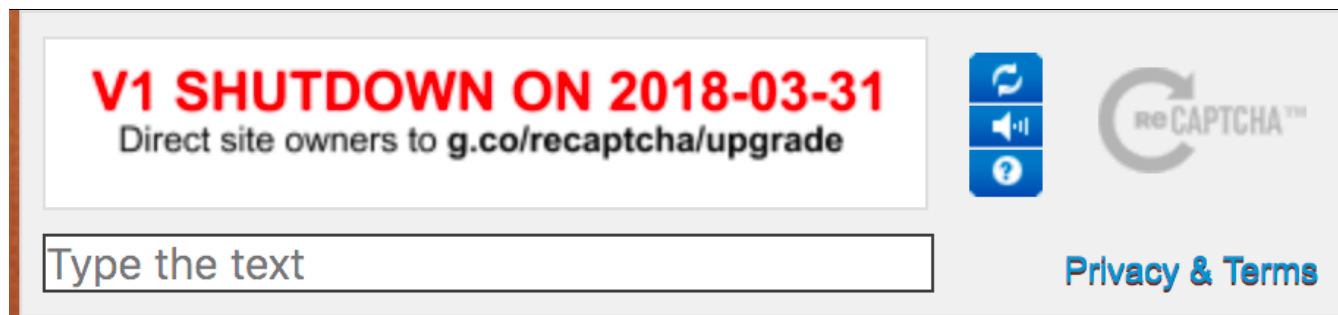


# Google Recaptcha shutdown issue

226 admin October 10, 2024 [Common Errors & Troubleshooting](#) 3881

## How to solve Google Recaptcha shutdown issue?

**Overview:** This article will help the Ezeelogin admin user to fix the Google Recaptcha shutdown issue while logging into the Ezeelogin GUI.



**Step 1:** To resolve the recaptcha shutdown issue, [upgrade Ezeelogin](#) to the latest version. Download the latest Ezeelogin package corresponding to the PHP version from the [customer portal](#)

**Note:** Refer to the article to [disable Google reCAPTCHA](#)

### Emergency CLI Method:

Run the following command to [disable Login captcha](#)

```
root@gateway:~# php /usr/local/ezlogin/ez_queryrunner.php "update prefix_settings SET value='N' WHERE name='login_captcha';"
```

### Related Articles:

[reCaptcha: Could not open socket Connection timed out](#)

[reCaptcha images not loading](#)

[Disabling reCAPTCHA](#)

[Enable Google reCaptcha](#)

[ERROR for site owner: Invalid domain for site key](#)

Online URL: <https://www.ezeelogin.com/kb/article/google-recaptcha-shutdown-issue-226.html>