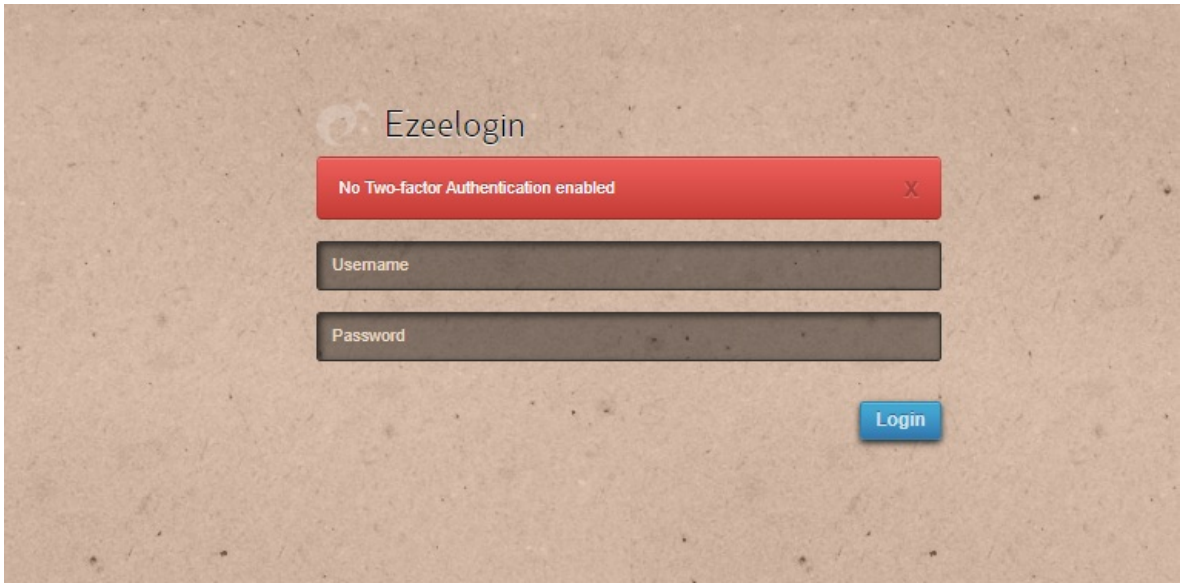
No Two-factor Authentication configured. Contact Administrator

378 Manu Chacko February 16, 2026 Common Errors & Troubleshooting 5548

How to resolve the 'No Two-factor Authentication enabled' error encountered while logging into the Ezeelogin GUI?

Overview: This article assists Ezeelogin admin privileged users in resolving the "**No Two-factor Authentication enabled**" error encountered while logging into the Ezeelogin GUI, which is caused by enforcing Force Two-Factor authentication without enabling any Two-Factor authentication methods.



This error happens when we enforce Two-Factor authentication without enabling any of the Two-Factor authentications.

Step 1: Run the following command to disable Force Two Factor Authentication.

```
root@jumpserver:~#  php /usr/local/ezlogin/ez_queryrunner.php "update prefix_settings SET value = 0 WHERE name = 'two_factor_auth'"

Or

root@jumpserver:~# php /usr/local/ezlogin/ez_queryrunner.php  "update prefix_usergroups SET force_tfa = 'N'"
```

Step 2: Re-enable **Force Two-Factor Authentication** and any of the **Two-factor Authentication method** which was used before. Login to Ezeelogin GUI and navigate to **Settings** -> **General** -> **Two-Factor Authentication**

Related Articles:

How to enable/disable google 2FA [Two factor Authentication] in Ezeelogin?

Clear two factor authentication

Disable two factor authentication from backend

Online URL: https://www.ezeelogin.com/kb/article/no-two-factor-authentication-configured-contact-administrator-378.html