeelogin installed server.

## Using Telnet (Command Line):

1. For Port 80 (HTTP):

A terminal window titled 'root@gateway: ~' showing a telnet command being executed. The output indicates a successful connection to license.ezeelogin.com on port 80.

```
root@gateway:~# telnet license.ezeelogin.com 80
Trying 23.227.188.53...
Connected to license.ezeelogin.com.
Escape character is '^]'.
```

3. For Port 443 (HTTPS):

A terminal window titled 'root@gateway: ~' showing a telnet command being executed. The output indicates a successful connection to license.ezeelogin.com on port 443.

```
root@gateway:~# telnet license.ezeelogin.com 443
Trying 23.227.188.53...
Connected to license.ezeelogin.com.
Escape character is '^]'.
```

4. If the connection is successful, you will see a blank screen or some response from the server. If the connection is not successful, you may see an error message indicating that the connection could not be established.

Online URL: <https://www.ezeelogin.com/kb/article/blank-page-when-clicking-add-server-117.html>