LICENSE ERROR: Could not resolve host:

license.ezeelogin.com

342 Riya Francis July 25, 2024 <u>Technical</u> 3135

LICENSE ERROR: Could not resolve host: license.ezeelogin.com (after migrating a standalone license)

Overview: This article addresses the Could not resolve host: license.ezeelogin.com error encountered in the Ezeelogin GUI after migrating a standalone license. Ensure the lic.dat file is present in the /usr/local/etc/ezlogin/ folder. Check the file with Is -al /usr/local/etc/ezlogin/*.dat and copy it from the old server using scp.

If you are getting the above error on the <u>license tab of Ezeelogin GUI</u> after migrating the standalone license, make sure that there is **lic.dat** file in the **/usr/local/etc/ezlogin/** folder.

To check if the file is there:

root@new-gateway:# ls -al /usr/local/etc/ezlogin/*.dat	

Follow the step to copy the license file from the old server to new

root@old-gateway:# scp /usr/local/etc/ezlogin/lic.dat root@new-gateway-ip:/usr/local/etc/ezlogin/lic.dat

Related Article

How to renew/update standalone license?

<u>License mismatch! This Ezeelogin was installed with a different license.</u>

Error: Reached maximum number of servers allowed by current license. Please upgrade license to add more servers.

License expired though its not time / Number of servers exceeds maximum limit / How to flush

<u>license</u>

How to update license from Ezeelogin Customer Portal?

Online URL:

 $\underline{https://www.ezeelogin.com/kb/article/license-error-could-not-resolve-host-license-ezeelogin-com-342.html}$