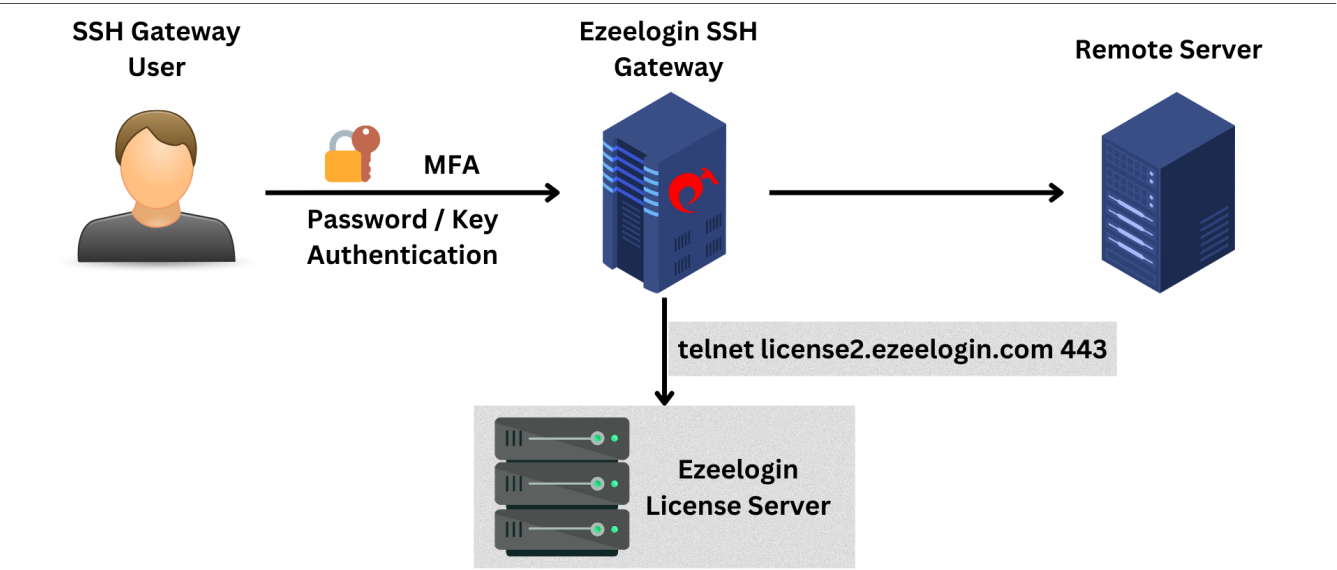


License cache outdated but its not time yet

43 admin October 1, 2024 [License](#) 6190

Ezeelogin license tab not showing the correct details

Overview: This article will help the admin user to fix the license tab issue where it does not show the correct details even if the license has not expired.



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Type	Leased	Licensed IP	Unknown
Valid Till	Not Applicable	Server Time	
Gateway Type	DEMO	No. of Servers	3 / 600
Source	<Not available>	Build	demo

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Type	Leased	Licensed IP	<Not available>
Valid Till	<Not available>	Server Time	Wed, 19 Jun 2024 11:26:06 +0000
Gateway Type	<Not available>	No. of Servers	<Not available>
Source	Ezeelogin License Server	Build	<Not available>

This issue occurs due to an incorrect license file being cached.

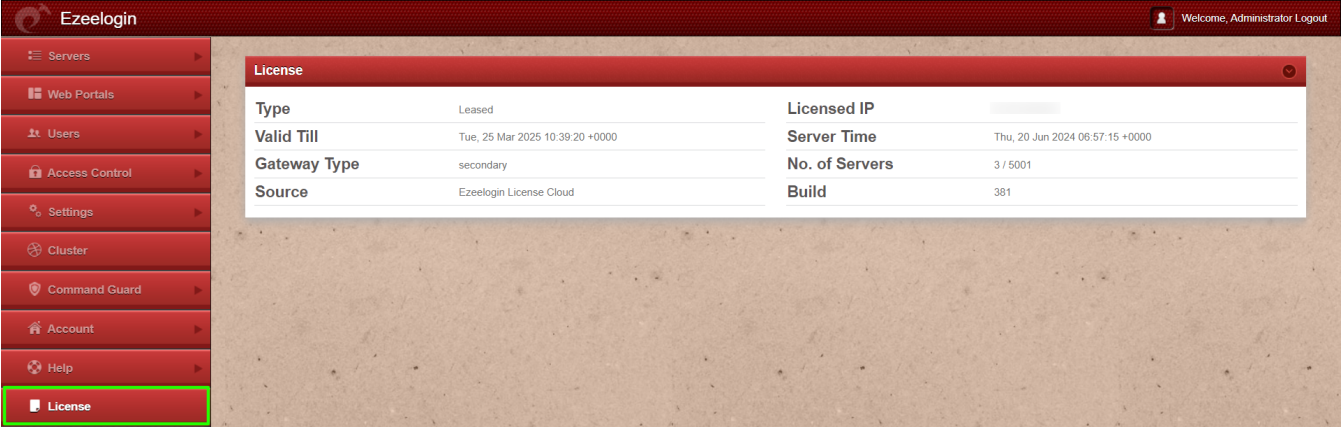
Step 1: Login to gateway server as root user.

```
root@desktop:~$ ssh root@{gateway_server_ip or gateway_server_hostname}
```

Step 2: Delete the file from the gateway server where the license details are stored.

```
root@gateway:~# mv /usr/local/etc/ezlogin/lic.dat /usr/local/etc/ezlogin/lic.dat_$(date +%Y-%m-%d)
```

Step 3: Rlogin to **Ezeelogin GUI** and **click on the license tab** to fetch the latest correct details.



License	
Type	Leased
Valid Till	Tue, 25 Mar 2025 10:39:20 +0000
Gateway Type	secondary
Source	Ezeelogin License Cloud
Licensed IP	
Server Time	Thu, 20 Jun 2024 06:57:15 +0000
No. of Servers	3 / 5001
Build	381

Related Articles:

[How to update the license from the Ezeelogin Customer Portal?](#)

[How to add/edit a License from the Ezeelogin customer portal?](#)

[Features that can be accessed after the Ezeelogin License expiry](#)

Online URL: <https://www.ezeelogin.com/kb/article/license-cache-outdated-but-its-not-time-yet-43.html>