## No Two-factor Authentication configured. Contact Administrator

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## How to resolve the 'No Two-factor Authentication enabled' error encountered while logging into the Ezeelogin GUI?

**Overview:** This article assists Ezeelogin admin privileged users in resolving the "**No Two-factor Authentication enabled**" error encountered while logging into the Ezeelogin GUI, which is caused by enforcing Force Two-Factor authentication without enabling any <u>Two-Factor authentication</u> methods.



This error happens when we enforce Two-Factor authentication without enabling any of the Two-Factor authentications.

**Step 1:** Run the following command to disable Force Two Factor Authentication.

```
root@jumpserver:~# php /usr/local/ezlogin/ez_queryrunner.php
"update prefix_settings SET value = 0 WHERE name =
'two_factor_auth'"

Or

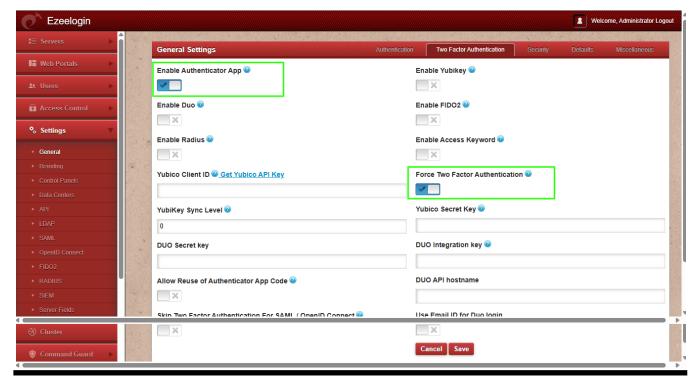
root@jumpserver:~# php
/usr/local/ezlogin/ez_queryrunner.php "update
```

prefix\_usergroups SET force\_tfa = 'N'"

Step 2: Re-enable Force Two-Factor Authentication and any of the <u>Two-factor</u>

<u>Authentication method</u> which was used before. Login to Ezeelogin GUI and navigate to <u>Settings</u> ->

<u>General</u> -> Two-Factor Authentication



## **Related Articles:**

How to enable/disable google 2FA [Two factor Authentication] in Ezeelogin?

Clear two factor authentication

Disable two factor authentication from backend

## Online URL:

https://www.ezeelogin.com/kb/article/no-two-factor-authentication-configured-contact-administrator-378.html