

# Severity: error --> Exception: Class 'DOMDocument' not found /var/www/ezlogin/application/third\_party/saml/src/Saml2/IdPMetadata Parser.php 113

281 Manu Chacko August 28, 2024 [Common Errors & Troubleshooting](#) 3844

## Fixing "class 'DOMDocument' not found" error in ezeelogin

**Overview:** This article explains how to resolve the "**class 'DOMDocument' not found**" error by installing the required PHP DOM extension. On Debian/Ubuntu, use `apt-get install php-dom/php-xml`. On CentOS/Fedora/Red Hat, use `yum install php-xml`. If there are conflicts between PHP versions, try `php53-xml`. After installation, restart the web server: `service apache2 restart` on Ubuntu and `service httpd restart` on CentOS.

```
ERROR - 2024-08-22 14:01:27 --> Severity: error --> Exception: Class "DOMDocument" not found /var/www/ezlogin/application/third_party/vendor/onelogin/php-saml/src/Saml2/IdPMetadataParser.php 120
```

**Step1:** If you are getting the above error while checking the [application logs](#), you need to install the DOM extension.

- **For Ubuntu/Debian:**

```
: ~# apt-get install php-dom/php-xml
```

- **For Centos / Fedora / Red Hat:**

```
: ~# yum install php-xml
```

**Step 2:** If you get conflicts between PHP 5 and PHP 5.3 packages, you could try to see if the `php53-xml` package exists.

- **For CentOS/Fedora/Red Hat**

```
yum list installed | grep php53-xml
```

- **For Debian/Ubuntu**

```
dpkg -l | grep php53-xml
```

**Step 3:** Restart the web server after installing Dom extensions,

- **In Ubuntu**

```
: ~# service apache2 restart
```

- **In Centos**

```
: ~# service httpd restart
```

## **Related Articles**

[Class 'DOMDocument' not found](#)

[How to install and switch different versions of PHP in Ubuntu?](#)

[PHP function 'exec' is not available.](#)

[How can we upgrade PHP in an Ezeelogin installed server ?](#)

Online URL:

[https://www.ezeelogin.com/kb/article/severity-error-exception-class-domdocument-not-found-var-www-ezlogin-application-third\\_party-saml-src-saml2-idpmetadata-parser-php-113-281.html](https://www.ezeelogin.com/kb/article/severity-error-exception-class-domdocument-not-found-var-www-ezlogin-application-third_party-saml-src-saml2-idpmetadata-parser-php-113-281.html)