

# Unable to login with Azure SSO

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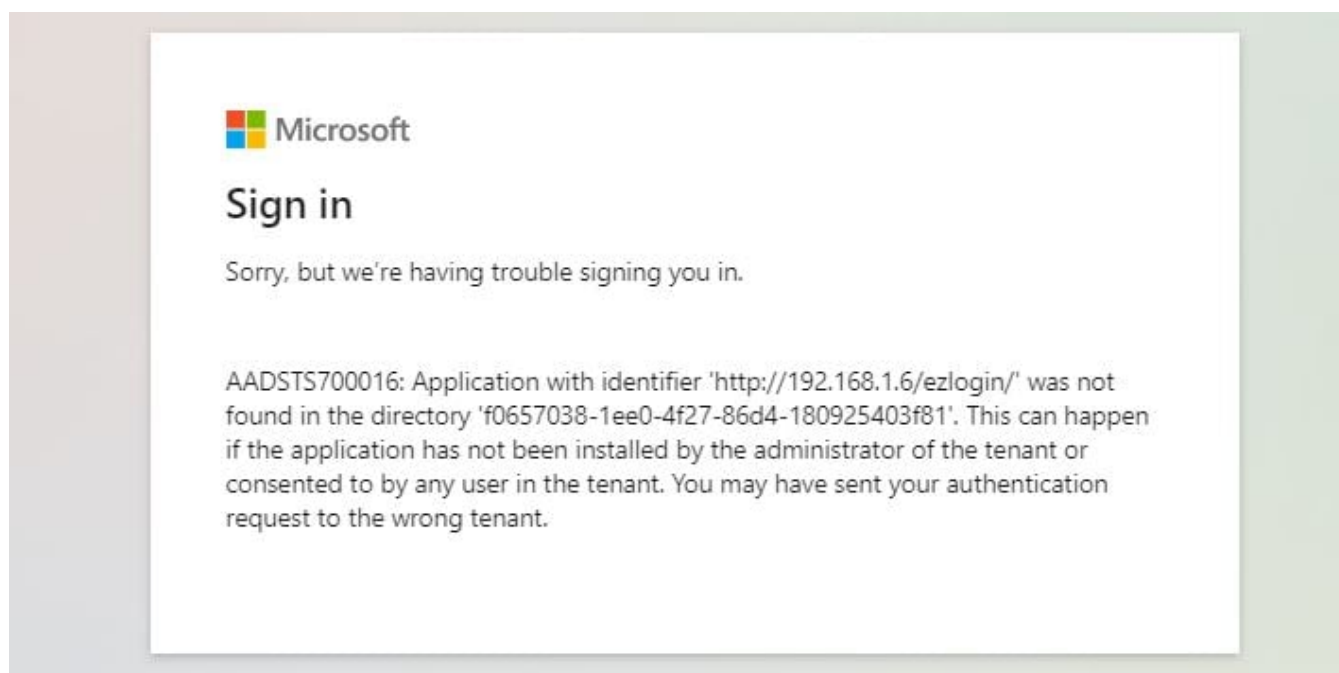
## Fixing Azure SSO login issue in ezeelogin

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**Overview:** This article addresses the issue of being unable to log in to Ezeelogin with Azure SSO due to an application identifier error. Ensure the Ezeelogin web panel URL matches the Azure SSO configuration exactly, including trailing slashes. Verify the URL scheme (HTTP/HTTPS) matches the Azure Identifier settings. If issues persist, try clearing the browser cache, using an incognito window, or switching browsers.

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Application with identifier " URL " was not found in the directory. This can happen if the application has not been installed by the administrator of the tenant. Unable to log in to Ezeelogin with Azure SSO.



**Step 1.** Make sure that you access the Ezeelogin web panel with the same URL that you have configured

for the Ezeelogin web application in Azure SSO.

SAML Service Provider (SP) Info in the Ezeelogin web panel should be identical to Azure Application settings as follows

Make sure that you haven't missed the trailing slash at the end of the Entity ID  
( <https://domain.com/ezlogin/> )

The screenshot displays the Ezeelogin web interface. On the left is a red sidebar with a menu containing: Servers, Web Portals, Users, Access Control, Settings (expanded), General, Branding, Control Panels, Data Centers, API, LDAP, SAML, RADIUS, Server Fields, Cluster, and Command Guard. The main content area has a red header with the Ezeelogin logo and a user profile 'Welcome, Administrator'. Below the header, there are two sections: 'SAML Service Provider (SP) Info' and 'SAML Identity Provider (IdP) Settings'. The 'SAML Service Provider (SP) Info' section contains four fields: Metadata URL (https://192.168.56.155/ezlogin/index.php/metadata), Entity ID (https://192.168.56.155/ezlogin/), Assertion Consumer Service URL (https://192.168.56.155/ezlogin/index.php/auth/acs), and Single Logout Service URL (https://192.168.56.155/ezlogin/index.php/auth/slo). The 'SAML Identity Provider (IdP) Settings' section contains five fields: Metadata URL (https://login.microsoftonline.com/f0657038-1ee0-4f27-86d4-180925403f81/federationmetadata/2007-06/federationmetadata.xml?appid=33ebe59a-e2ed-45d9-83a5-33f8), Entity ID (https://sts.windows.net/f0657038-1ee0-4f27-86d4-180925403f81/), Single Sign On Service URL (https://login.microsoftonline.com/f0657038-1ee0-4f27-86d4-180925403f81/saml2), Single Logout Service URL (https://login.microsoftonline.com/f0657038-1ee0-4f27-86d4-180925403f81/saml2), and Signing Certificate (empty). Green arrows point from the 'Web Portals', 'Users', 'Access Control', and 'Settings' menu items to the 'SAML Service Provider (SP) Info' section.

SAML Service Provider (SP) Info	
Metadata URL	https://192.168.56.155/ezlogin/index.php/metadata
Entity ID	https://192.168.56.155/ezlogin/
Assertion Consumer Service URL	https://192.168.56.155/ezlogin/index.php/auth/acs
Single Logout Service URL	https://192.168.56.155/ezlogin/index.php/auth/slo

SAML Identity Provider (IdP) Settings	
Metadata URL	https://login.microsoftonline.com/f0657038-1ee0-4f27-86d4-180925403f81/federationmetadata/2007-06/federationmetadata.xml?appid=33ebe59a-e2ed-45d9-83a5-33f8
Entity ID	https://sts.windows.net/f0657038-1ee0-4f27-86d4-180925403f81/
Single Sign On Service URL	https://login.microsoftonline.com/f0657038-1ee0-4f27-86d4-180925403f81/saml2
Single Logout Service URL	https://login.microsoftonline.com/f0657038-1ee0-4f27-86d4-180925403f81/saml2
Signing Certificate	

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## ezlogin | SAML-based Sign-on

Enterprise Application

Overview Deployment Plan

Manage

- Properties
- Owners
- Roles and administrators (Pre...
- Users and groups
- Single sign-on
- Provisioning
- Application proxy
- Self-service

Security

- Conditional Access
- Permissions
- Token assignment

Upload metadata file Change single sign-on mode Test this application Got feedback?

Read the [configuration guide](#) for help integrating ezlogin.

- Basic SAML Configuration**
  - Identifier (Entity ID) <https://192.168.56.155/ezlogin/>
  - Reply URL (Assertion Consumer Service URL) <https://192.168.56.155/ezlogin/index.php/auth/acs>
  - Sign on URL [Optional](#)
  - Relay State [Optional](#)
  - Logout URL <https://192.168.56.155/ezlogin/index.php/auth/slo>
- User Attributes & Claims**
  - givenname user.givenname
  - surname user.surname
  - emailaddress user.mail
  - name user.userprincipalname
  - Unique User Identifier user.userprincipalname
- SAML Signing Certificate**
  - Status Active
  - Thumbprint 8A11F234EA743FB7A47F48F0F0F31A079C8DA6ED

**Step 2.** Make sure that you are accessing the Ezeelogin web panel URL as given in the Azure **Identifier (Entity ID)** for the Ezeelogin SSO application.

For example, If you have configured the Identifier (Entity ID) with **HTTPS** on Azure SSO, then you should access the Ezeelogin web panel URL with **HTTPS** or if you have configured the Identifier (Entity ID) with **HTTP** on AZURE SSO, then you should access Ezeelogin web panel URL with **HTTP**.

**Step 3.** Try logging in again after clearing browser cache and cookies or from an incognito/private window on a browser or from a different browser.

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### Related Articles

[Token encryption in Microsoft Azure SSO with Ezeelogin](#)

[Integrate SAML Authentication in Ezeelogin GUI using Microsoft Azure SSO and Azure Active Directory](#)

[Integrate Azure AD in Ezeelogin jump server](#)

Online URL: <https://www.ezeelogin.com/kb/article/unable-to-login-with-azure-sso-420.html>