Unable to login to Ezeelogin Backend - CageFS-Cloudlinux

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Login Issues with Ezeelogin Backend on CageFS-CloudLinux

Overview: This article addresses SSH login issues with Ezeelogin on CloudLinux servers with CageFS enabled, and provides steps to exclude gateway users to resolve the error.

Unable to login via SSH into Ezeelogin shell on CloudLinux server with CageFS enabled.

```
Error:"/usr/local/bin/ezsh: No such file or directory"
```

With CageFS (CloudLinux) enabled you might want to exclude ssh gateway users.

Add the gateway username to the file and restart cagefs to apply the changes.

```
root@gateway:~# nano /etc/cagefs/exclude/systemuserlist

root@gateway:~# service cagefs restart
```

Contact **support** with any error messages you may have.

Related Articles:

Error and configuration files to troubleshoot

Online URL: https://www.ezeelogin.com/kb/article/unable-to-login-to-ezeelogin-backend-cagefs-cloudlinux-29.html