License mismatch! This Ezeelogin was installed with a different license.

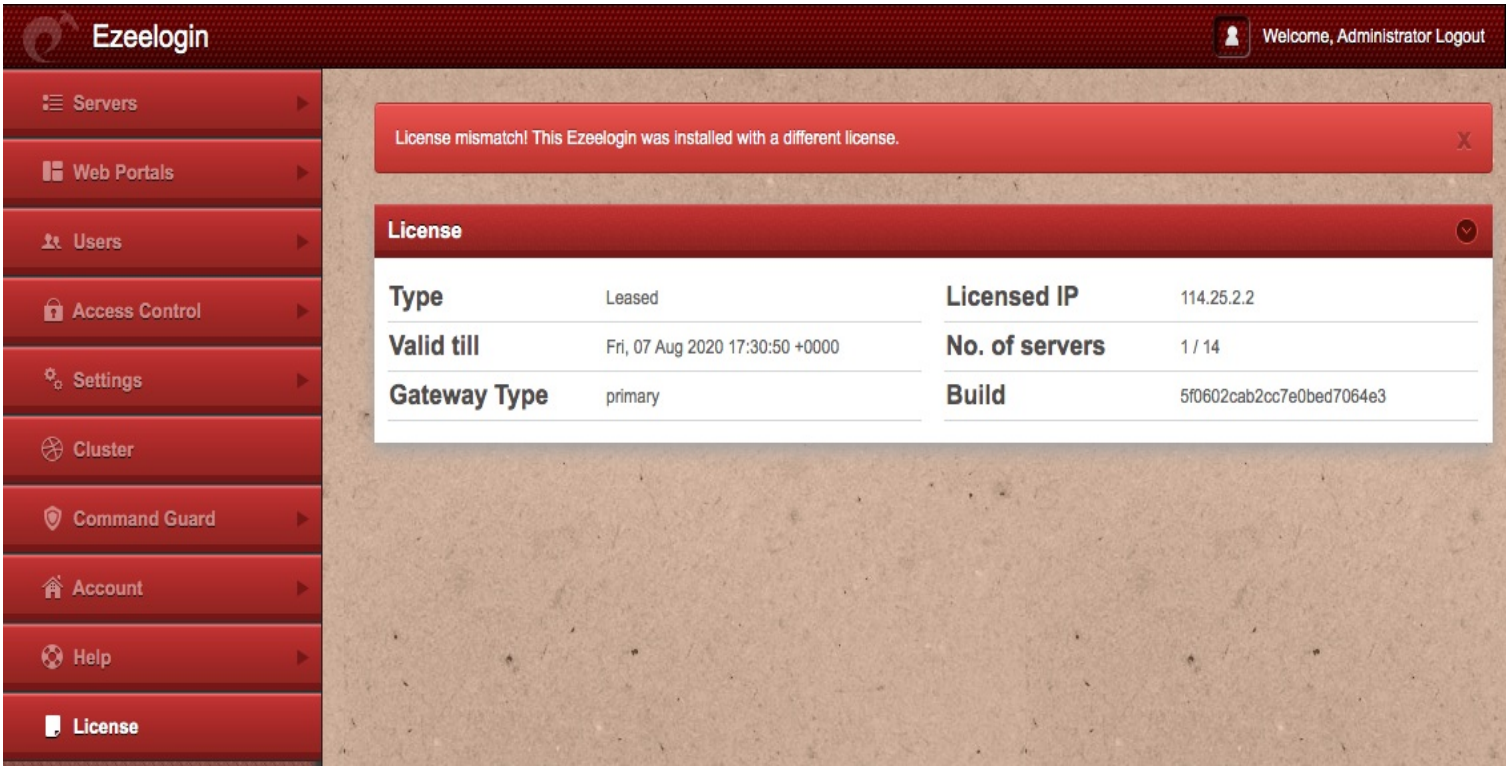
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License mismatch! This Ezeelogin was installed with a different license.

Overview: This article describes resolving a license mismatch error in Ezeelogin due to a new build ID generated during license renewal, advising to reactivate the expired license by paying the invoice instead of purchasing a new license.

When issuing a new license for the same IP, this error typically occurs because a new build ID is generated, which differs from the original build ID.
As a result, the license mismatch error appears in the Ezeelogin software GUI's **About tab**.
To resolve this problem, you can reactivate the expired license by paying the **expired invoice**, and there is no need to purchase a new license for renewal.

Note: No need to purchase a new license to renew. You can pay the expired invoice to reactivate the expired license.



Q.) What is the build ID and where can I find it in Ezeelogin?

The build ID showing in the **About** tab is a unique number issued to every new license for every new installation.
The build ID showing in the **About** tab cannot be changed manually.

Related Articles:

How to find the Ezeelogin version, last updated date, build ID

How to pay an expired invoice from the new billing portal?

Online URL: https://www.ezeelogin.com/kb/article/license-mismatch-this-ezeelogin-was-installed-with-a-different-license-330.html