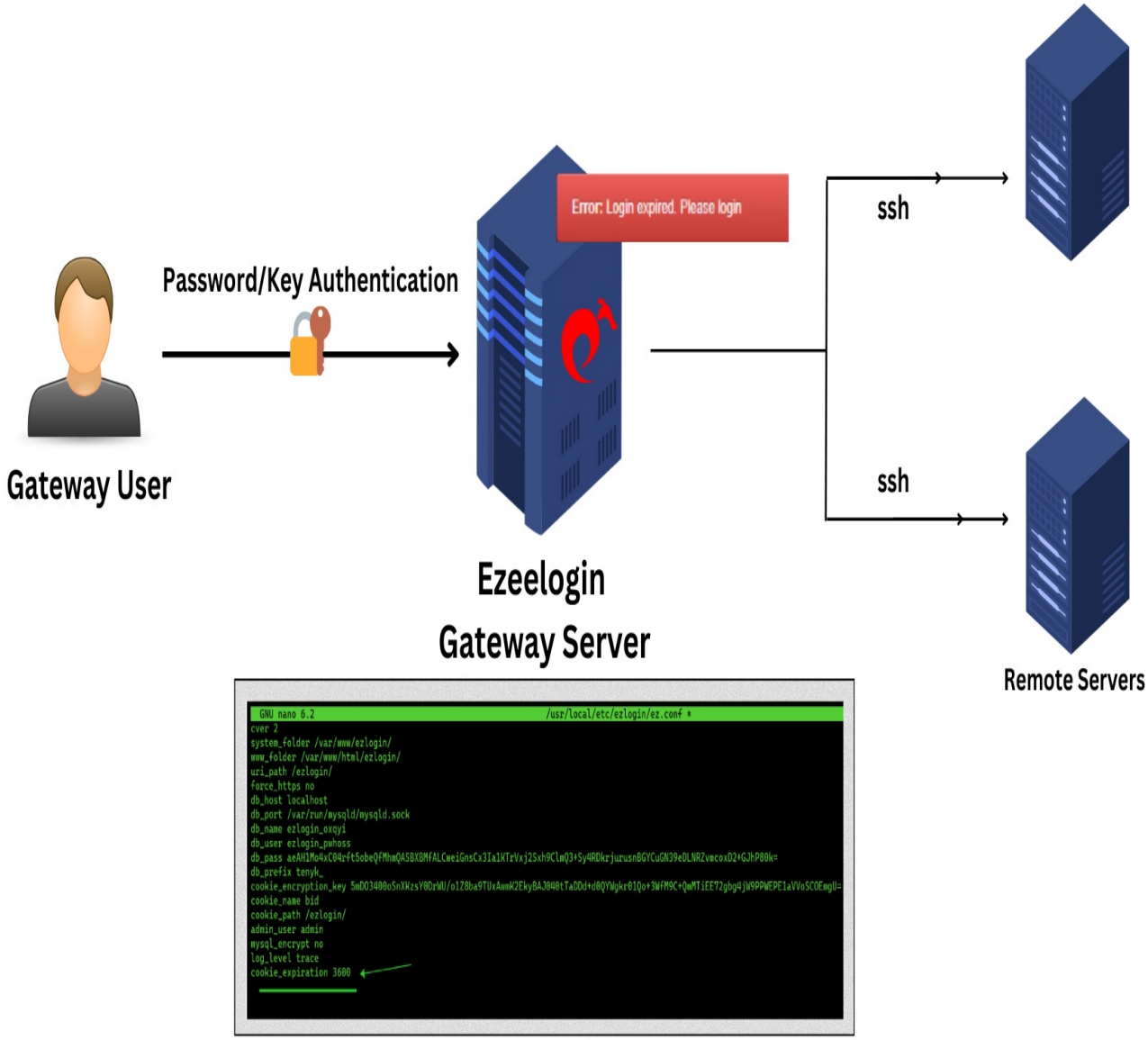
setting session time out for the web interface

38 admin November 21, 2024 Common Errors & Troubleshooting, Tweaks & Configuration 13848

Configuring Session Expiry for the Web Interface

Overview: This article explains what a web session timeout is and provides the steps to set session timeout in the Ezeelogin Web Interface.



This error commonly occurs when the server loses **cookies** or **sessions** due to being proxied through Cloudflare or WAF.

What is Web session timeout?

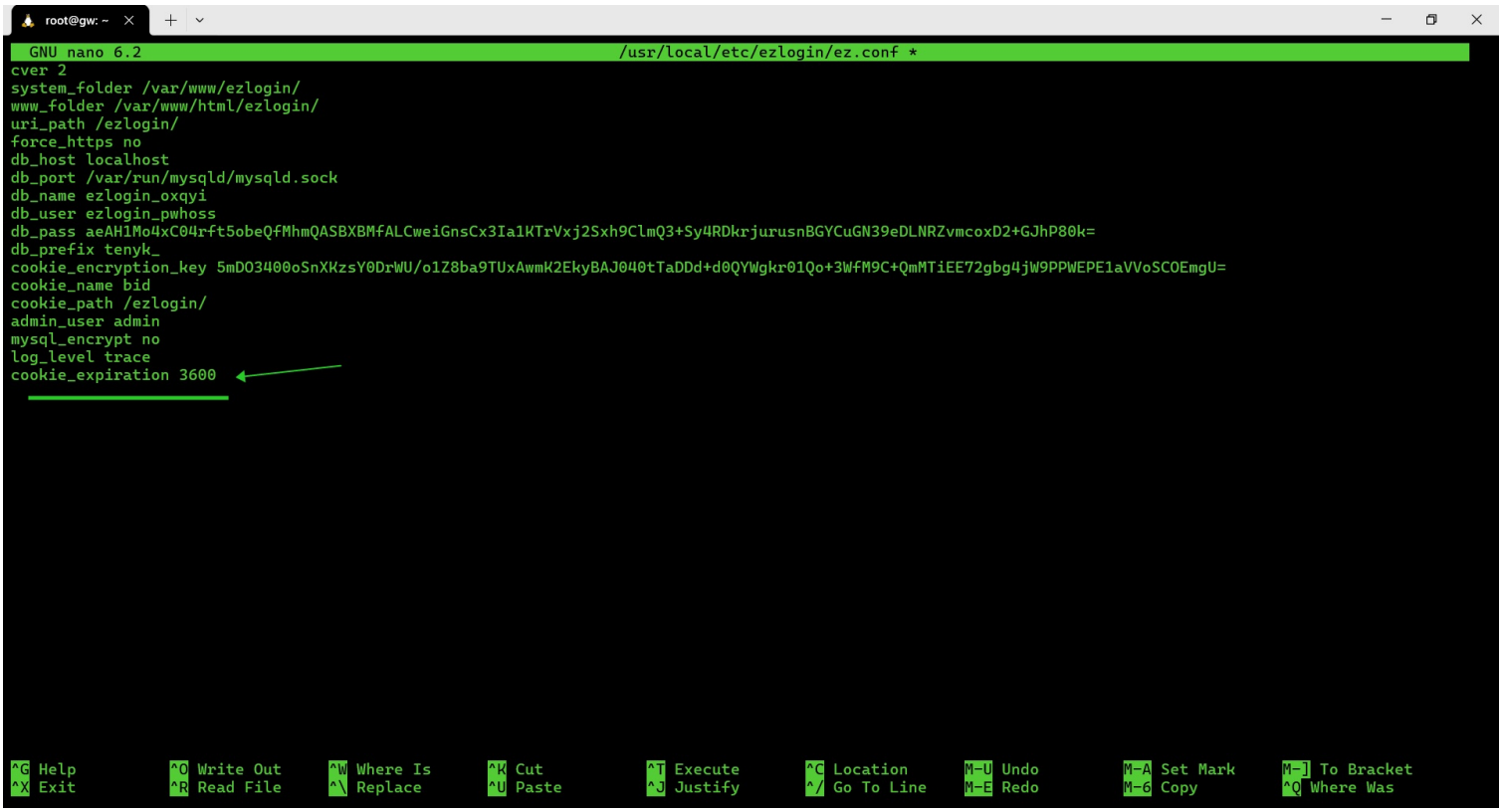
A web session timeout occurs when a user remains inactive or does not perform any actions for a predefined period, resulting in the automatic termination of their session.

How to set session timeout

Step 1: Login to the Ezeelogin backend, edit the Ezeelogin configuration file located at **/usr/local/etc/ezlogin/ez.conf** and add the timeout value, setting the variable in seconds.

```
root@gateway:~# nano /usr/local/etc/ezlogin/ez.conf

cookie_expiration 3600          // (3600 seconds = 60 min)
```



The config file for Ezeelogin Version 5 would be **/usr/local/etc/ezeelogin.conf**

Related Articles:

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Online URL: https://www.ezeelogin.com/kb/article/setting-session-time-out-for-the-web-interface-38.html