keep getting logged out while trying to web gui in firefox and safari but login into the web interface via chrome works fine

146 admin October 4, 2024 Common Errors & Troubleshooting 7182

How to solve browser Compatibility Issue: Persistent Logout in Firefox and Safari, Stable Access via Chrome?

Overview: This article helps to resolve the browser compatibility issue where the gateway user gets logged out while trying to access Ezeelogin GUI in firefox and safari but login into the Ezeelogin GUI via chrome works fine. The issue can be resolved by correcting the gateway server's time.

This usually happens when the time on your server is not correct. Sync your server time using ntpdate and ensure that server time is indeed correct.

```
root@gateway:~# ntpdate pool.ntp.org
```

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