

# How to get detailed logs from Ezeelogin error logs?

354 admin July 26, 2024 [Common Errors & Troubleshooting](#), [General](#) 4017

## Getting detailed error messages from Ezeelogin error logs

**Overview:** This article helps Ezeelogin gateway users on how to obtain detailed error messages from [Ezeelogin error logs](#) by adding 'log\_level' trace to the Ezeelogin configuration file located at `/usr/local/etc/ezlogin/ez.conf`.

**Step 1:** Append "log\_level trace" to Ezeelogin configuration file in order to get detailed error messages from [Ezeelogin error logs](#).

```
root@jumpserver:~# vi /usr/local/etc/ezlogin/ez.conf
```

Refer below for example:

```
cver 2
system_folder /var/www/ezlogin/
www_folder /var/www/html/ezlogin/
uri_path /ezlogin/
force_https no
db_host localhost
db_port /var/lib/mysql/mysql.sock
db_name ezlogin_gxeqs
db_user ezlogin_rfv
db_pass TX/osUaN+eC9tGhEMLP4CkHJOeW6MTsItJtt8sqQftz5+rQpFaL4Di4Kyy1n
Y9s5crQFTd01Q+twGy/UaWi4KFLVjtAKeAQzJfWzcbXN6aY=
db_prefix bepdc_
cookie_encryption_key PR7ywZcWe56jZUJsyrAdDCHYHPPgu1TP+r0Bdi+1KdnQfE
rjpmFRYlNppccbK/Vu/HV5zBpgS1qfMae4Q71uxEad3QnV5hnntd5kgdUPE6o=
cookie_name yrpdwm
cookie_path /ezlogin/
admin_user admin
mysql_encrypt no
log_level trace
```

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## **Related Articles :**

[Error log file and configuration file to troubleshoot](#)

Online URL:

<https://www.ezeelogin.com/kb/article/how-to-get-detailed-logs-from-ezeelogin-error-logs-354.html>