Ezsh shell disallowed

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Troubleshooting "ezsh shell disallowed" error for SSH gateway users

Overview: This article describes SSH gateway users encountering the 'Ezsh shell disallowed' error while accessing the backend via SSH, highlighting the need for explicit configuration in Access Control to grant access to the ezsh shell, requiring super admin or privileged user rights.

```
Ezsh shell disallowed
Connection to 192.168.0.110 closed.
```

SSH gateway users are getting the error "Ezsh shell disallowed" while trying to access the backend via SSH.

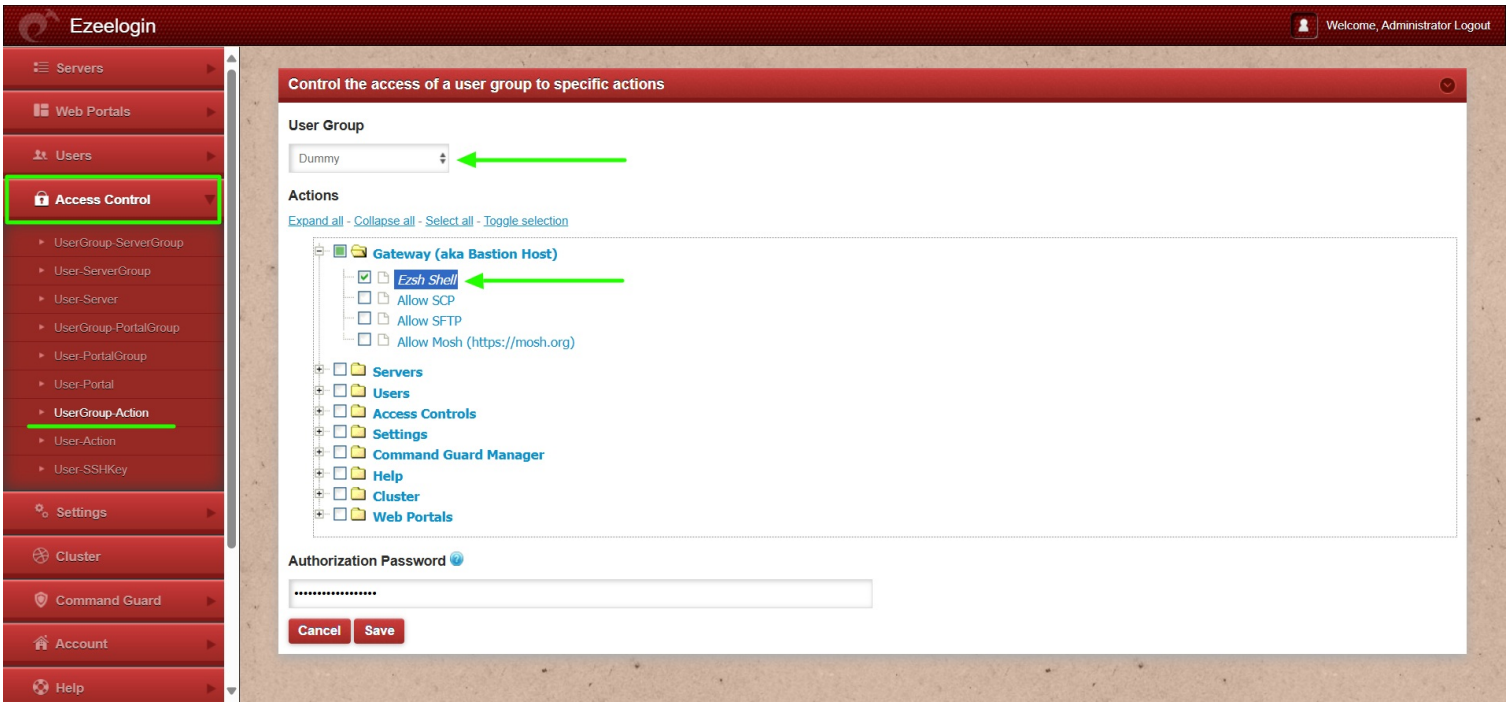
ssh john@gateway-server

john@gateway-server's password:

Ezsh shell disallowed

Method 1: Grant privilege for user group:

Provide the **SSH user group** with access to the ezsh shell by granting the required privilege: **Access Control -> UserGroup Action -> Gateway -> Enable Ezsh Shell**



Method 2: Grant privilege for a single user:

Provide the **SSH user** with access to the ezsh shell by granting the required privilege: **Access Control -> User Action -> Gateway -> Enable Ezsh Shell**

Emergency CLI Method:

If you want to allow ezsh shell for all users run the following command on the jump server

```
:~# php /usr/local/ezlogin/ez_queryrunner.php "replace into prefix_usergroup_func_acls (usergroup_id, func_id) select id, 253 from prefix_usergroups"
```

Related Articles

Access Control Explained

Error logs and configuration files to troubleshoot.

Online URL: https://www.ezeelogin.com/kb/article/ezsh-shell-disallowed-269.html