

Error: Wrong passphrase or corrupted key

351 admin July 25, 2024 [Common Errors & Troubleshooting](#) 6685

Resolving "wrong passphrase or corrupted key" error in ezeelogin

Overview: This article addresses the "Wrong passphrase or corrupted key" error in Ezeelogin. Ensure your SSH private key is free from unusual characters. Convert or regenerate the key to PEM format using ssh-keygen. Note that ed25519 keys with passphrases on CentOS 7 are unsupported, and PHP must be version 7.3 or higher on AlmaLinux 8, RHEL8, CentOS8, and RockyLinux. After generating the SSH keys, paste the private key into the Server Edit Form.

Step 1. Ensure that your SSH Private key does not contain weird characters while copy-pasting

Step 2. If the ssh key generated is in OpenSSH format, you need to convert or regenerate the existing ssh key in PEM format using the commands below.

Step 3. Run the following command to convert an existing key to PEM format.

```
root@localhost:~ __ ssh-keygen -p -N "" -m pem -f /path/to/key
```

If you need to set a new passphrase, edit the above command and add the passphrase in double quotes.

Eg: `ssh-keygen -p -N "new_passphrase" -m pem -f /path/to/key`

Step 4. Run the following command to generate a new key in PEM format.

```
root@localhost:~ ssh-keygen -m PEM -t rsa
```

1. ed25519 key generated with the **passphrase** on Centos 7 is not supported.
2. PHP version should be 7.3 and above in Almalinux 8, RHEL8, CentOS8, and

RockyLinux in order to save the key in Ezeelogin GUI.

Step 5. After generating the ssh keys, you can paste the SSH private key in the Server Edit Form

Add Server

Hostname
server_key.com

SSH Private Key
-----BEGIN RSA PRIVATE KEY-----
MIIEpAIBAAKCAQEAy5KEKpM77ArTSQ6M5B8Ua3VUjX1BAftA48dcZ48JrGqNlJa
zChwK1aKECs+YtnjLBhWZzFC3A1DB1o2X0x23WEKJ27Y4cdGtSeY+JPa16nJ3XT
3yqVpejHbh+nWrrdnIu45523bTK5T0mH4S5bKvwyw0To0Vj+K3JQ6UyXw1yYNApQ
13VMksDbnTGTuzuj1GUWymzhZDMEHKN+UVV1Pg5Irw/2LXnY5DH+Uemt0DZg/54
jStI89jB1BnnoVD42I1b9yk12UwhxGVvx3CvKUJEdcieLpiyaNxCkKLZ/bbFu18A
/otLMJxzNca0LGG11a7mB/3EbcDHGqb3jG7bawIDAQABAoIBAB0jCeC26GsF+CJz
E807Vz5jNvnUQWm3XQWmFXGKjPgXDXf3oWCf1cVG94XE2onFCujNL2iJsf1qEodo
UhAG8b0VjTOiWB+0UW19814ydhF3+E4CY87LRkNXEsKkZwuBEoCL0LUn4pUEAnqF
3qcmw/36htzqJX3H1aATZAKp8qzqmXATpNV19qLw0wAY4swXYKqZ8ZjZDbvJavkv
eR+UfVNG3VAMWanB5JRb92HvX9jY1qWj7091uLq8xaptKjCLOdLVieL610K/qXK
H7KctMcFug8X83JymOG/r1DK7oGaR8vntFLMk1CenUzhMEw0Vp1zN0g5/of6U
YYRbbPkCqYEa856U+dPedb5K5z7sEgFOATUKY1zqZ4/upT7L9J70BofgwBHYPRIN
haD1D30Z5vV6wbKISuRmVMvj4FMgDPwFkyXUgLIWEketat62gqpm0MeT/mXKqzNE
+sPmdYLV17uDHdtJqSxrjMSJL14W0bf2V3I1b5mLtnWLenxwNhnB2cCqYEa28tK
48pDvNVNjWUuJ5RmtK2akt/8Jtm718F8U5L7Q8wr68vma7dpopQ4GdvckS6EjTbv
fm14nuvCFrvKCFpN5FRv7tuDzDaCdyvqU5E6JRaqlLPQYk3cauV4raIy1j3v0tdG
CtOR1Quwvt/wkVxCL0e/H43vaz/0NpdeLs1xnV8CqYE7YzrMPNtT13xwG1hgqA
8ZGv6HKG1dbgKmwS5P1nBjgAVT95r15Kp0HMI30p4QeImBj375RwWCaPI1rT
tLMW7Ljpi5DKPaFr0H/aCD/9PqACmaCT9162w3Yr89W6wZyHehhupIuaVhsc36W
BqWmQ01Fz7L4yETtpv1IsCqY85rGwu8rvPBfN+R8CCwtMoQ4Mx8zNhvvnd25T
Lz+6jWMLV4/uaXFTpTYqG0khJRevz7ahX0gAuUo7+vvFmJfBdWMTNHse4F2ue
qKmXJjSlr2b9Yj8/BHI8uLzh319m7rvl7pag13ctEOLexP5058pUWY7HgesjLXh+
u3dDlQKbQDDTT8qmf6w1j9WZrQ85yqmMZXLwMLArLr7hyX4mFHaQx55JeyY8
zWjTnmZp17QqGKrpFqW1TL0d6KUwkoXg7NNWdLr7xVfbQ8RAV10b54YBxp90ksg
+DVZn1rHzpME42wMBLG6mL9DUPV/H9op4cVwnACY0XoZ0xmCxmV+A==
-----END RSA PRIVATE KEY-----

SSH Key Passphrase

Password Management
keep server password

IP Address(es)
10.11.1.145

SSH Password / RDP Password

Server Group
test

SSH
enabled

Remote SSH login user / RDP login user
root

Datacenter
-- None --

Clone a server
-- None --

Windows Domain

Cancel Save

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[Different types of SSH authentication keys](#)

[How to add ssh public key for passwordless authentication in ssh](#)

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