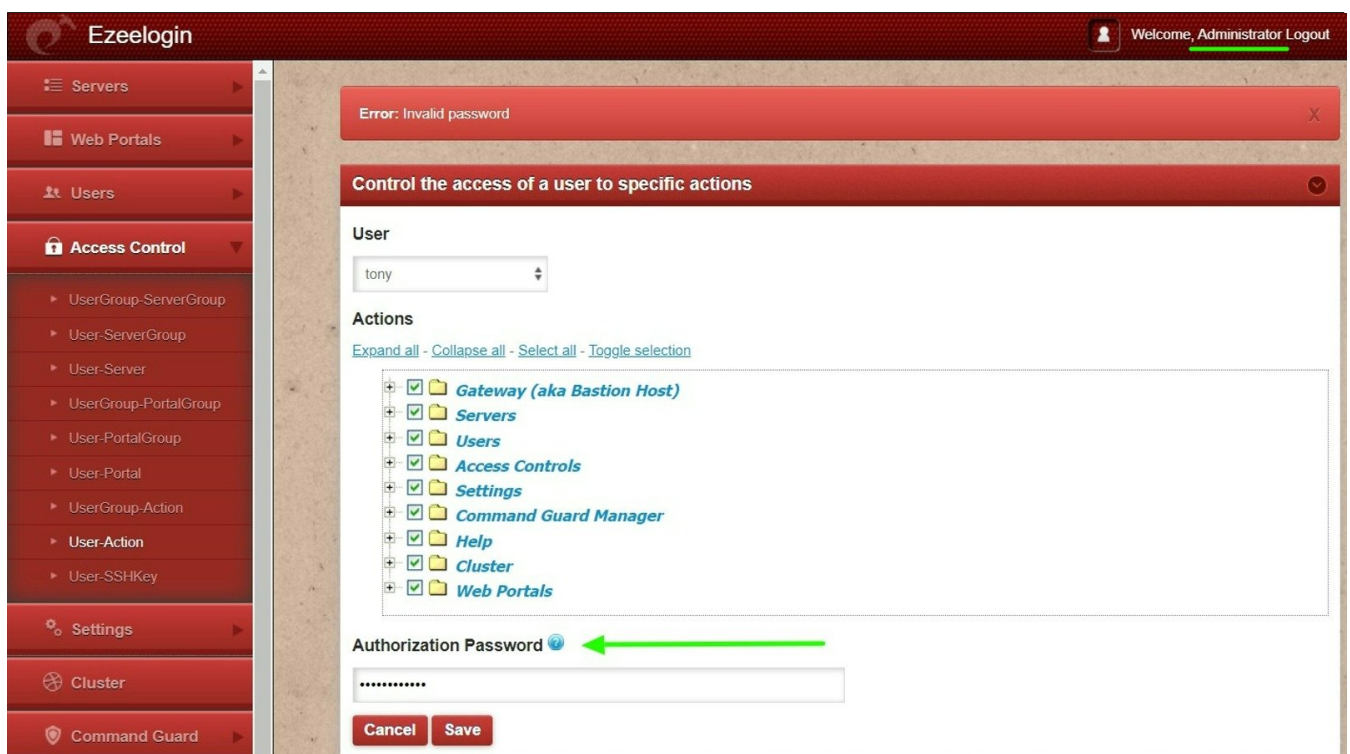


# Error: Invalid password

497 Nesvin KN August 19, 2024 [Common Errors & Troubleshooting](#) 2334

## How to fix the error "Invalid Password" shown while editing settings in Ezeelogin GUI?

**Overview:** This article provides solutions for the "Invalid Password" error in Ezeelogin GUI, including verifying the correct password, checking for extra spaces or special characters, and resetting the password if necessary.



The above '**Invalid password**' or '**Invalid authorization password**' occurs when you type in or copy-paste the wrong password in the **Authorization Password** field.

Steps to fix the above error:

**Step 1.** Make sure to use the same password as the user which currently logged into the Ezeelogin software GUI.

**Step 2.** If you are copy-pasting the password, make sure there is no space or special character.

**Step 3.** Try to log in with the same user in a different browser or after clearing the cache of the current browser.

**Step 4.** Try to reset the password of the user. Navigate to **Accounts -> Password -> Set New Password**.

The screenshot displays the Ezeelogin web interface. On the left is a red sidebar menu with the following items: Access Control, Settings, Cluster, Command Guard, Account (highlighted with a green box), Preferences, Theme, Key Bindings, Profile, Password (highlighted with a green line), SSH Log, RDP Recording, SCP Log, Help, and License. At the bottom of the sidebar is a 'Collapse' button. The main content area has a red header bar with the Ezeelogin logo and a user profile icon with the text 'Welcome, Administrator Logout'. Below the header is a white form titled 'Change password, security code, two factor secret'. The form contains several input fields and buttons: 'New Password' and 'Confirm Password' fields with a 'Generate' button below the first; 'New Security Code' and 'Confirm Security Code' fields with a 'Generate' button below the first; 'New Access Keyword' and 'Confirm Access Keyword' fields; 'SSH Private Key' and 'SSH Key Passphrase' fields; and an 'Authorization Password' field. At the bottom right of the form are 'Cancel' and 'Save' buttons.

## Related Articles

[How to reset Ezeelogin admin user password or security code](#)

[Change the authentication method to use only password in Ezeelogin](#)

Online URL: <https://www.ezeelogin.com/kb/article/error-invalid-password-497.html>