

ERROR - --> Severity: error --> Exception: Call to undefined function utf8\_encode()  
/var/www/ezlogin/application/libraries/Yubico/Yubico.php 397

294 Vishnupriya August 28, 2024 [Common Errors & Troubleshooting](#) 2987

## Fixing PHP Error: Call to undefined function utf8\_encode()

**Overview:** This article describes how to resolve the PHP error "**Call to undefined function utf8\_encode()**" by installing the php-xml extension on Ubuntu/Debian and Centos/Fedora/Red Hat servers.

If you encounter the PHP error "**Call to undefined function utf8\_encode()**" in your application, it typically means that the PHP function utf8\_encode() is not available because the **php-xml extension is not installed or enabled**. Follow below steps to resolve it:

**Step 1:** Open your terminal and run the following commands.

- **Ubuntu/Debian:**

```
:~# apt-get update && apt-get install php-xml
```

- After installing the php-xml extension, restart Apache to apply the changes.

```
:~# service apache2 restart
```

- **CentOS/RedHat/Fedora:**

```
:~# yum install php-xml
```

- After installing the php-xml extension, restart Apache to apply the changes.

```
:~# service httpd restart
```

## Related Articles

[Class DOMDocument not found.](#)

Online URL:

<https://www.ezeelogin.com/kb/article/error-severity-error-exception-call-to-undefined-function->

[utf8\\_encode-40;-41;-var-www-ezlogin-application-libraries-yubico-yubico-php-397-294.html](#)