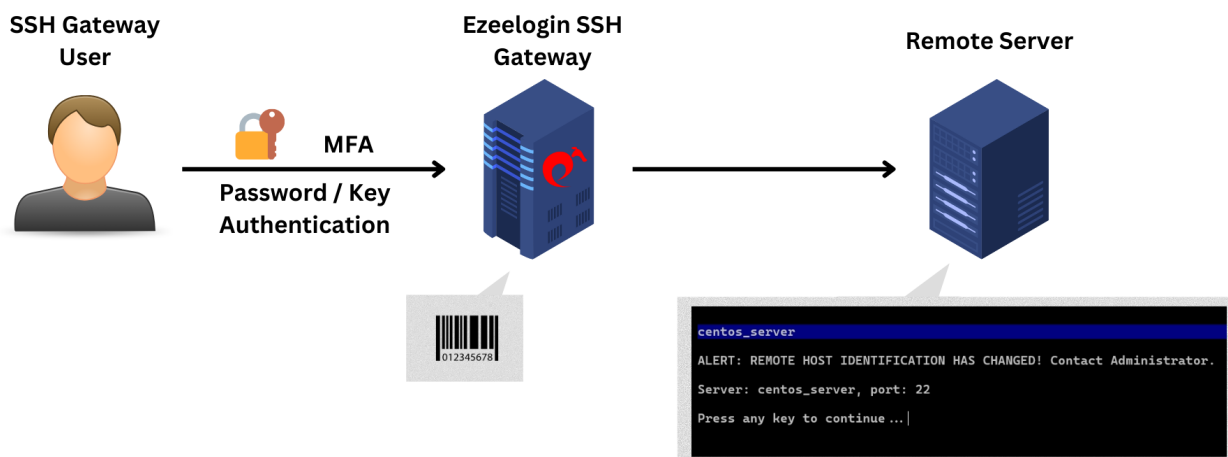


ALERT: REMOTE HOST IDENTIFICATION HAS CHANGED! Contact Administrator.

44 admin July 20, 2024 [Common Errors & Troubleshooting](#) 9625

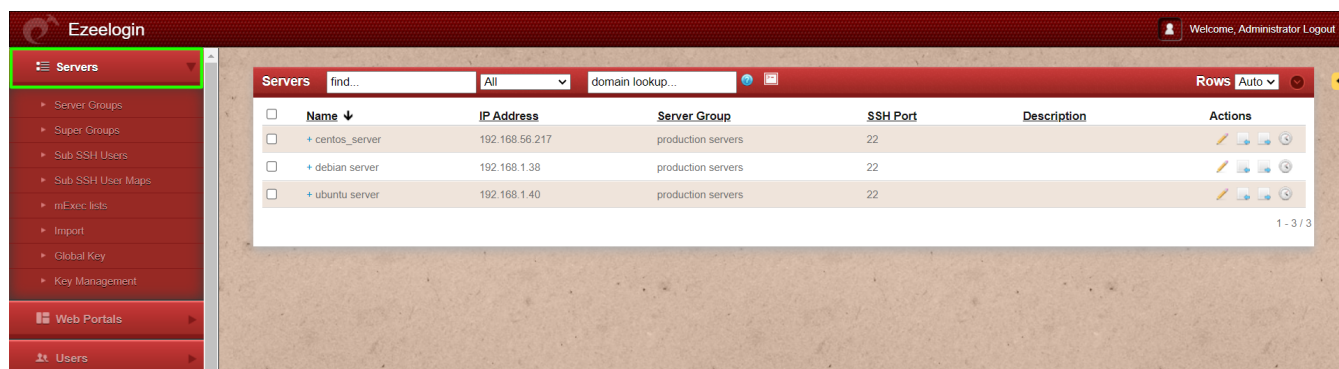
How to fix the error "ALERT: REMOTE HOST IDENTIFICATION HAS CHANGED! Contact Administrator" while SSH'ing into the remote server?

Overview: This error occurs when the destination server has its OS reloaded or has a new IP address. Resetting the SSH fingerprint will clear the fingerprint of the remote server from the Ezeelogin database server. When the remote server is accessed again, the fingerprint will be added automatically. SSH fingerprints allow SSH clients to verify the identity of the server and thus act as a **unique identifier** for the server's public key.

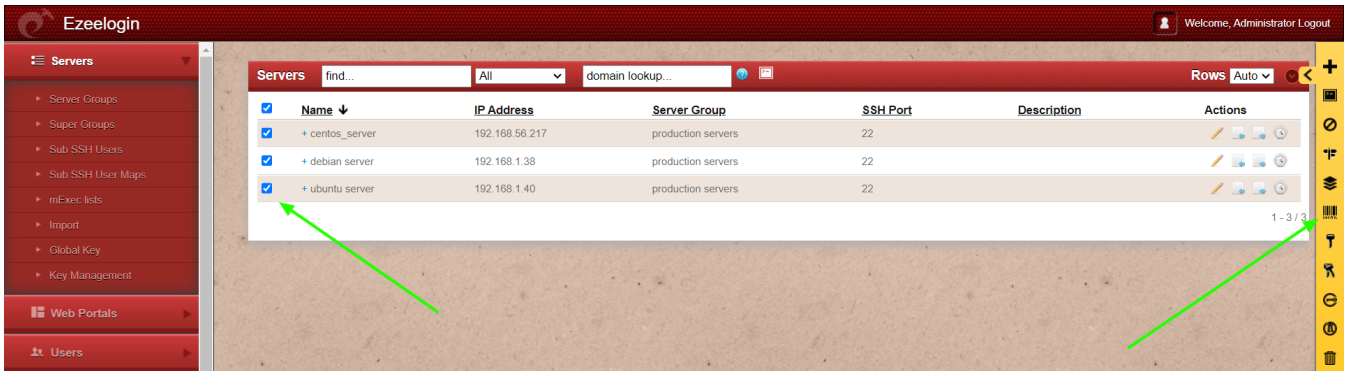


```
centos_server
ALERT: REMOTE HOST IDENTIFICATION HAS CHANGED! Contact Administrator.
Server: centos_server, port: 22
Press any key to continue ...|
```

Step 1: Login to Ezeelogin GUI and click on servers tab.



Step 2: Select the single server or select all server and click the "Reset SSH Fingerprint" button on the right menu bar.



Emergency CLI Method:

1. Reset the fingerprint of **all servers**. Run the below command.

```
root@jumpserver@~# php /usr/local/ezlogin/ez_queryrunner.php  
"UPDATE prefix_servers SET fingerprint=' '";
```

2. Reset the fingerprint of a **single server**. Replace hostname with the correct hostname saved in the GUI.

```
root@jumpserver@~# php /usr/local/ezlogin/ez_queryrunner.php  
"UPDATE prefix_servers SET fingerprint=' ' WHERE  
name='hostname_of_the_server' ";
```

Related Articles:

[Add a Linux server or a Linux instance into the Ezeelogin SSH jumphost?](#)

[Password management and the different options](#)

[Add / update / delete servers through ezeelogin API](#)

Online URL:

<https://www.ezeelogin.com/kb/article/alert-remote-host-identification-has-changed-contact-administrator-44.html>