How to reset Ezeelogin admin user password on new customer portal ?

1. Log in to ezeelogin [billing portal](#)

2. Click on **License tab**

Manu c   Logout

Dashboard

Dashboard

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Latest version

The latest Ezeelogin version is:

3. Click on **Recover Password** option corresponding to your license.

Ezeelogin customer portal

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Licenses

Refresh   Add

IP Address   🔍   Advanced search   Options

#	IP	Secondary IP	Servers	Expiry	Status	Order ID	Actions
1	13.233.41.57		4	2019-02-03	active	5c3311b4a8d13e3b3c8251cc	

4. Click **GENERATE** button.

Ezeelogin customer portal

ezeelogin web panel
https://10.10.1.6/index.php/base#servers

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Recovery

Click the **Generate** button to generate a command which can be executed on the gateway server to reset the password of the super admin user (the user created during Ezeelogin install).

Return to license listing   **Generate**

5. **Copy & execute** the command on your **Ezeelogin gateway server**. You can also copy the new password.

Recovery

Command: **php /usr/local/ezlogin/ez_queryrunner.php "UPDATE prefix_users SET status=1, priv=0, password='33c4d1d3dde4d39c8c8f589d571e75373a880510' WHERE id=1"**

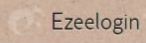Your new password will be: **=F0H%2ZX02T+7.,Ee7f*=yZO]Vn~Qt**

| Copy the command to clipboard | Copy the password to clipboard |

Note: After resetting the password, login to the Ezeelogin web panel and reset the password immediately to that of your choice. You may want to reset the security code as well to gain access to the backend if that is also lost and two-factor authentication has not been setup.

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6. After executing the command login to **Ezeelogin software GUI** with the Admin user and the **New Password** that you copied.

Ezeelogin

Admin

Powered by
ezeelogin.com

7. You can **reset** the Admin password after login to Ezeelogin software GUI.

You may want to reset the security code as well to gain access to the backend if that is also lost and two-factor authentication has not been set up.

Related Articles

Reset password / security code from Ezeelogin Software GUI

How to reset Ezeelogin admin user password from old customer portal?