

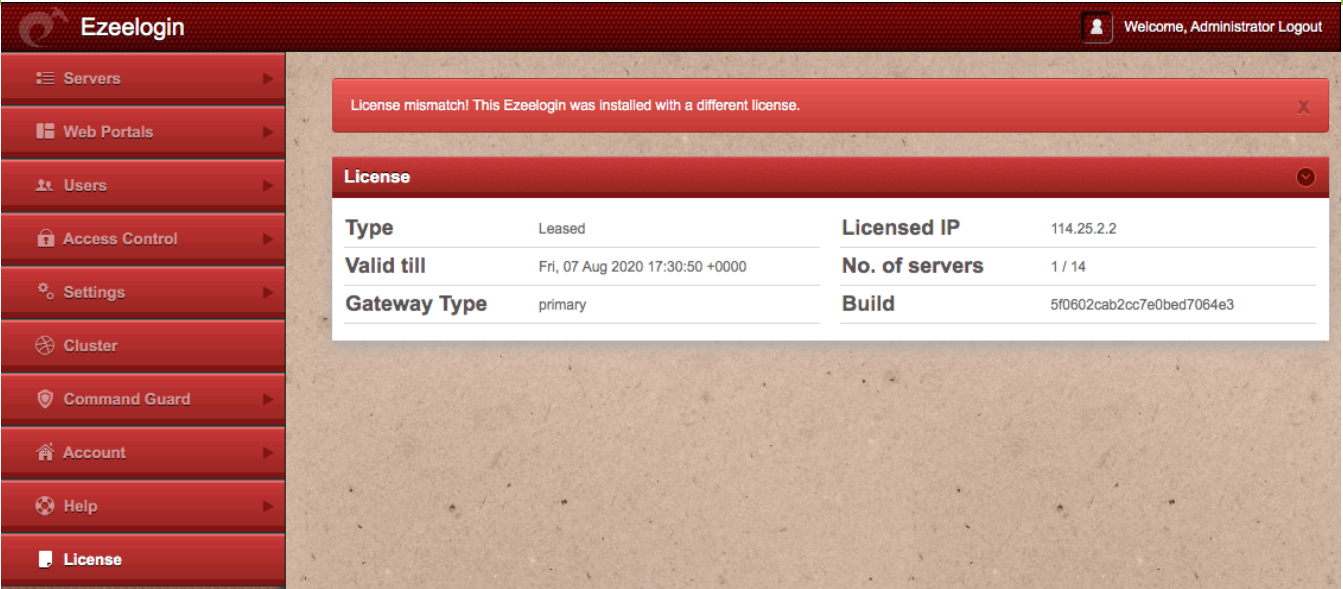
License mismatch! This Ezeelogin was installed with a different license.

330 Riya Francis December 8, 2023 [Common Errors & Troubleshooting](#) 2254

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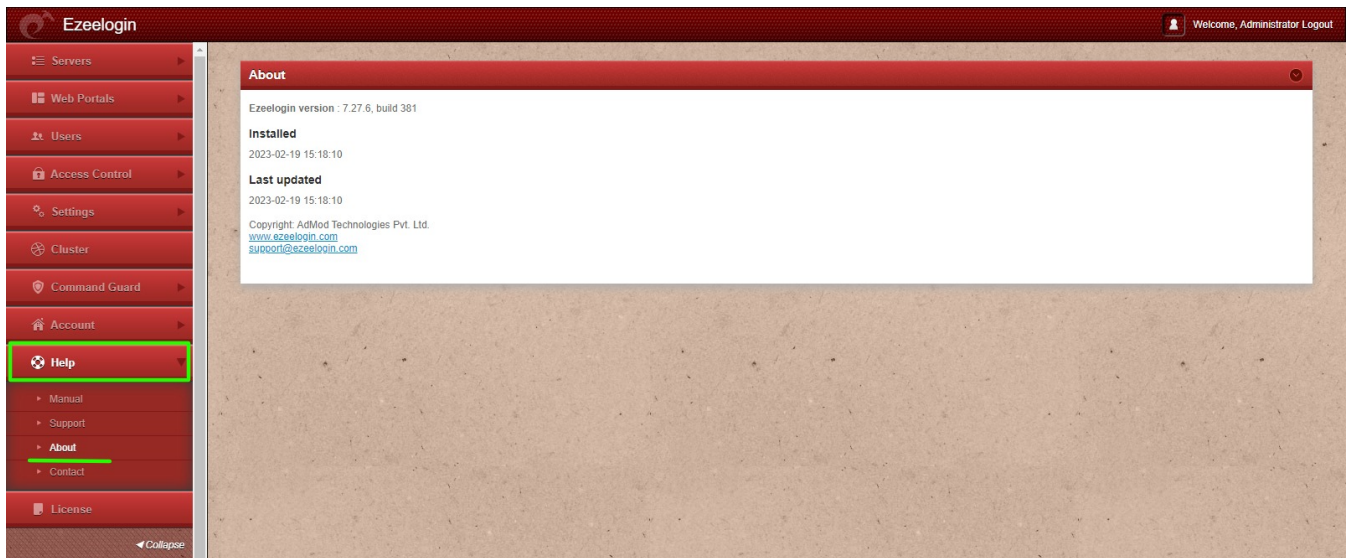
When issuing a new license for the same IP, this error typically occurs because a new build ID is generated, which differs from the original build ID. As a result, the license mismatch error appears in the Ezeelogin software GUI's **About** tab. To resolve this problem, you can reactivate the expired license by paying the **expired invoice**, and there is no need to purchase a new license for renewal.

No need to purchase a new license to renew. You can pay the expired invoice to reactivate the expired license.



What is the build ID in Ezeelogin?

The build ID showing in the **About** tab is a unique number issued to every new license for every new installation. The build ID showing in the **About** tab cannot be changed manually.



Related Articles

[How to find the Ezeelogin version, last updated date, build ID](#)

[How to pay an expired invoice from the new billing portal?](#)

Online URL:

<https://www.ezeelogin.com/kb/article/license-mismatch-this-ezeelogin-was-installed-with-a-different-license-330.html>