

# Checking database connectivity...

448 Vishnupriya February 3, 2025 [Common Errors & Troubleshooting](#) 2599

## How to solve Checking database connectivity... error?

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**Overview:** This article helps in resolving the error "**database connectivity...**" that occur while [installing Ezeelogin](#), which can be resolved by restarting MySQL.

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This error can be avoided by restarting your MySQL server. Run the following command to restart the mysql server

```
root@gateway:~# service mysql restart
```

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### Related Articles:

[setup and configure ssh jump server](#)

[Database connectivity credentials and configuration file](#)

Online URL: <https://www.ezeelogin.com/kb/article/checking-database-connectivity-448.html>