

How to find the reasons for account being suspended?

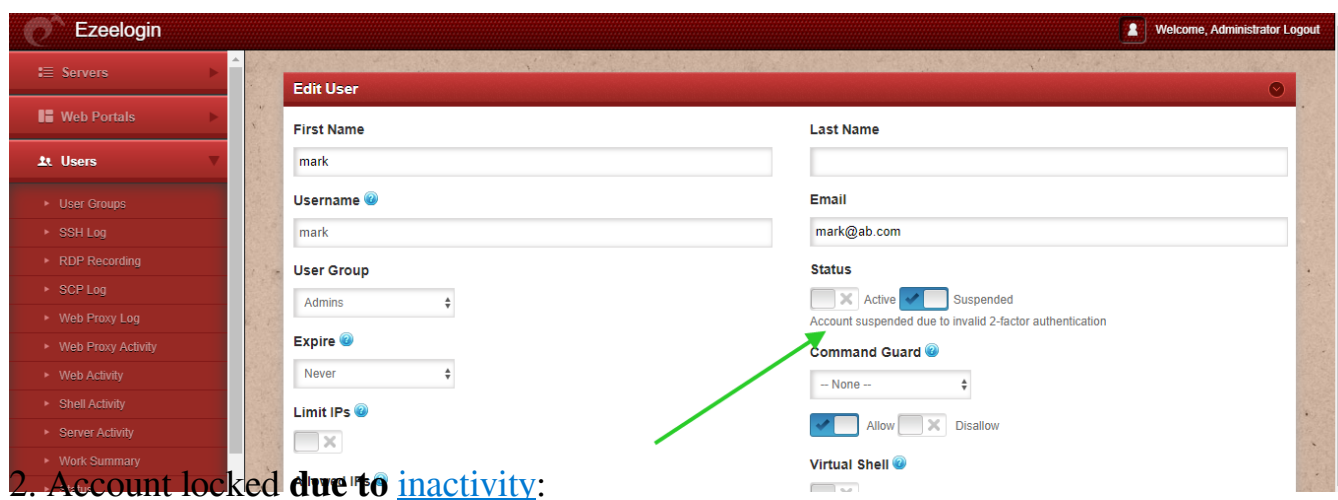
436 Vishnupriya August 6, 2024 [General](#), [Technical](#) 3654

Reasons for Account Suspension

Overview: This article describes the reasons why an account could be suspended.

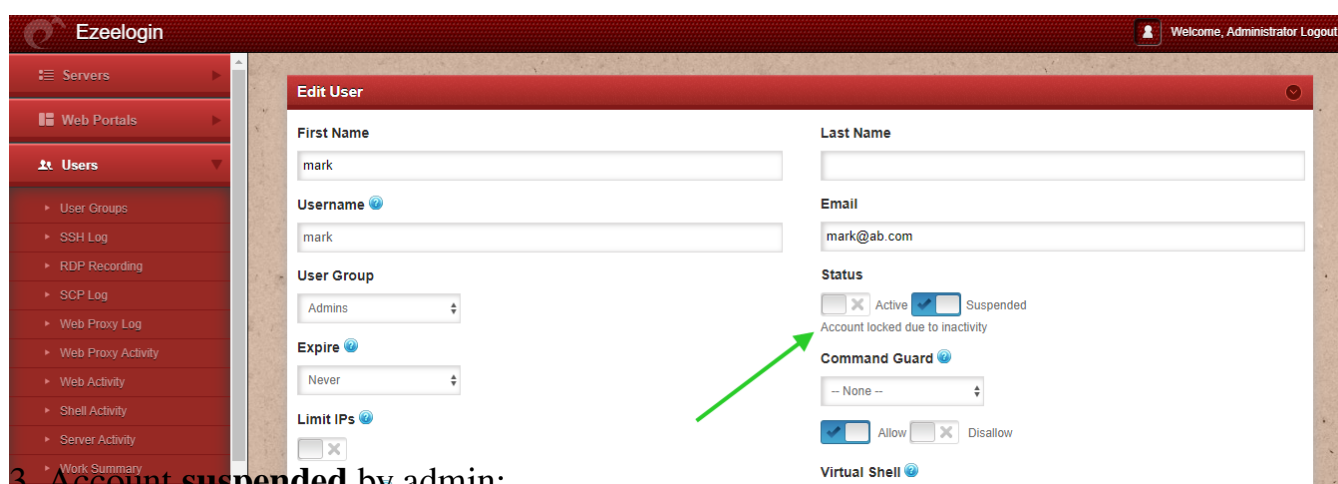
1. Account suspended due to **invalid 2fa or security code**:

- If a user is suspended due to an invalid 2fa or security code, you can view the reason for suspension under Users>Edit User as shown below.



2. Account locked due to **inactivity**:

- If the user has not logged in for the number of days set, it will automatically suspend the user and the reason for the suspension is shown below



3. Account suspended by admin:

- There will be no warning message/reason if the account is **suspended** by admin.

Ezeelogin

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SCP Log

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Web Activity

Shell Activity

Server Activity

Work Summary

Settings

Edit User

First Name

mark

Last Name

Username

mark

Email

mark@abc.com

User Group

Admins

Expire

Never

Limit IPs

Allowed IPs

Status

☐ Active ☒ Suspended

Command Guard

-- None --

☒ Allow ☐ Disallow

Virtual Shell

☐

Related Articles:

[Account suspended after entering incorrect security code.](#)

[Account locked due to inactivity.](#)

Online URL:

<https://www.ezeelogin.com/kb/article/how-to-find-the-reasons-for-account-being-suspended-436.html>