Error: User with the email does not exist, but with the username exists
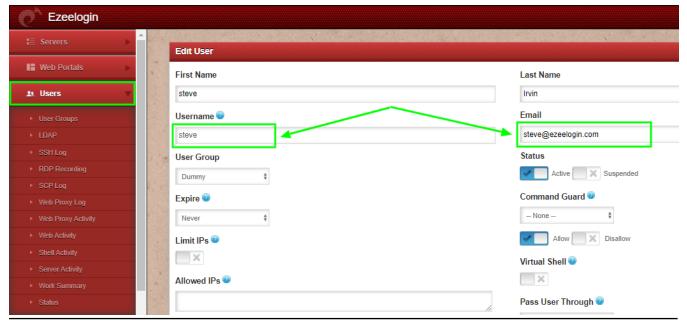
How to fix error (SAML): User with the email does not exist, but with the username exists

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Overview: This article describes how to fix the "User with the email does not exist" [SAML](#) error by ensuring the email address matches between Ezeelogin and AWS SSO.

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1. Refer below example of creating a new user in AWS SSO. Add user details in [AWS](#) or verify the user details.

Note: Provide the same Email address in both Ezeelogin and AWS SSO.

2. Refer to the below example of user edit in Ezeelogin.

Related Articles:

[SAML authentication in ezsh shell.](#)

[Disable SAML on Ezeelogin.](#)