Blank page in GUI and an error in SSH/backed shell ’ license expired!’

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Troubleshooting Blank GUI Page and "License Expired" SSH Error.

Overview: This article describes steps to troubleshoot a blank GUI page and "**license expired!**" SSH error in Ezeelogin by verifying renewal status and flushing the license cache using a provided script to resolve the issue.

If you encounter a blank page in the GUI along with an SSH error stating "**license expired**!" unexpectedly before the time of renewal, follow these steps to resolve the issue:

Step 1: Verify license renewal status. Double-check that it is not actually time for license renewal. Sometimes, unexpected errors can occur if the license is indeed expired.

Step 2: Flush Ezeelogin license cache. To clear the Ezeelogin license cache, follow these steps:

Step 2(A): Download http://downloads.ezeelogin.com/flush_license.zip

Step 2(B): Extract the package and execute the script on your Ezeelogin server.

```
root@gateway:~# php flush_license.php

 License cache cleared.
```

After executing the script, verify if the issue with the blank GUI page and SSH error persists. Refresh the GUI and attempt to SSH again to ensure proper functionality.

Related Articles:

How to flush the license

License Mistach

Online URL: https://www.ezeelogin.com/kb/article/blank-page-in-gui-and-an-error-in-ssh-backed-shell-license-expired-118.html