Your system folder path does not appear to be set correctly. Please open the following file and correct this: index.php

233 Manu Chacko October 11, 2024 Common Errors & Troubleshooting 21456

Troubleshooting system folder path errors in ezeelogin web GUI

Overview: This article guides administrators through resolving errors related to the system folder path configuration in gateway server. It covers two main steps: adjusting folder permissions and verifying configuration file settings.

Your system folder path does not appear to be set correctly. Please open the following file and correct this: index.php : error in gateway server webGUI.

Step 1: This could be due to insufficient permission for system folder.Give **755** permission to fix this issue.

```
root@gateway:~# ls -la /var/www/ezlogin

total 4

drwxr-xr-x  5 root root  49 Jul 20 10:01 .

drwxr-xr-x  5 root root  45 Jul 20 10:01 ..

drwxr-xr-x 15 root root 4096 Jul 20 10:01 application

drwxr-xr-x  4 root root  24 Jul 20 10:01 cache

drwxr-xr-x  8 root root  122 Jul 20 10:01 system
```

Give the correct permission by the following command to system folder

```
root@gateway:~# chmod 755 /var/www/ezlogin

root@gateway:~# chmod 755 /var/www/ezlogin/application

root@gateway:~# chmod 755 /var/www/ezlogin/system

root@gateway:~# chmod 755 /var/www/ezlogin/cache
```

Step 2: Ensure that you have also provided correct system folder under **/usr/local/etc/ezlogin/ez.conf**

Related Articles:

Error while logging into Ezeelogin GUI
Ezeelogin GUI loading slow

Online URL: https://www.ezeelogin.com/kb/article/your-system-folder-path-does-not-appear-to-be-set-correctly-please-open-the-following-file-and-correct-this-index-php-233.html