User identity and access management in SSH

197 admin October 29, 2026 Identity & Access Management (IAM), Productivity & Efficiency Features 36201

How to login into the remote server with the same username as the ssh gateway user?

Overview: This article explains how to ensure that an SSH gateway user logs into a remote server with the same username. It covers two methods: pass the user through by ensuring the same username exists on both the gateway and remote servers, and creating a sub SSH user with the same name across all remote servers. It also includes instructions for deleting and adding subssh user on remote servers.

There might be situations where the SSH gateway users need to log in to a remote server with the same username as the SSH gateway user.

For example: How would you ensure that your SSH gateway user 'tony' would always login into the remote server as the system user 'tony'?

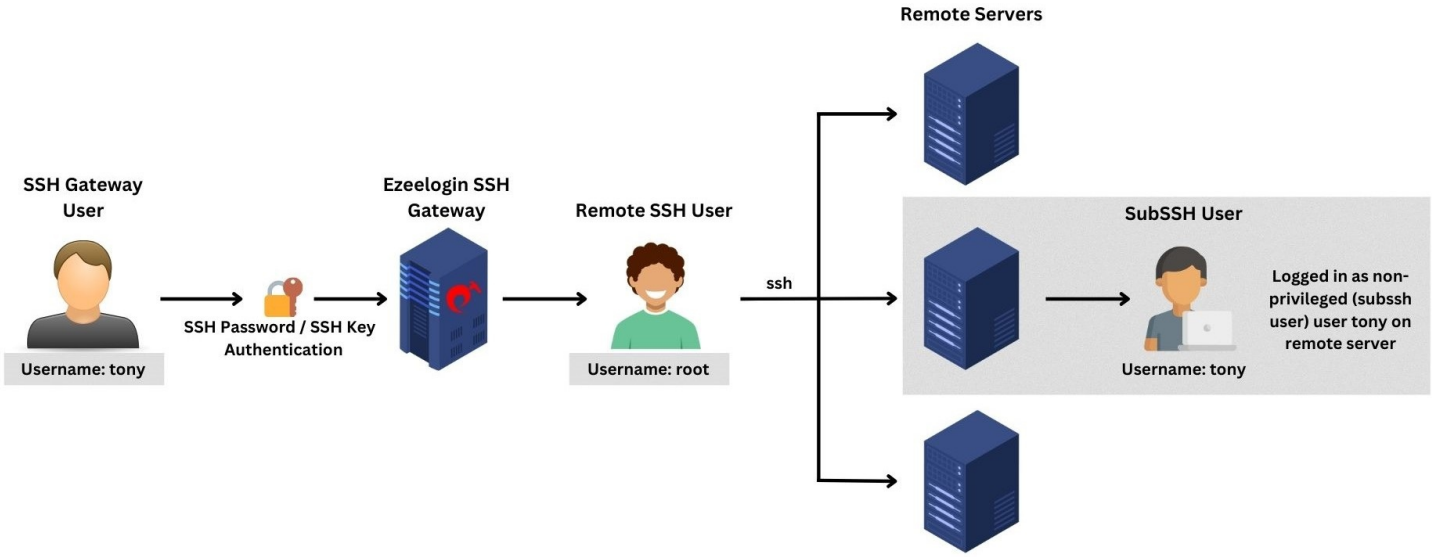
Method 1. Pass User Through

Refer to the article on **Pass-through User.**

Note: Note: You would need to ensure that a user with the same name as the jump server user exists on the remote server.

Method 2. Sub SSH User

Here is how to ensure that the SSH gateway user 'tony' would SSH into the remote server and login as the system user 'tony' on the remote server corporate.eznoc.com which belongs to the server group Linux cloud instances.

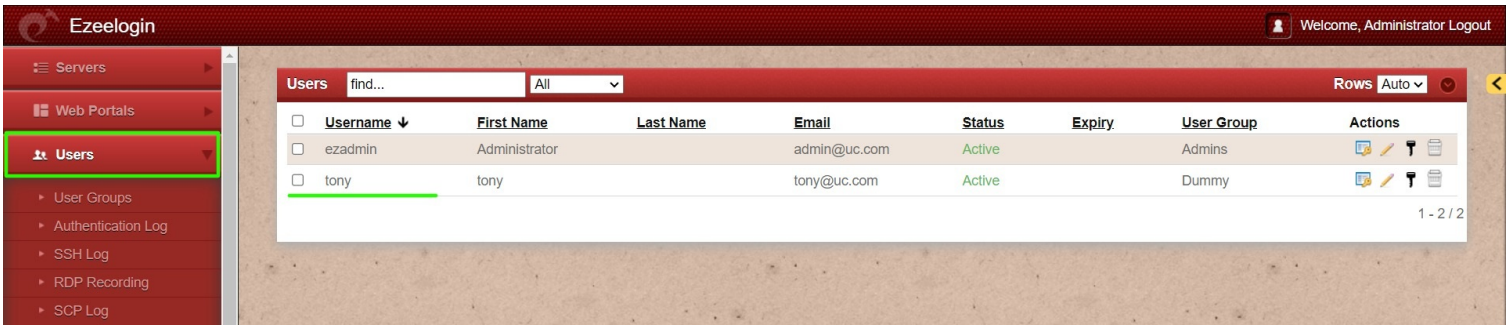


Note: Make sure to use the **Password Management** as **"Automatic" or " Keep given password"**, or else the user won't be created on the remote servers that being added after creating sub ssh user.

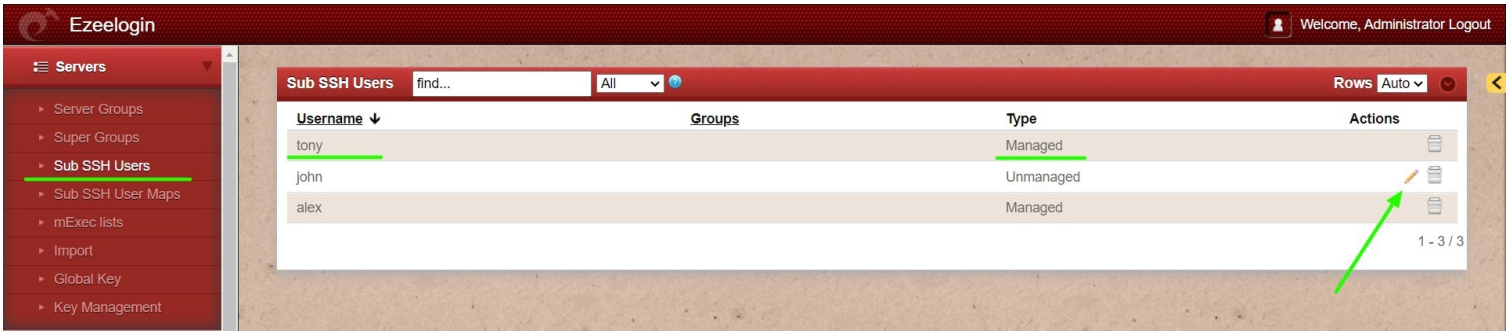
Note: You can also establish a subordinate SSH user using a non-privileged user allowing a gateway user to log into the remote server as a sub ssh user.

Refer to the article for more details: **Create sub ssh user with non-privileged remote ssh user**

Step 1: Create the SSH gateway user 'tony'.



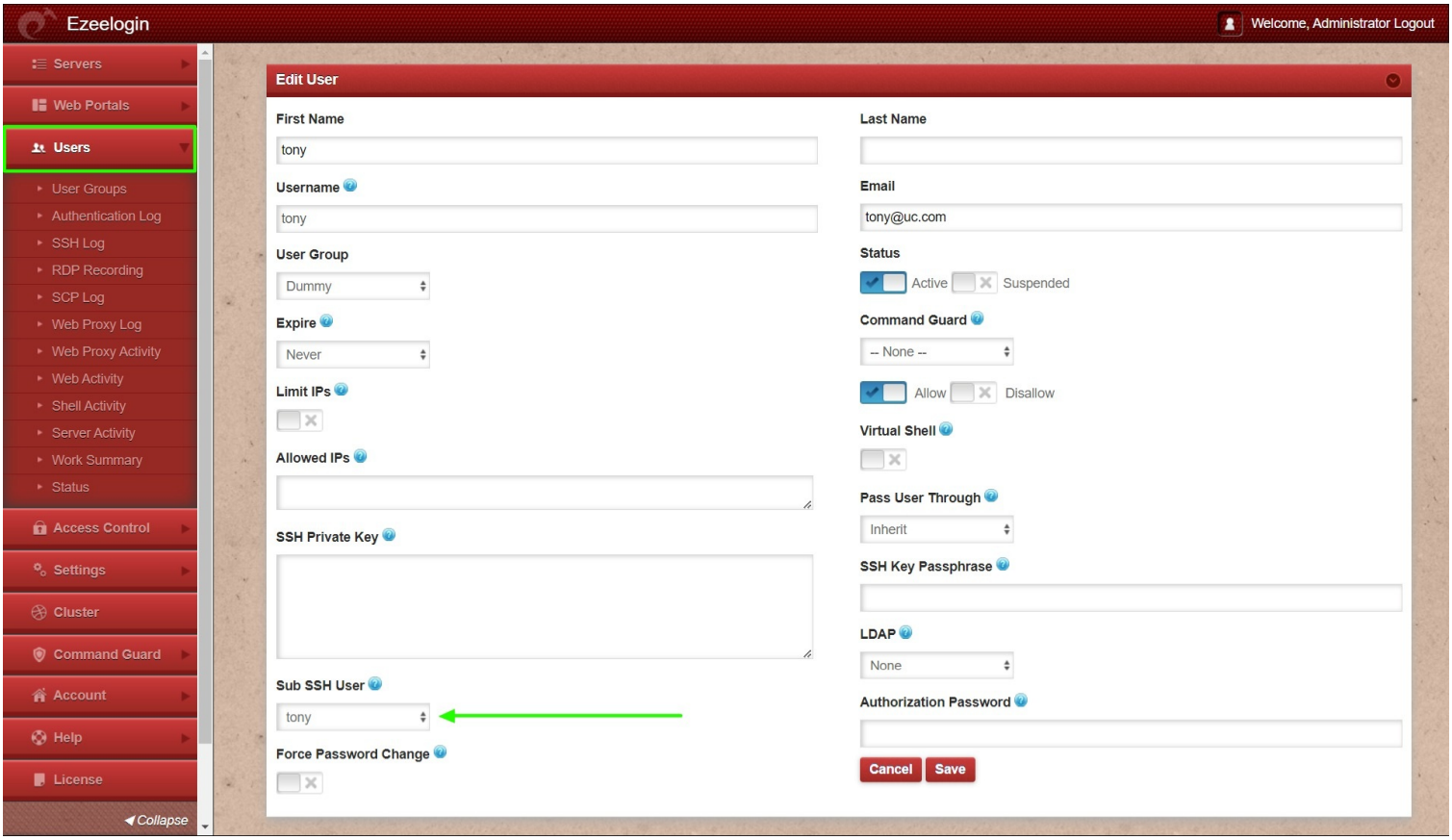
Step 2: Create Sub SSH user called 'tony'. This step would create system users by the name 'tony' across the servers added in GUI. If the system user 'tony' already exist on the remote server, then select **unmanaged** while adding the system user.



Note: You can edit the password and SSH private key of the unmanaged user 'john' by clicking the add/edit option.

Note: If the sub ssh user is unmanaged, ie if the user 'tony' already exists on remote servers, then you can generate key pair for the user 'tony' and paste the private key below. The public key needs to be entered manually on the remote servers. If you are getting the error **Wrong passphrase or corrupted key** while adding private keys refer **article.**

Step 3: Edit the user 'tony' and select the '**sub ssh user**' '**tony**' as well. This will ensure that the jump server user 'tony' will always login to the remote server as the user 'tony' itself.



Step 4: SSH as gateway user 'tony' and enter to the remote server 'centos.server 'and you will be logged in as the user 'tony' on the remote server centos.server. Also, you can see that the Sub SSH User listed in the ezinfo command. The user 'tony' would be logged in as system user 'tony' on all servers.

```
tony@centos:~$ whoami
tony
tony@centos:~$
tony@centos:~$
tony@centos:~$ ezinfo

Server details:-

 Name                    : centos.server
 IP                      : 192.168.1.36
 SSH port                : 22
 Sub SSH User            : tony
 Password                : Bm6xETfJKaTkR
 Actual SSH User         : root
 Actual Password         : a9sSGXWNHVqZ
 SSH Key                 :  -----BEGIN ENCRYPTED PRIVATE KEY-----

  MIGbMFcGCSqGSIb3DQEFDTBKMCkGCSqGSIb3DQEFDDAcBAhHI1Q/0/MJwwICCAAw

  DAYIKoZIhvcNAgkFADAdBglghkgBZQMEAQIEEPfmh+X5eP+6nSwt515hwt8EQMEy

  5oQFfffLg3sItBPgB0AklwRtZ5icgIPbqctpZs9bRdDh8RT/cBPp9rlbqjpggEwa

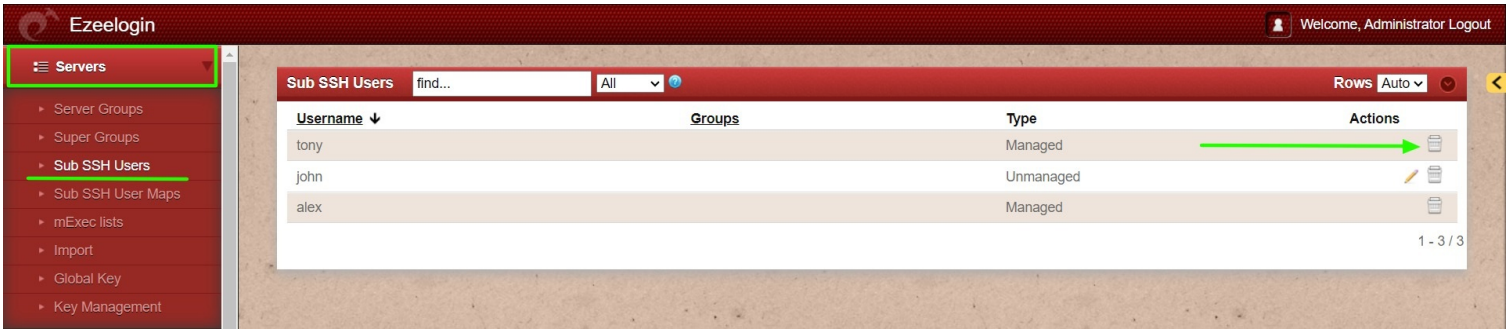
  J9hkHyxQ0YoG6yNAP7c=

  -----END ENCRYPTED PRIVATE KEY-----
 Passphrase              : R9adKJvEmhr
 Group                   : production server

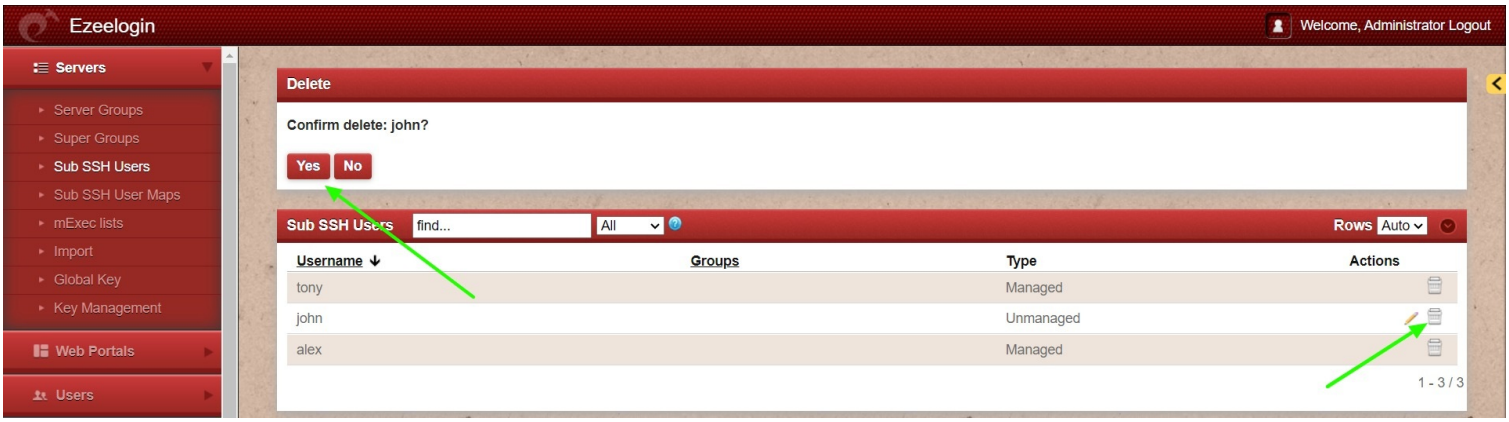
^C
tony@centos:~$
tony@centos:~$
```

2. Delete managed or unmanaged SubSSH users?

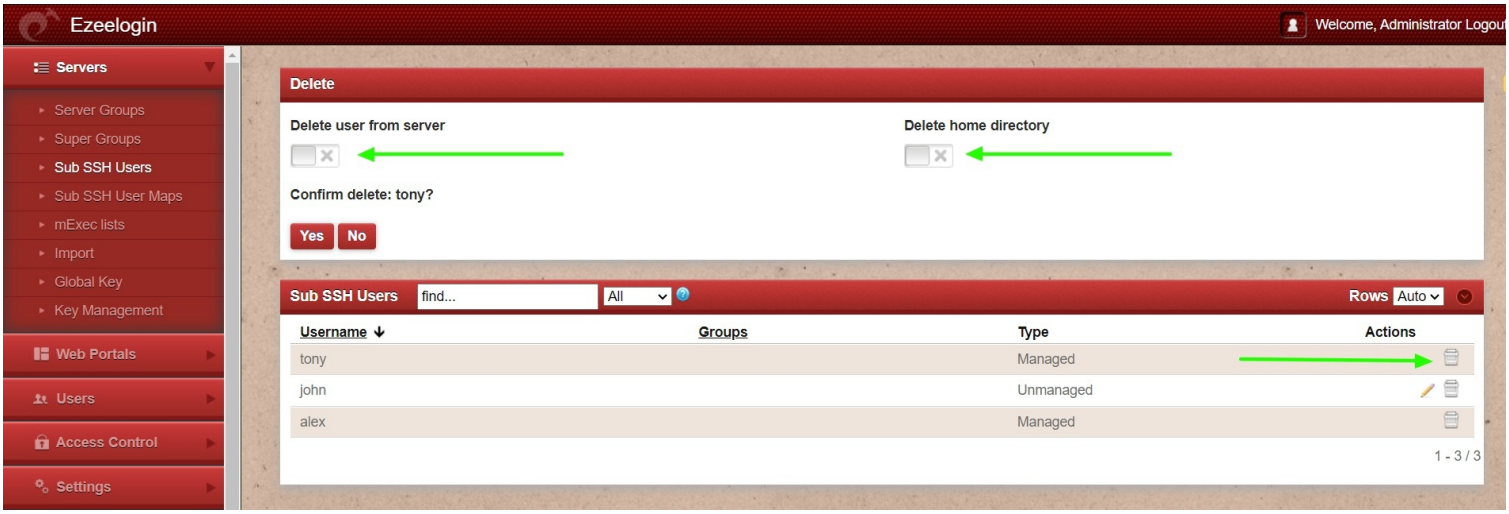
Step 2 (A): Click on the delete icon of the user.



Step 2 (B): Unmanaged users can simply be deleted by confirming with a click on the yes button.



Step 2 (C): If you want to delete the **managed** user from remote servers, enable '**Delete user from server**.' If you want to delete the home directory of the user from remote servers, enable '**Delete home directory**.

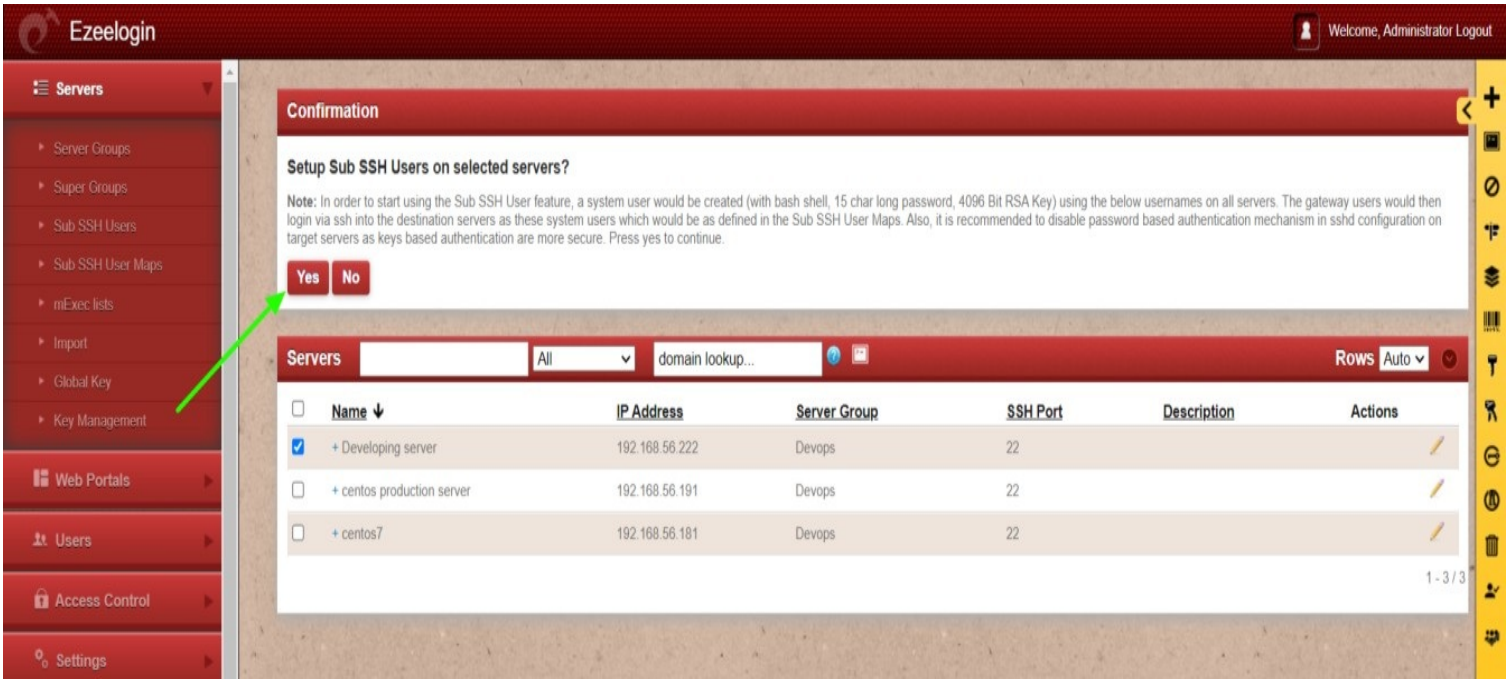


3. How to add a SubSSH user on selected remote servers?

> **Note:** Add Sub SSH User to newly created remote servers.

Step 3(A): To **create a sub ssh user on a single server or multiple servers at a time**, select that remote server from the list and click on **Setup Sub SSH Users on selected servers** from the right menu bar.

Step 3 (B): After selecting it will prompt for confirmation. Click on **Yes** for the sub ssh user creation on the selected remote servers.



Troubleshooting Steps:

Unable to Create a SubSSH User When the Gateway Server Is Added as a Remote Server

If the gateway server itself is also added as a remote server(testserver) in Ezeelogin, creating a subssh user may fail with the following error:
(Skip gateway local node: a4d34be3977bbae9cbbeb379e465eaba9cc2343c)

This error appears when the server you are targeting is the same gateway server that Ezeelogin is running on. Ezeelogin treats it as the gateway's local node and skips it, so the subssh user cannot be created for it.

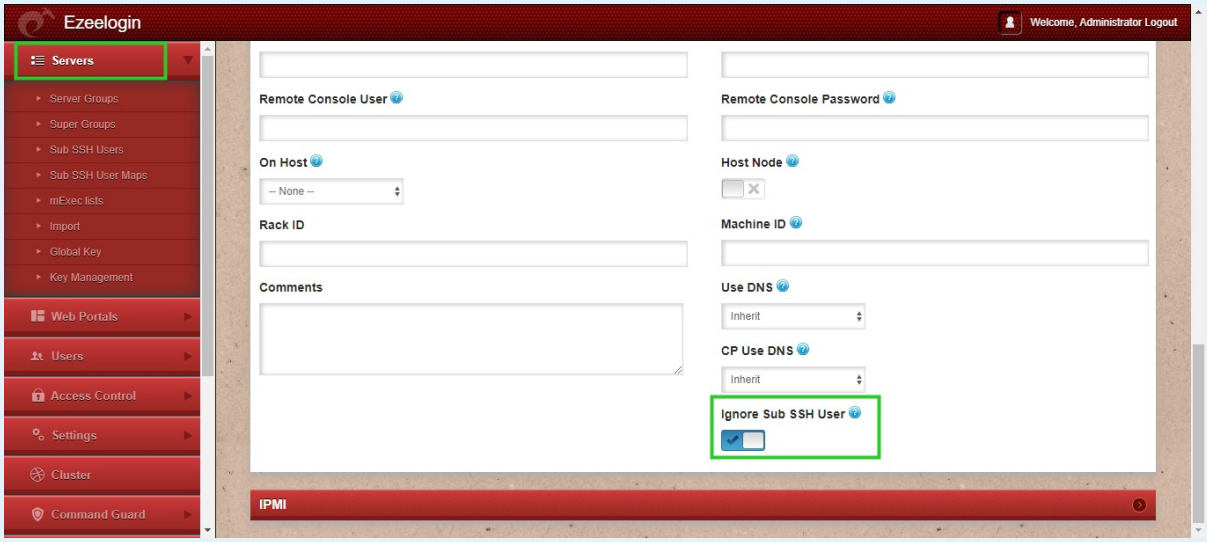
Note:
1) If the remote server you add is a different ezeelogin server (not the gateway itself), you can create a Subssh user with the same username as the corresponding user on that remote Ezeelogin server. In this case the Subssh user is created successfully, even when the username matches the Ezeelogin user.

2) The Ezeelogin gateway user and the SubSSH user can have the same username. When the user mapping is configured correctly, the gateway user will connect to the remote server using the corresponding SubSSH account.

This feature is available starting from Ezeelogin version 7.48.0. If you are using an older version refer this article to upgrade Ezeelogin to latest version.

Note:

To ignore Sub SSH User for a particular remote server enable **Ignore Sub SSH User** under the Advanced Section of the Server Edit **(Server ->Edit-> Ignore Sub SSH User)** so that sub SSH User creation will be ignored for that remote server.



Creation of Subssh user fails

If the Ezeelogin gateway server has more remote servers, it will take more time to create the subssh user in all the servers. Refer below article to increase the execution time of the script in the gateway server.

Increase script execution time in the gateway server

Note: This feature is available from version 7.15.0 only. Refer article to **upgrade Ezeelogin to the latest version.**

Related Articles:

How to use unmanaged SubSSH users in Ezeelogin?

Access different servers with different subssh users

How to add sub ssh users on remote servers and restrict commands via sudoers file

How to add a subssh user with non privileged remote ssh login user

Online URL: https://www.ezeelogin.com/kb/article/user-identity-and-access-management-in-ssh-197.html