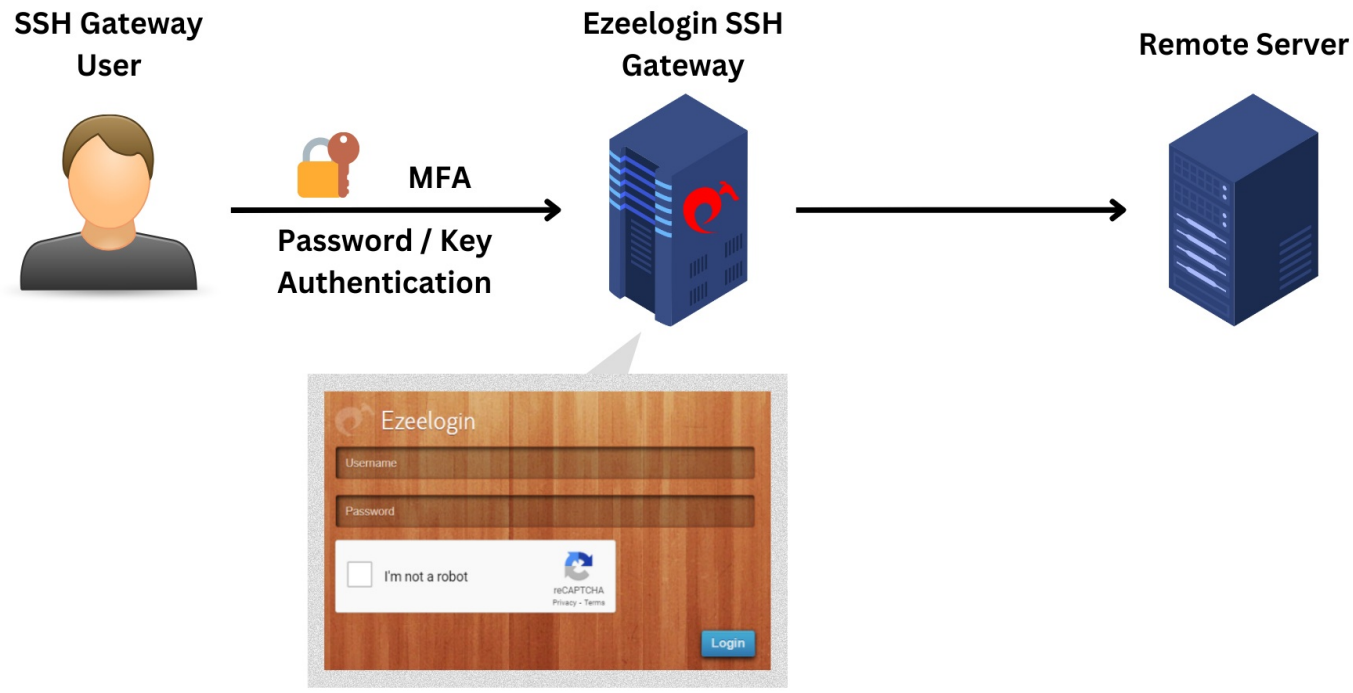
reCaptcha: Could not open socket Connection timed out

46 admin October 1, 2024 Common Errors & Troubleshooting 14049

How to solve the error "reCaptcha: Could not open socket Connection timed out" while logging into gateway server?

Overview: This article will help the admin user to fix the error "reCaptcha: Could not open socket Connection timed out" while logging into the Ezeelogin GUI.



Make sure the gateway server firewall does not block https://www.google.com/recaptcha/api or www.google.com

Step 1: Check the current iptables rules.

```
root@gateway:~# iptables -L
```

Step 2: Check the status of the firewall service and also verify the active zones in the firewall.

```
root@gateway:~# systemctl status firewalls

root@gateway:~# firewall-cmd --get-active-zones
```

Step 3: Check the status of UFW.

```
root@gateway:~# ufw status

root@gateway:~# cat /etc/ufw/user.rules

root@gateway:~# cat /etc/ufw/user6.rules
```

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