How to find the reasons for account being suspended?

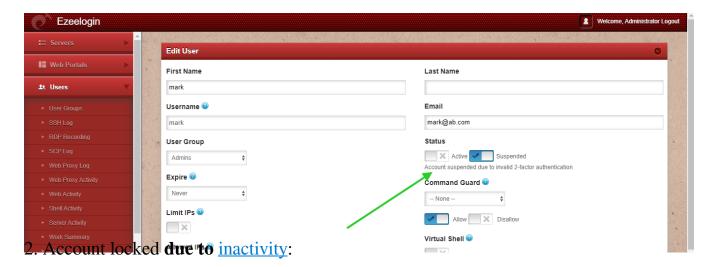
436 Vishnupriya August 6, 2024 General, Technical 3958

Reasons for Account Suspension

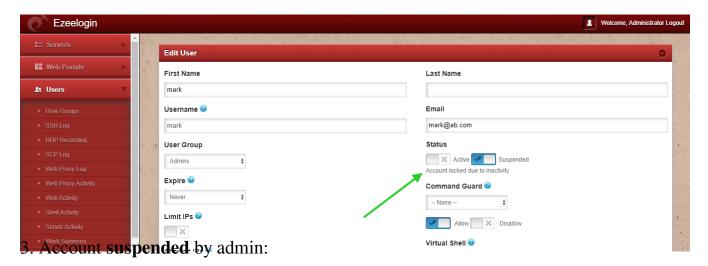
Overview: This article describes the reasons why an account could be suspended.

1. Account suspended due to invalid 2fa or security code:

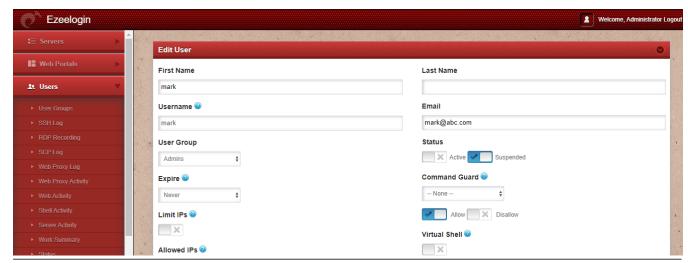
• If a user is suspended due to an invalid 2fa or security code, you can view the reason for suspension under Users>Edit User as shown below.



• If the user has not logged in for the number of days set, it will automatically suspend the user and the reason for the suspension is shown below



• There will be no warning message/reason if the account is <u>suspended</u> by admin.



Related Articles:

Account suspended after entering incorrect security code.

Account locked due to inactivity.

Online URL:

https://www.ezeelogin.com/kb/article/how-to-find-the-reasons-for-account-being-suspended-436.html