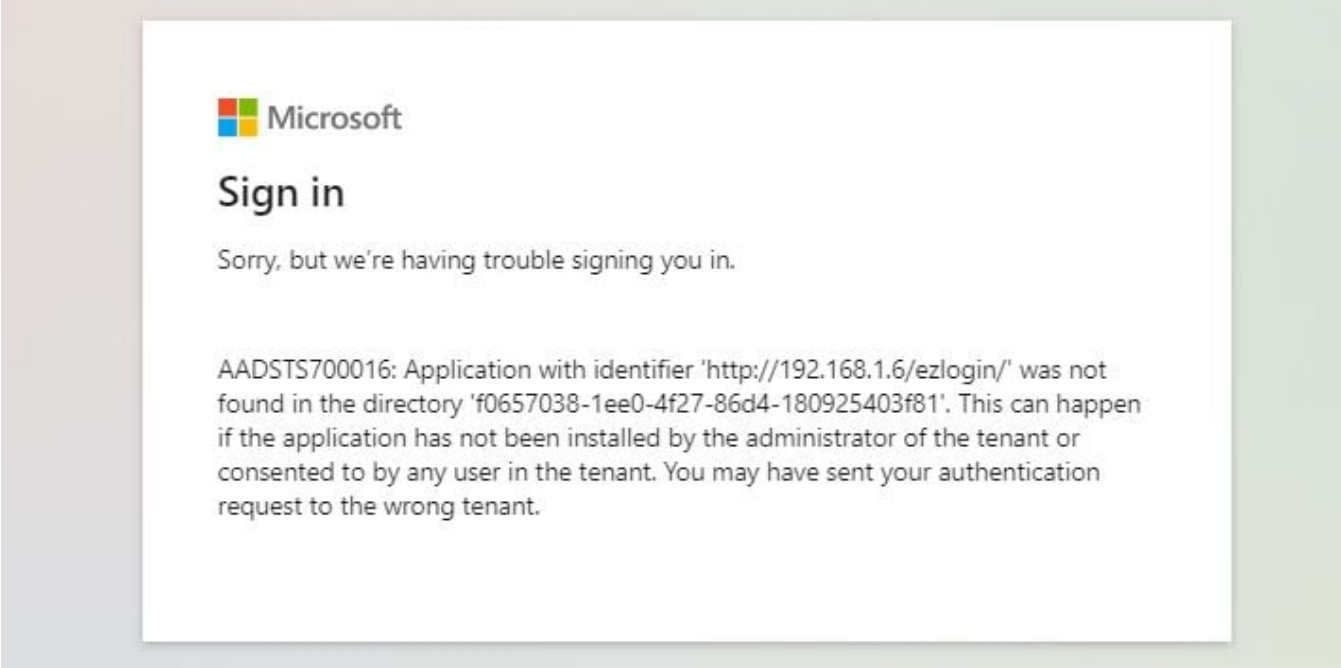
Unable to login with Azure SSO

420 Manu Chacko September 21, 2023 Common Errors & Troubleshooting 1549

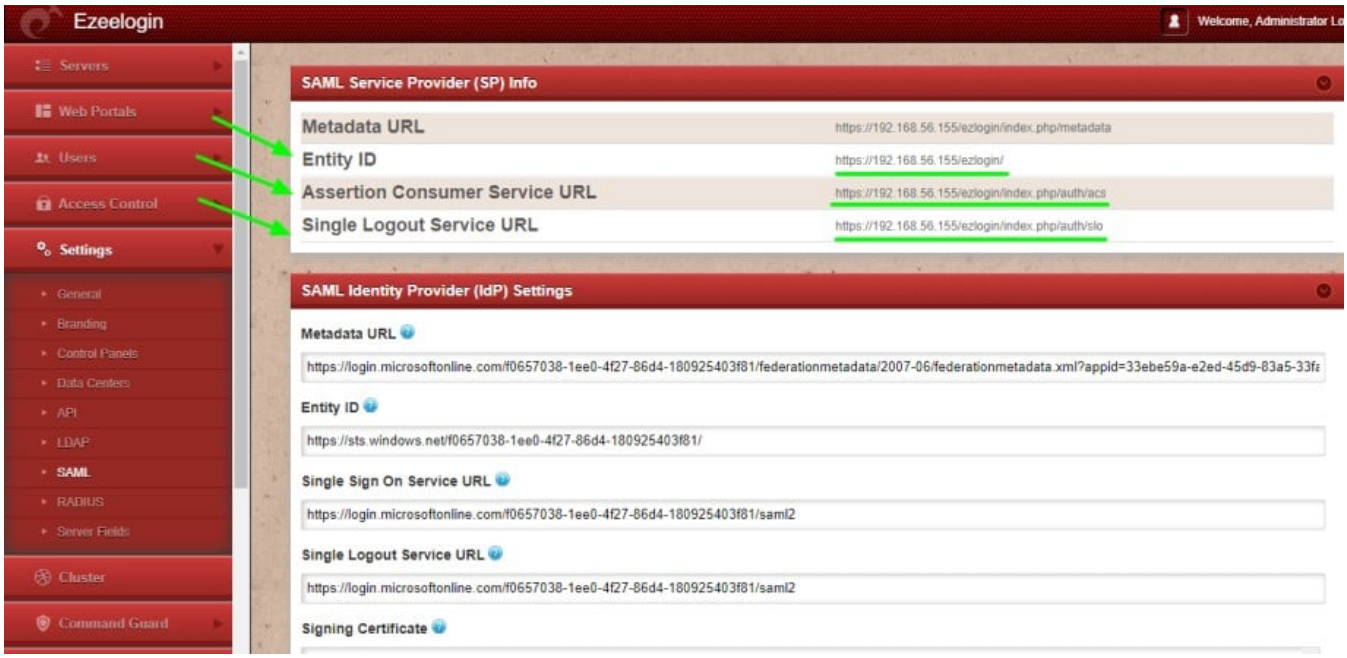
Application with identifier " URL " was not found in the directory. This can happen if the application has not been installed by the administrator of the tenant. Unable to log in to Ezeelogin with Azure SSO.

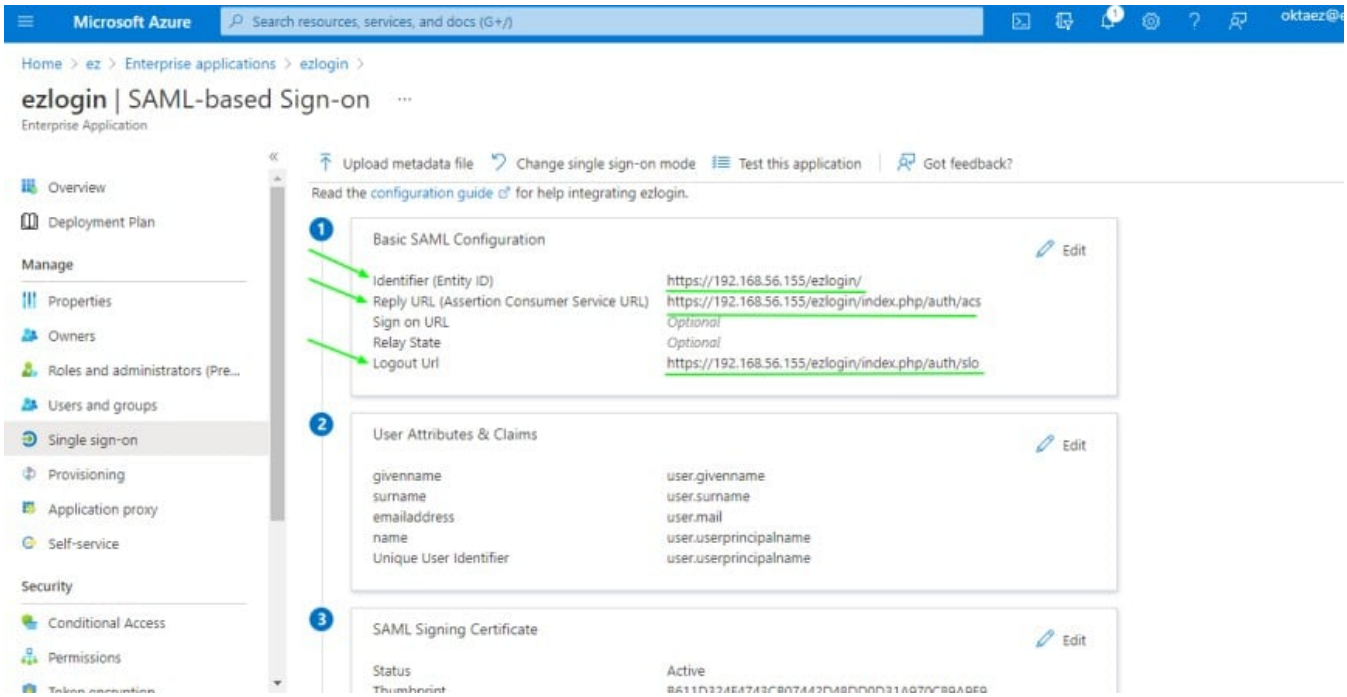


1. Make sure that you access the Ezeelogin web panel with the same URL that you have configured for the Ezeelogin web application in Azure SSO.

SAML Service Provider (SP) Info in the Ezeelogin web panel should be identical to Azure Application settings as follows

Make sure that you haven't missed the trailing slash at the end of the Entity ID (https://domain.com/ezlogin/)


Ezeelogin
Welcome, Administrator
Servers
Web Portals
Users
Access Control
Settings
General
Branding
Control Panels
Data Centers
API
LDAP
SAML
RADIUS
Server Fields
Cluster
Command Guard
SAML Service Provider (SP) Info
Metadata URL
https://192.168.56.155/ezlogin/index.php/metadata
Entity ID
https://192.168.56.155/ezlogin/
Assertion Consumer Service URL
https://192.168.56.155/ezlogin/index.php/auth/acs
Single Logout Service URL
https://192.168.56.155/ezlogin/index.php/auth/slo
SAML Identity Provider (IdP) Settings
Metadata URL
https://login.microsoftonline.com/f0657038-1ee0-4f27-86d4-180925403f81/federationmetadata/2007-06/federationmetadata.xml?appid=33ebe59a-e2ed-45d9-83a5-33f
Entity ID
https://sts.windows.net/f0657038-1ee0-4f27-86d4-180925403f81/
Single Sign On Service URL
https://login.microsoftonline.com/f0657038-1ee0-4f27-86d4-180925403f81/saml2
Single Logout Service URL
https://login.microsoftonline.com/f0657038-1ee0-4f27-86d4-180925403f81/saml2
Signing Certificate



2. Make sure that you are accessing the Ezeelogin web panel URL as given in the Azure **Identifier (Entity ID)** for the Ezeelogin SSO application.

For example, If you have configured the Identifier (Entity ID) with **HTTPS** on Azure SSO, then you should access the Ezeelogin web panel URL with **HTTPS** or if you have configured the Identifier (Entity ID) with **HTTP** on AZURE SSO, then you should access Ezeelogin web panel URL with **HTTP**.

3. Try logging in again after clearing browser cache and cookies or from an incognito/private window on a browser or from a different browser.

Online URL: https://www.ezeelogin.com/kb/article/unable-to-login-with-azure-sso-420.html