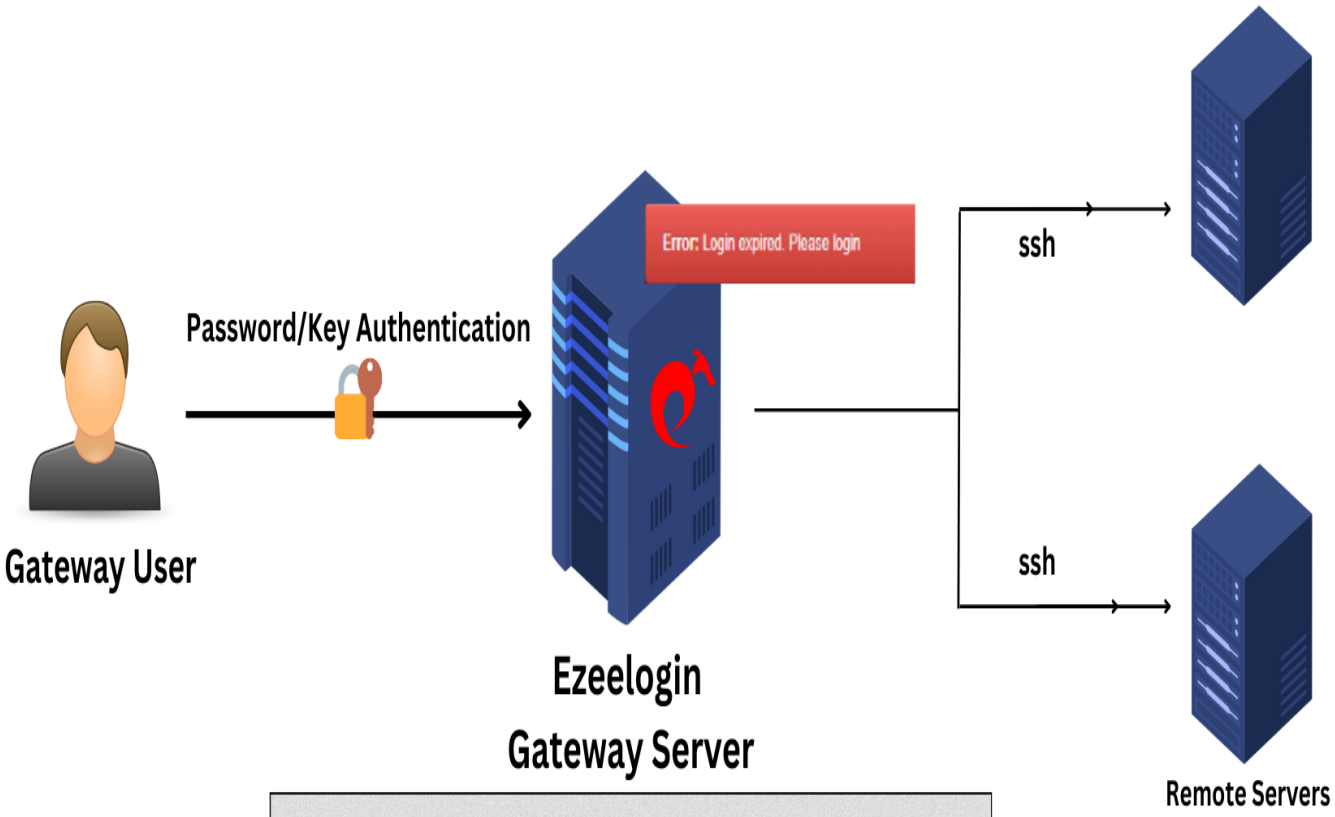
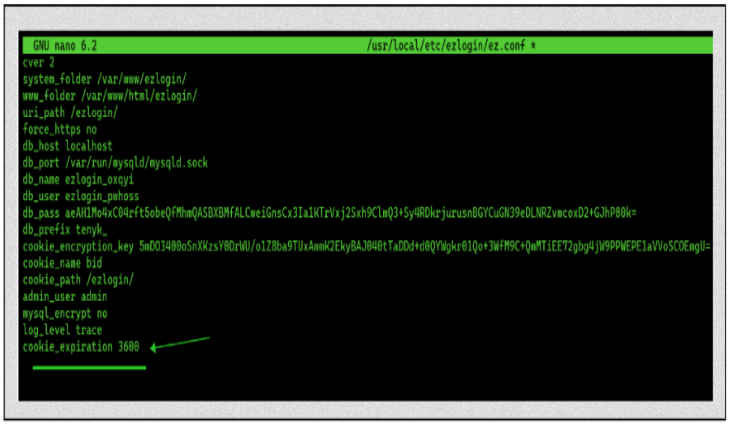
setting session time out for the web interface

38 admin November 21, 2024 Common Errors & Troubleshooting, Tweaks & Configuration
10578

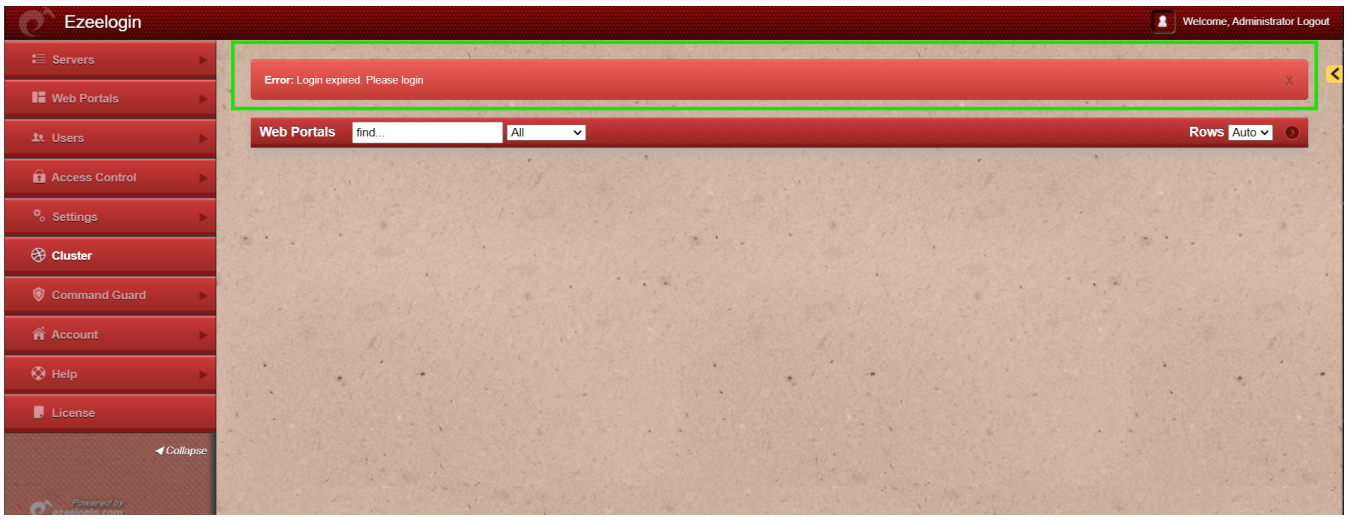
Configuring Session Expiry for the Web Interface

Overview: This article explains what a web session timeout is and provides the steps to set session timeout in the Ezeelogin Web Interface.


Error: Login expired. Please login
Password/Key Authentication
ssh
ssh
Gateway User
Ezeelogin
Gateway Server
Remote Servers


GNU nano 6.2 /usr/local/etc/ezlogin/ez.conf *
cver 2
system_folder /var/www/ezlogin/
www_folder /var/www/html/ezlogin/
uri_path /ezlogin/
force_https no
db_host localhost
db_port /var/run/mysqld/mysqld.sock
db_name ezlogin_oxqyi
db_user ezlogin_pwhoss
db_pass aeAH1Mq4xC04rft5obeQfMhmQASBXBMfALCweiGnsCx3Ia1WTrVxj2Sxh9ClmQ3+Sy4RDkrjurusnBGYCuGN39eDLNRZvmcoxD2+GJhP80k=
db_prefix tenyk_
cookie_encryption_key 5mDO3480o5nXkzsY0DrWU/o1Z8ba9TUxAwmK2EkyBAJ040tTaDDd+d0QYWgkr01Qo+3WfM9C+QwMTiEE72gbg4jW9PPWEPE1aVVoSCOEngU=
cookie_name bid
cookie_path /ezlogin/
admin_user admin
mysql_encrypt no
log_level trace
cookie_expiration 3600

This error commonly occurs when the server loses **cookies** or **sessions** due to being proxied through Cloudflare or WAF.



What is Web session timeout?

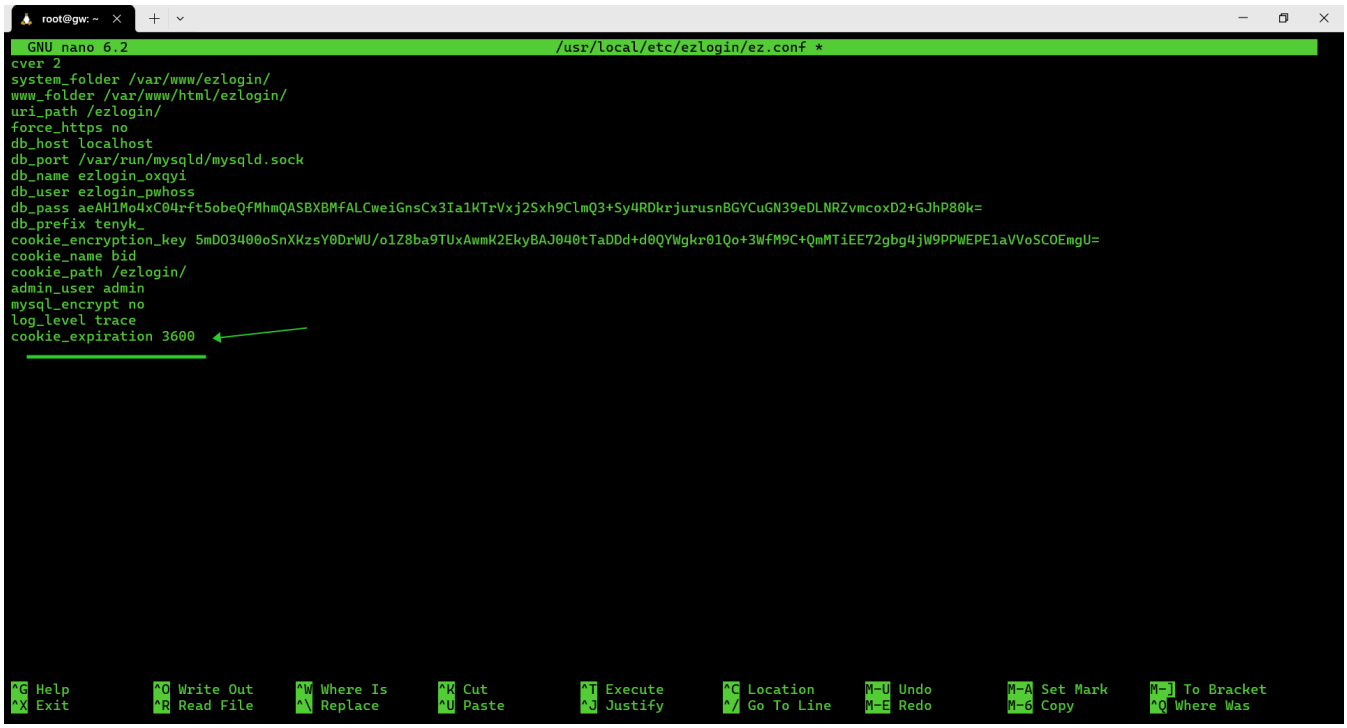
A web session timeout occurs when a user remains inactive or does not perform any actions for a predefined period, resulting in the automatic termination of their session.

How to set session timeout

Step 1: Login to the Ezeelogin backend, edit the Ezeelogin configuration file located at **/usr/local/etc/ezlogin/ez.conf** and add the timeout value, setting the variable in seconds.

```
root@gateway:~# nano /usr/local/etc/ezlogin/ez.conf

cookie_expiration 3600  // (3600 seconds = 60 min)
```



The config file for Ezeelogin Version 5 would be **/usr/local/etc/ezeelogin.conf**

Related Articles:

How to find the Ezeelogin software version, build ID, and last upgrade date that was being run?

Upgrade the Ezeelogin Jump server to the latest version

Increase Web Proxy Session Timeout

Online URL:
https://www.ezeelogin.com/kb/article/setting-session-time-out-for-the-web-interface-38.html