

# getting config from other node failed

246 Manu Chacko October 13, 2024 [Common Errors & Troubleshooting](#) 4682

## How to solve 'getting config from other node failed' error while installing secondary/slave?

---

**Overview:** This article helps Ezeelogin admin users to solve the error '**getting config from other node failed**' encountered while installing secondary/slave.

- 
1. Touch build.dat file in **/usr/local/etc/ezlogin/** directory on **primary node**.

```
:~# touch /usr/local/etc/ezlogin/build.dat
```

---

### Related Articles:

[Install slave / secondary node for high availability in jump server](#)

Online URL: <https://www.ezeelogin.com/kb/article/getting-config-from-other-node-failed-246.html>