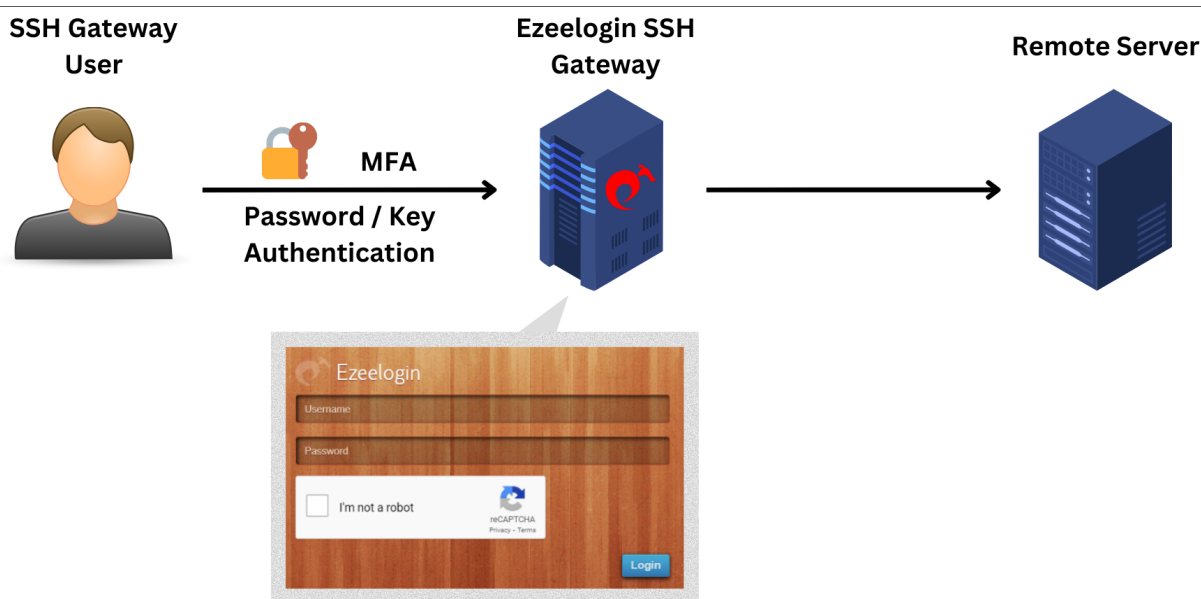


reCaptcha: Could not open socket Connection timed out

46 admin June 20, 2024 [Common Errors & Troubleshooting](#) 10385

Getting "reCaptcha: Could not open socket Connection timed out" while logging into gateway server.

Synopsis: This article will help the gateway admin user to fix the error "reCaptcha: Could not open socket Connection timed out" while logging into the Ezeelogin GUI.



Make sure the gateway server firewall does not block <https://www.google.com/recaptcha/api> or www.google.com

1. iptables:

```
root@gateway ~]# iptables -L
```

2. firewalld:

```
root@gateway ~]# systemctl status firewalld
```

```
root@gateway ~]# firewall-cmd --get-active-zones
```

3. ufw:

```
root@gateway ~]# ufw status
```

```
root@gateway ~]# cat /etc/ufw/user.rules
```

```
root@gateway ~]# cat /etc/ufw/user6.rules
```

Related Article:

[Enable Google reCaptcha](#)

[reCaptcha images not loading](#)

[Google Recaptcha shutdown issue](#)

Online URL:

<https://www.ezeelogin.com/kb/article/recaptcha-could-not-open-socket-connection-timed-out-46.html>