

# Webportals unavailable for user

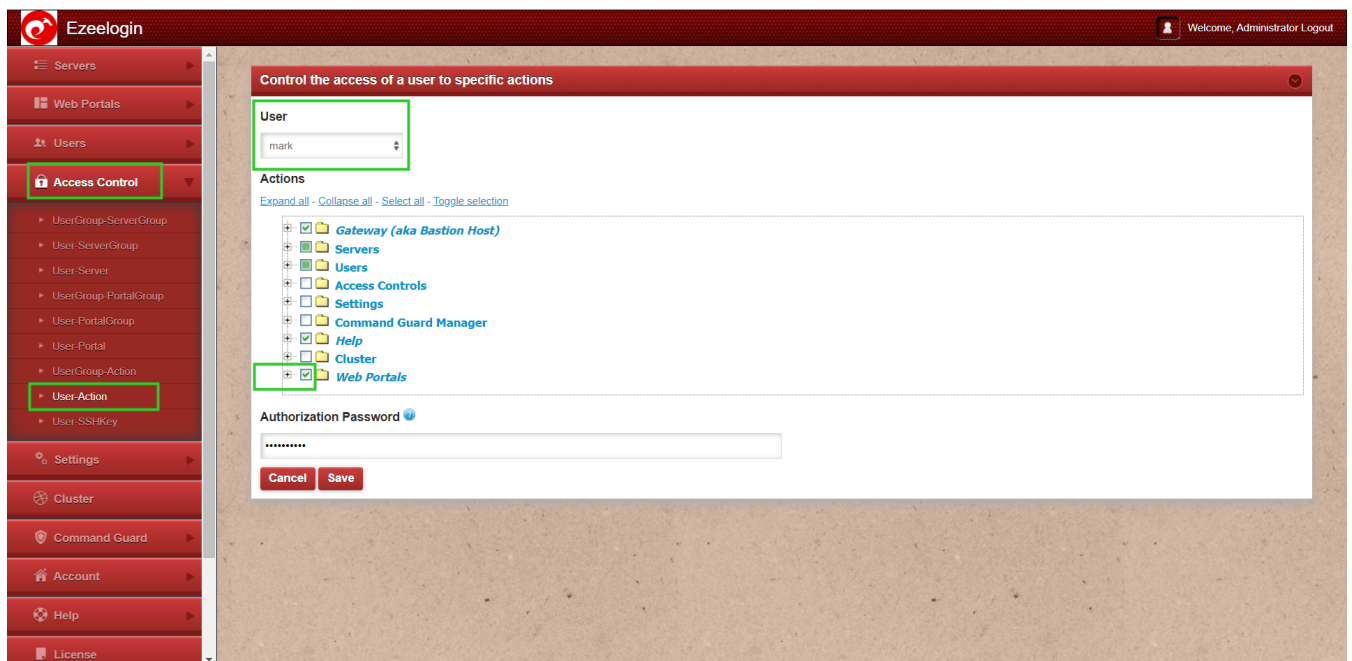
170 admin June 13, 2023 [Features & Functionalities](#), [Productivity & Efficiency Features](#), [Technical](#) 9281

## [Web Portals](#) Unavailable for the User

This occurs if you have not been given the necessary privileges to the user.

Go to the web panel and navigate to the tab

**Access-Control >> User-Actions >> <select user> >> Web Portals** and enable it so that the Web Portals tab starts showing up for the users

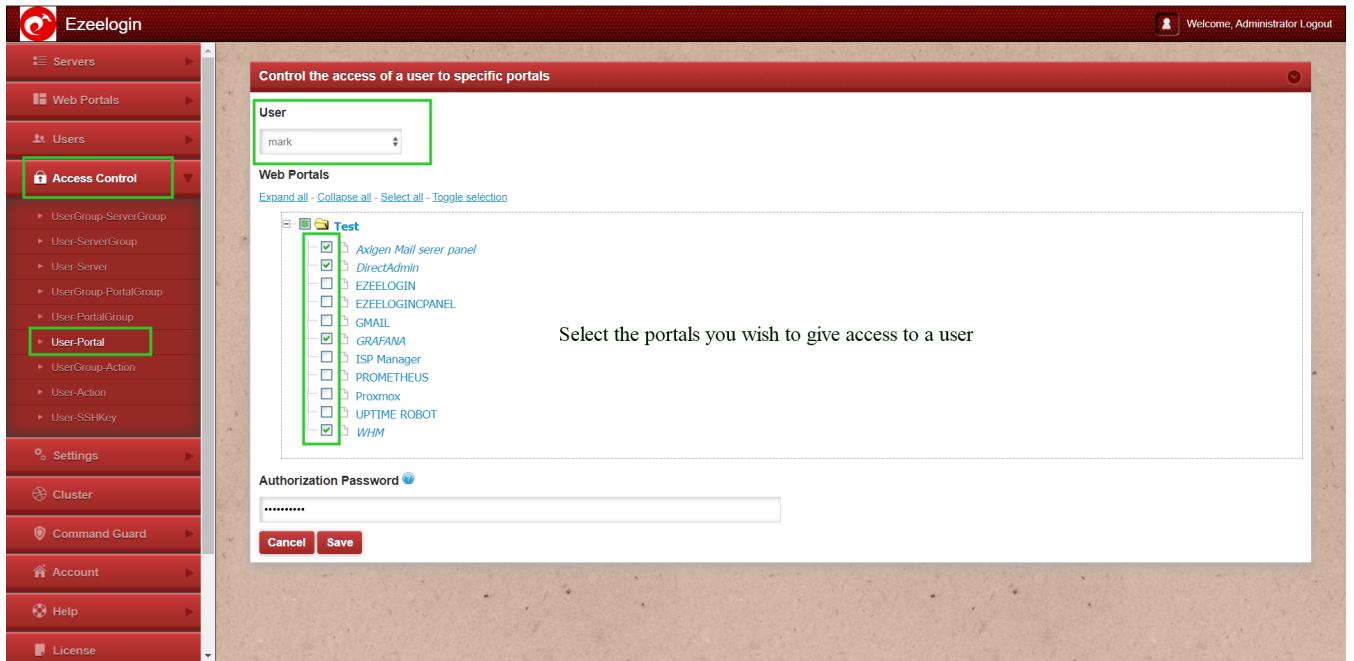


Then navigate to

**Access-Control >> User-Portal >> <select user> >>select portals >> save**

or

**Access-Control >> User-PortalGroup >> <select user> >> select portal groups >> save**



Online URL: <https://www.ezeelogin.com/kb/article/webportals-unavailable-for-user-170.html>