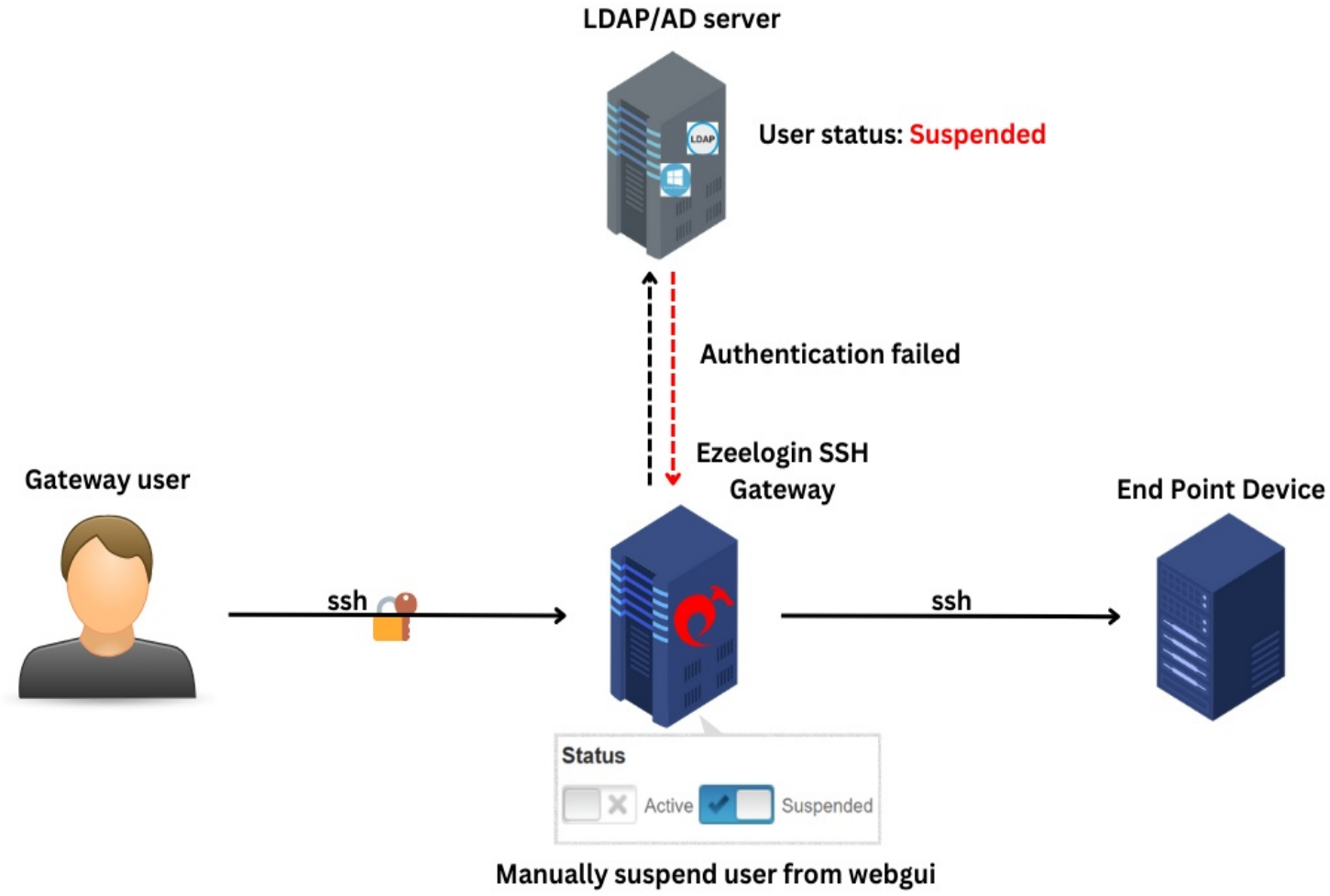
Is it possible to login to Ezeelogin with a disabled AD user?

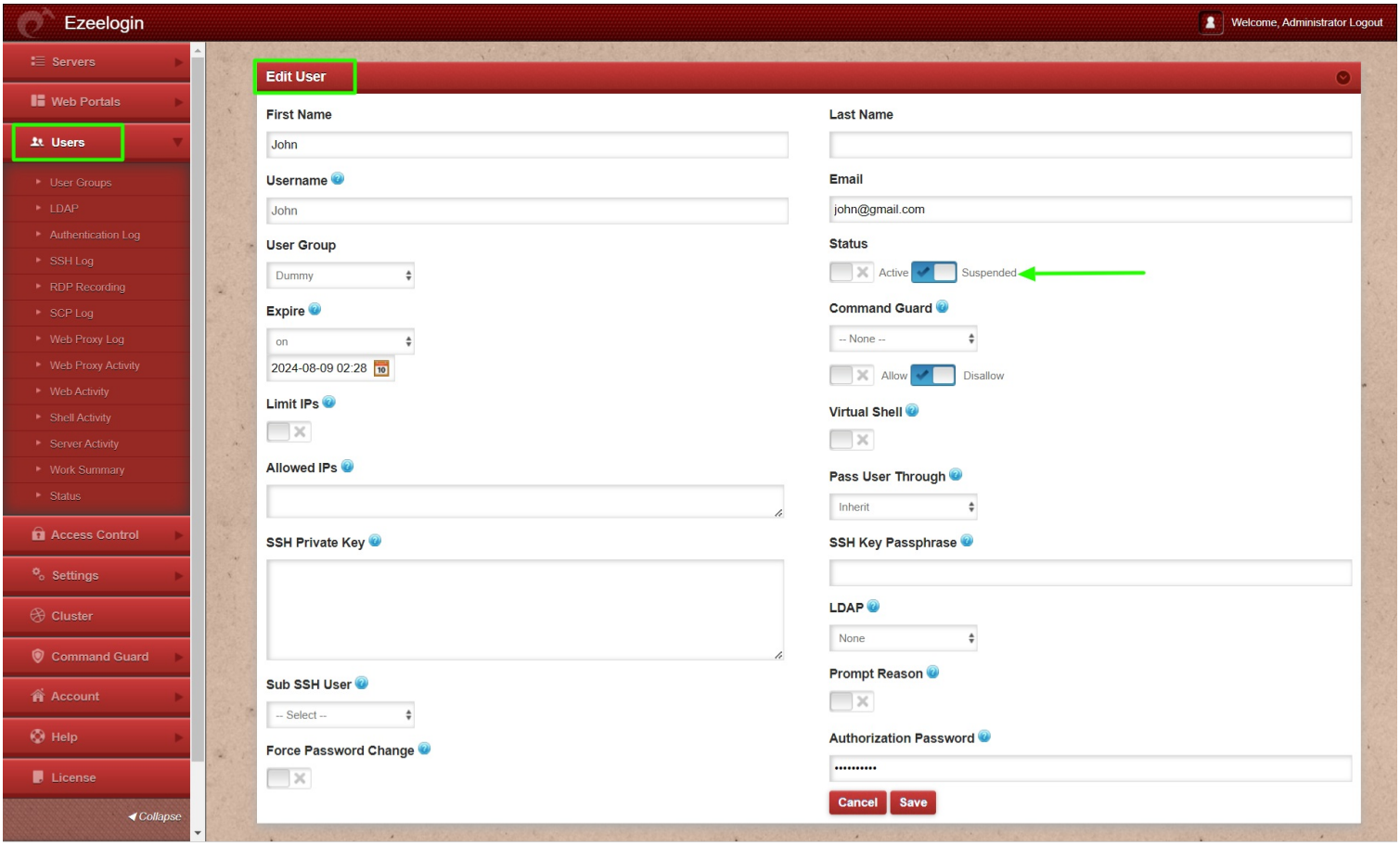
441 Nesvin KN February 5, 2025 General 3979

Will a user be suspended from Ezeelogin if the corresponding user is suspended in Active Directory / LDAP?

Disabling a user account in Windows Active Directory (AD) or LDAP does not automatically suspend the corresponding user account in Ezeelogin. However, the user will be unable to log in to the Ezeelogin GUI or backend (ezsh). The user has to be suspended manually from Ezeelogin and will not be automatically synced from AD/LDAP.



Step 1: To suspend a user from GUI navigate to **Users** -> **Edit user** -> Change status to **suspended**.



Step 2: After changing the status to **"suspended"** the gateway user will no longer be able to login to GUI.



Emergency CLI Method:

Step 1: Log in to the gateway server as the root user.

```
root@desktop:$ ssh root@{gateway_server_IP or gateway_server_hostname}
```

Step 2: Run the following command on the gateway server to suspend a user. Replace ezeelogin_username with the actual username of the user to be suspended:

```
root@gateway:~# php /usr/local/ezlogin/ez_queryrunner.php "update prefix_users set status=0, priv=0 where username='ezeelogin_username'"
```

Related Articles:

Reasons for Account Suspension

Is it possible to delete the suspended user without deleting the ssh logs of the user?

Set SSH User Expiry

Main admin user account suspended after entering incorrect security code

How to suspend ssh gateway user?

Online URL: https://www.ezeelogin.com/kb/article/is-it-possible-to-login-to-ezeelogin-with-a-disabled-ad-user-441.html