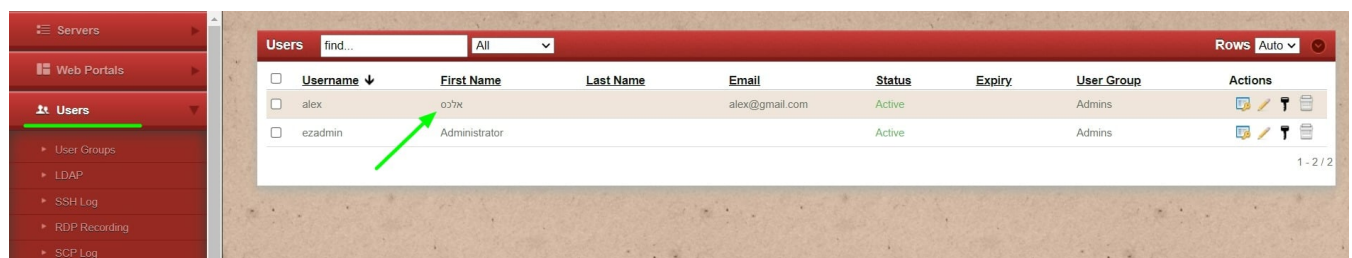
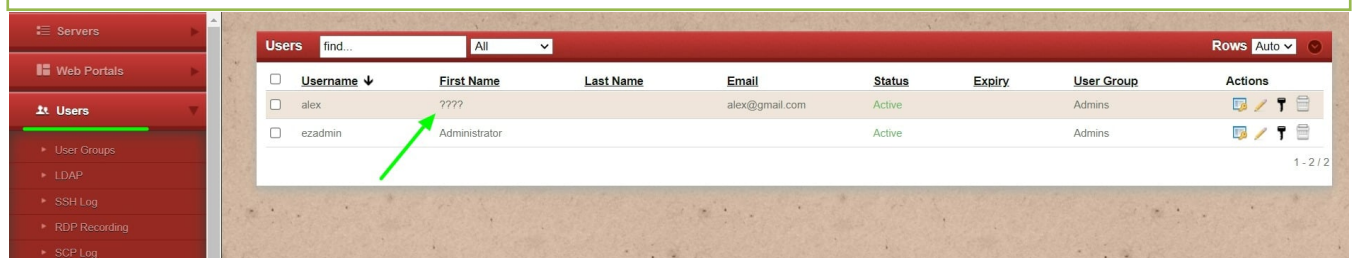


How to fix Hebrew characters missing after Ezeelogin upgrade?

428 Nesvin KN July 13, 2021 [Common Errors & Troubleshooting](#) 1615

How to fix Hebrew characters missing after Ezeelogin upgrade in CentOS and Ubuntu?

If you find missing Hebrew characters after Ezeelogin upgrade, edit the user and save it correctly and follow the below steps to fix the error.



If you are using CentOS 7 or 8, edit /etc/my.cnf and add below command in it.

```
root@gateway ~]# vim /etc/my.cnf

[mysqld]
character_set_server = utf8mb4

[client]
default-character-set = utf8mb4

[mysql]
default-character-set = utf8mb4
```

Restart MySQL server and check the value of variables using the below commands.

```
root@gateway ~]# systemctl restart mariadb

root@gateway ~]# mysql -u root -p

Enter password:
MariaDB [(none)]> show variables like "%char%";

+-----+-----+
| Variable_name | Value |
+-----+-----+
| character_set_client | utf8mb4 |
| character_set_connection | utf8mb4 |
| character_set_database | utf8mb4 |
| character_set_filesystem | binary |
| character_set_results | utf8mb4 |
| character_set_server | utf8mb4 |
| character_set_system | utf8 |
| character_sets_dir | /usr/share/mysql/charsets/ |
```

If you get the above output, do upgrade Ezeelogin and the error will be fixed. Refer article to [upgrade Ezeelogin](#).

If you are using Ubuntu 18, edit /etc/mysql/mysql.conf.d/mysqld.cnf and add below command in it.

```
root@gateway ~]# vim /etc/mysql/mysql.conf.d/mysqld.cnf

[mysqld]
character_set_server = utf8mb4

[client]
default-character-set = utf8mb4

[mysql]
default-character-set = utf8mb4
```

Restart MySQL server and check the value of variables using the below commands.

```
root@gateway ~]# systemctl restart mysql

root@gateway ~]# mysql -u root -p

Enter password:

mysql> show variables like "%char%";

+-----+-----+
| Variable_name | Value |
+-----+-----+
| character_set_client | utf8mb4 |
| character_set_connection | utf8mb4 |
| character_set_database | utf8mb4 |
| character_set_filesystem | binary |
| character_set_results | utf8mb4 |
| character_set_server | utf8mb4 |
| character_set_system | utf8 |
| character_sets_dir | /usr/share/mysql/charsets/ |
+-----+-----+
```

If you get the above output, do upgrade Ezeelogin and the error will be fixed. Refer article to [upgrade Ezeelogin](#).

Online URL:

<https://www.ezeelogin.com/kb/article/how-to-fix-hebrew-characters-missing-after-ezeelogin-upgrade-428.html>