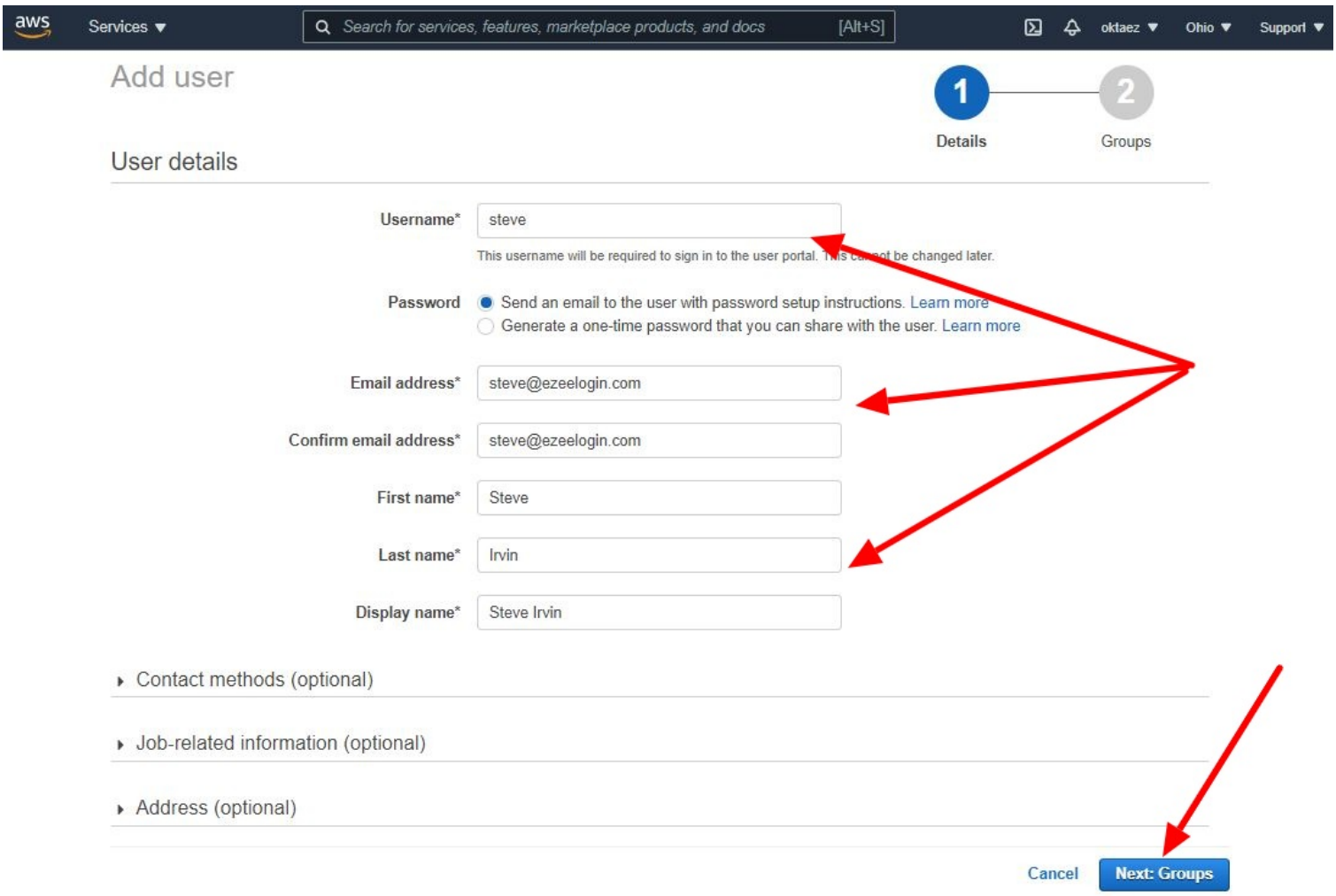
Error: User with the email does not exist, but with the username exists

405 Nesvin KN July 31, 2024 Common Errors & Troubleshooting 4800

How to fix error (SAML): User with the email does not exist, but with the username exists

Overview: This article describes how to fix the "User with the email does not exist" SAML error by ensuring the email address matches between Ezeelogin and AWS SSO.

1. Refer below example of creating a new user in AWS SSO. Add user details in AWS or verify the user details.



Note: Provide the same Email address in both Ezeelogin and AWS SSO.

2. Refer to the below example of user edit in Ezeelogin.

Related Articles:

SAML authentication in ezsh shell.

Disable SAML on Ezeelogin.

Online URL: https://www.ezeelogin.com/kb/article/error-user-with-the-email-does-not-exist-but-with-the-username-exists-405.html