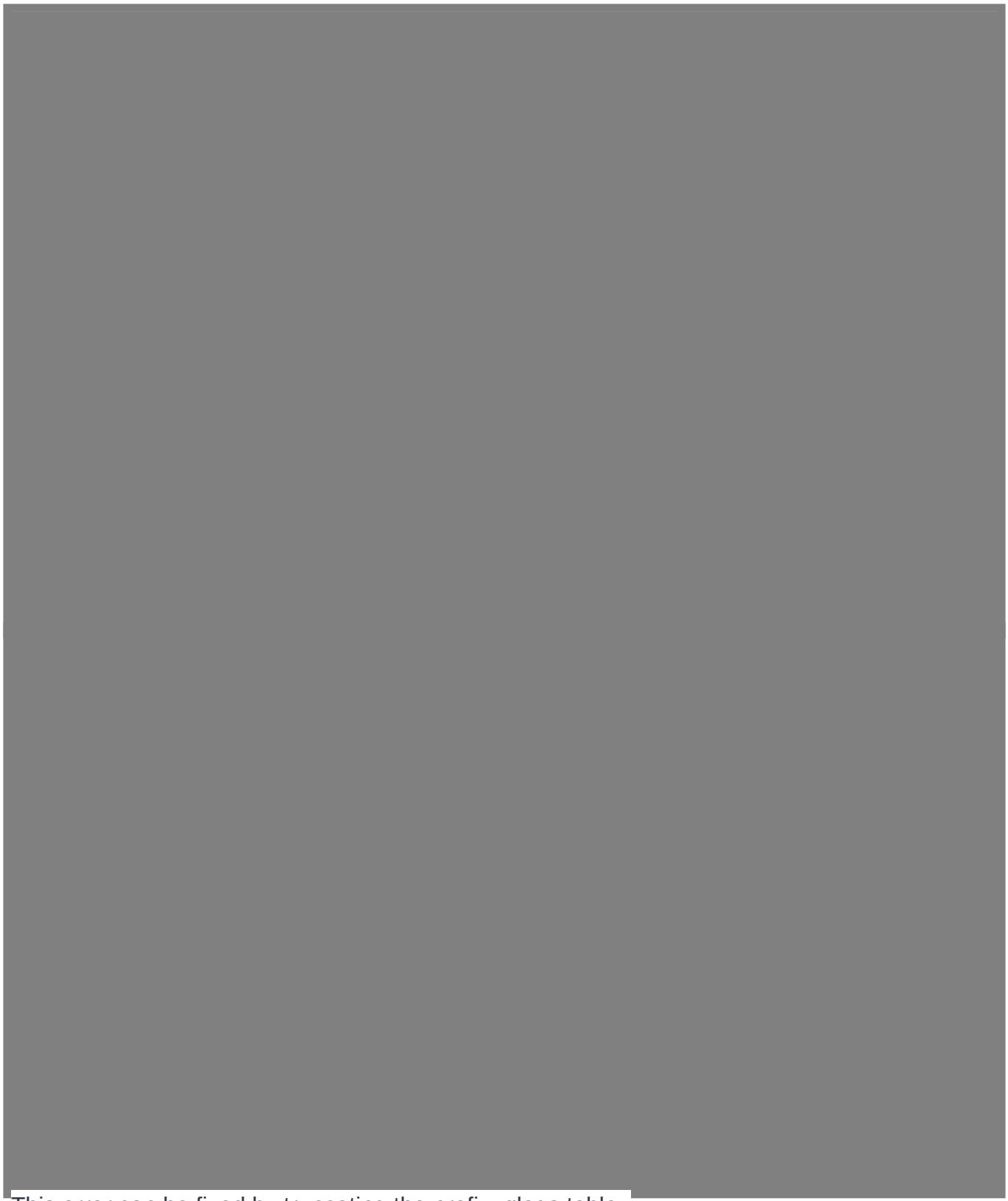
A Database Error Occurred Error Number: 1062

442 Vishnupriya October 13, 2021 Common Errors & Troubleshooting 1371



This error can be fixed by truncating the prefix_qlogs table.

1. Login to the MySQL of **Master node** and take a dump of Ezeelogin database, prefix_qlogs table and truncate prefix_qlogs table

You can find the Ezeelogin database name from /usr/local/etc/ezlogin/ez.conf file.

```
root@jumpserver:~
```

```
You can find the Ezeelogin database name and table prefix from /usr/local/etc/ezlogin/ez.conf file.
Replace prefix with your database prefix.
```

```
root@jumpserver:~
```

You should truncate the prefix_qlogs table with the following command.

```
You can find the table prefix from /usr/local/etc/ezlogin/ez.conf file. Replace prefix with your database
prefix
```

```
```

2. Login to the MySQL of **Slave node** and take a dump of Ezeelogin database, prefix_qlogs table and truncate prefix_qlogs table

```
root@jumpserver:~
```

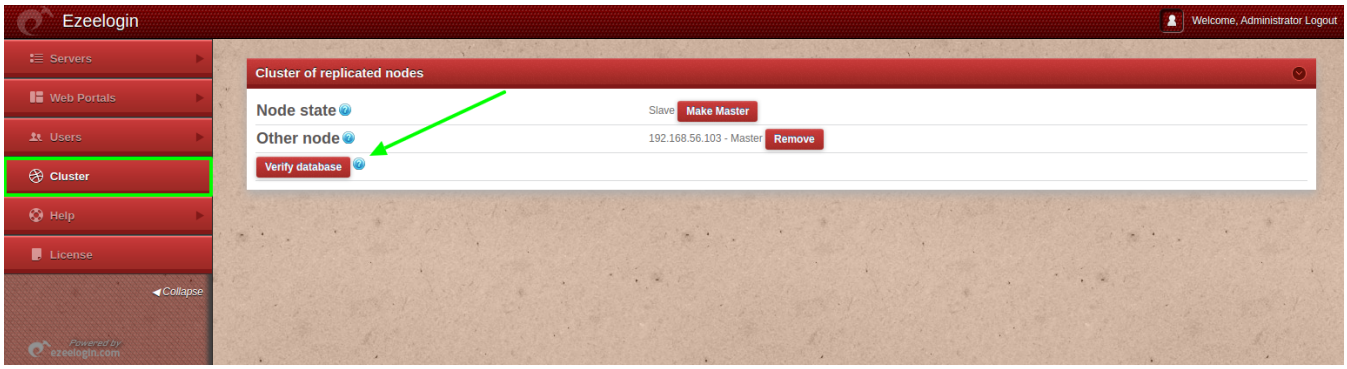
```
You can find the Ezeelogin database name and table prefix from /usr/local/etc/ezlogin/ez.conf file.
Replace prefix with your database prefix.
```

```
root@jumpserver:~
```

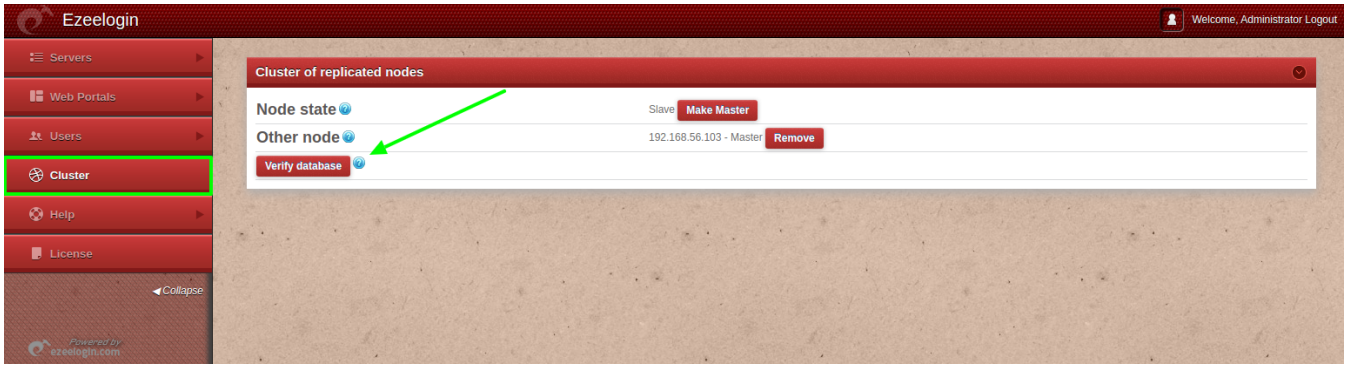
You should truncate the prefix_qlogs table with the following command.

```
```

3. Login to Ezeelogin WUI of Master node and click on cluster tab > Verify database > sync the tables.



4. Login to Ezeelogin WUI of Slave node and click on cluster tab > Verify database > sync the tables.



Online URL:
https://www.ezeelogin.com/kb/article/a-database-error-occurred-error-number-1062-442.html