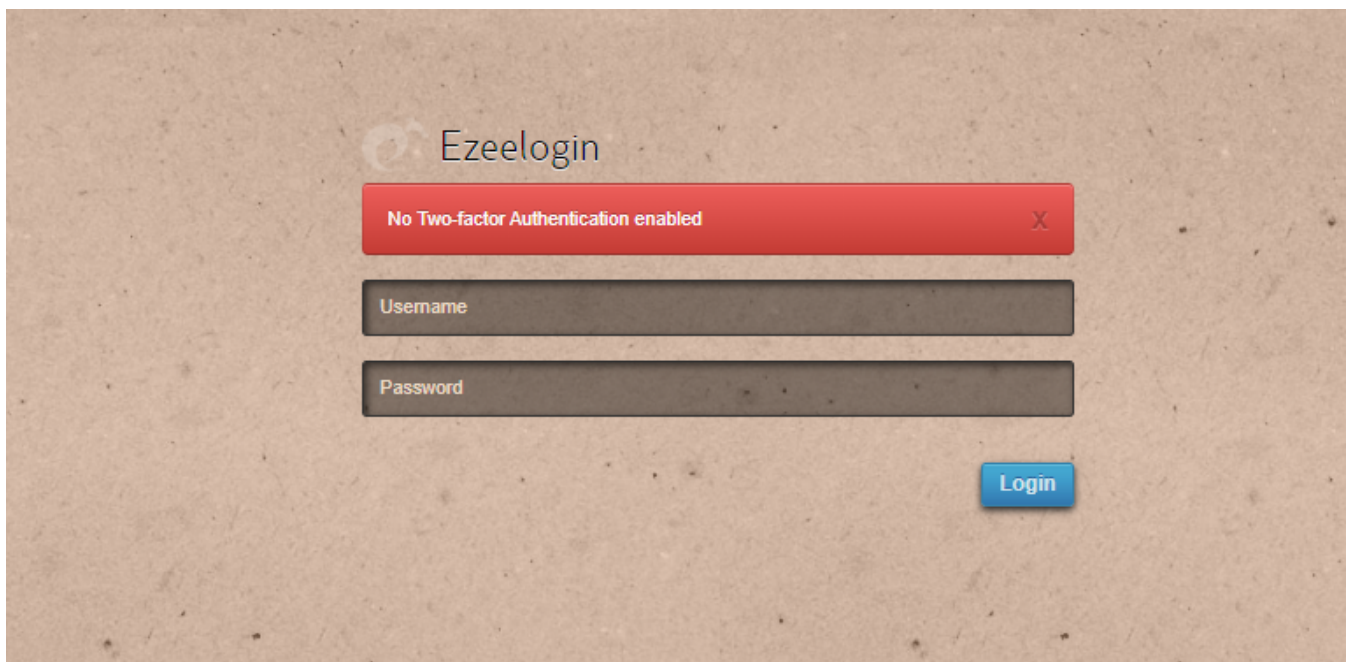


# No Two-factor Authentication configured. Contact Administrator

378 Manu Chacko July 29, 2024 [Common Errors & Troubleshooting](#) 3603

## How to resolve the 'No Two-factor Authentication enabled' error encountered while logging into the Ezeelogin GUI?

**Overview:** This article assists Ezeelogin admin privileged users in resolving the "**No Two-factor Authentication enabled**" error encountered while logging into the Ezeelogin GUI, which is caused by enforcing Force Two-Factor authentication without enabling any [Two-Factor authentication](#) methods.



This error happens when we enforce Two-Factor authentication without enabling any of the Two-Factor authentications.

**Step 1:** Run the following command to disable Force Two Factor Authentication.

```
root@jumpserver:~# php /usr/local/ezlogin/ez_queryrunner.php  
"update prefix_settings SET value = 0 WHERE name =  
'two_factor_auth' "
```

Or

```
root@jumpserver:~# php  
/usr/local/ezlogin/ez_queryrunner.php "update
```

```
prefix_usergroups SET force_tfa = 'N' "
```

**Step 2:** Re-enable **Force Two-Factor Authentication** and any of the [Two-factor Authentication method](#) which was used before. Login to Ezeelogin GUI and navigate to **Settings -> General -> Two-Factor Authentication**

The screenshot shows the Ezeelogin GUI with the 'Two Factor Authentication' tab selected. The 'Enable Google Authenticator' checkbox is checked and highlighted with a green box. The 'Force Two Factor Authentication' checkbox is also checked and highlighted with a green box. Other settings include 'Enable Duo', 'Enable Radius', 'Yubico Client ID', 'YubiKey Sync Level', 'DUO Secret key', 'Allow Reuse Of Google Authenticator Code', 'Skip Two Factor Authentication For SAML', 'Enable Yubikey', 'Enable FIDO2', 'Enable Access Keyword', 'Yubico Secret Key', 'DUO Integration key', 'DUO API hostname', and 'Use Email ID for Duo login'. The 'Cancel' and 'Save' buttons are at the bottom right.

## **Related Articles:**

[How to enable/disable google 2FA \[Two factor Authentication\] in Ezeelogin?](#)

[Clear two factor authentication](#)

[Disable two factor authentication from backend](#)

Online URL:

<https://www.ezeelogin.com/kb/article/no-two-factor-authentication-configured-contact-administrator-378.html>