Ldap Failed

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How to solve Ldap failed error in Ezeelogin?

Overview: This article explains how to troubleshoot an LDAP failure in Ezeelogin when the LDAP server is not reachable, including using the telnet command to check connectivity to the LDAP server.



This error occurs when your LDAP server is not reachable from Ezeelogin server. You can check this by running the following command.

```
:~ telnet ldap_server_ip 389
```

For Example:

```
:~ telnet 192.168.56.110 389
Trying 192.168.56.110...
telnet: connect to address 192.168.56.110: No route to host
```

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