

How can we purchase a license after trial?

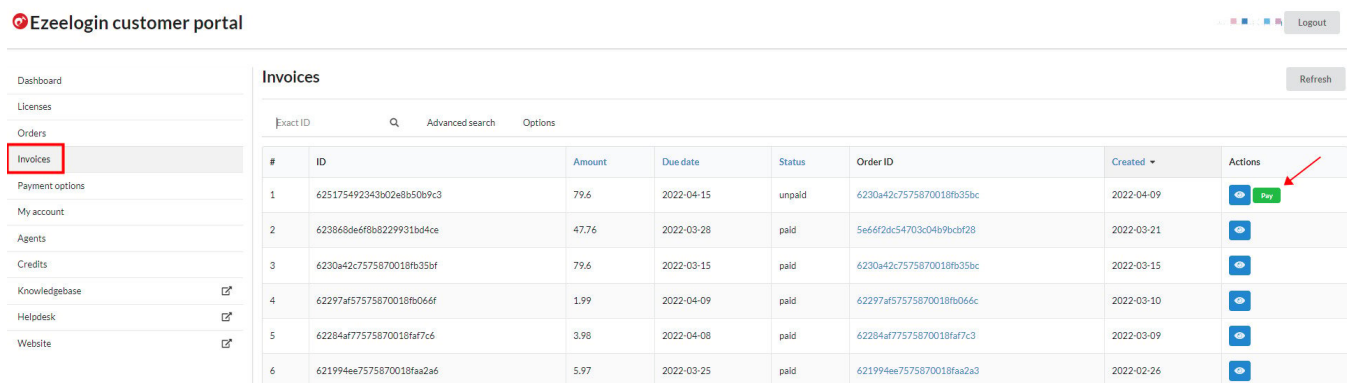
498 Krishnaja January 21, 2025 [Billing](#), [License](#) 3443

Is it possible to change a trial license to production?

Overview: This article provides a step-by-step guide for users on purchasing a license after the trial period by paying the invoice.

You can change the trial license to the production by **paying the invoice**. The invoice will be created for the next month. You just need to pay the invoice by entering the [customer portal](#).

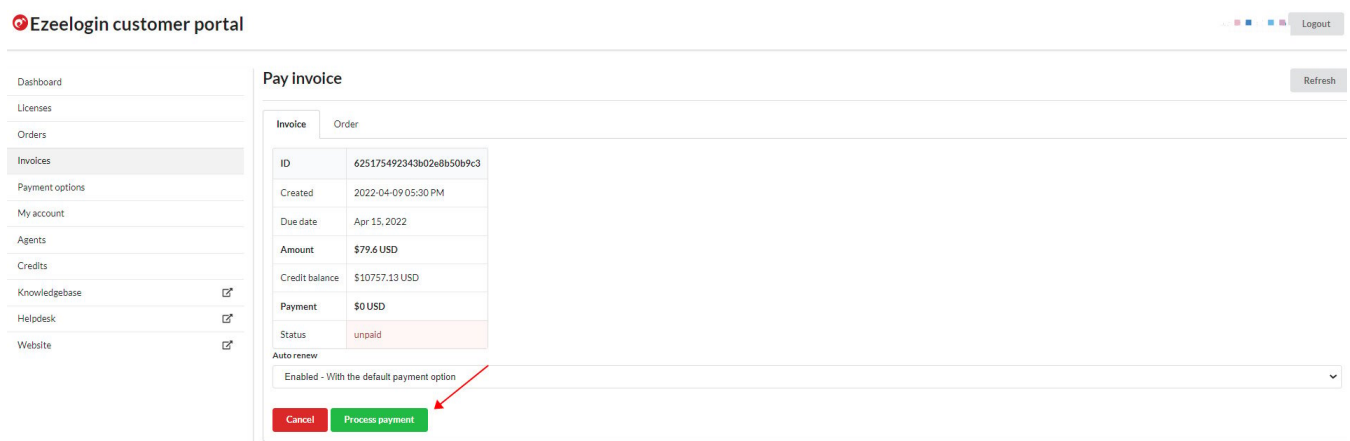
Step 1: Login into your [customer portal](#) and click on the **invoice tab**.



The screenshot shows the Ezeelogin customer portal interface. On the left is a sidebar with navigation links: Dashboard, Licenses, Orders, **Invoices** (highlighted with a red box), Payment options, My account, Agents, Credits, Knowledgebase, Helpdesk, and Website. The main content area is titled 'Invoices' and contains a table with columns: #, ID, Amount, Due date, Status, Order ID, Created, and Actions. There are 6 rows of invoice data. In the 'Actions' column of the first row, there is a 'Pay' button highlighted with a red arrow.

#	ID	Amount	Due date	Status	Order ID	Created	Actions
1	625175492343b02e8b50b9c3	79.6	2022-04-15	unpaid	6230a42c7575870018fb35bc	2022-04-09	Pay
2	623868de6f8b8229931b04ce	47.76	2022-03-28	paid	5e66f2dc54703c04b9bcbf28	2022-03-21	Pay
3	6230a42c7575870018fb35bc	79.6	2022-03-15	paid	6230a42c7575870018fb35bc	2022-03-15	Pay
4	62297af57575870018fb066f	1.99	2022-04-09	paid	62297af57575870018fb066c	2022-03-10	Pay
5	62284af77575870018faf7c6	3.98	2022-04-08	paid	62284af77575870018faf7c3	2022-03-09	Pay
6	621994ee7575870018faa2a6	5.97	2022-03-25	paid	621994ee7575870018faa2a3	2022-02-26	Pay

Step 2: Select the **Pay** option and click on the **Process payment** option.



The screenshot shows the 'Pay invoice' page in the Ezeelogin customer portal. The left sidebar is the same as in the previous screenshot. The main content area is titled 'Pay invoice' and contains a form with two tabs: 'Invoice' and 'Order'. The 'Invoice' tab is active, showing details for invoice ID 625175492343b02e8b50b9c3. The details include: Created (2022-04-09 05:30 PM), Due date (Apr 15, 2022), Amount (\$79.6 USD), Credit balance (\$10757.13 USD), Payment (\$0 USD), and Status (unpaid). At the bottom, there is an 'Auto renew' section with a dropdown menu set to 'Enabled - With the default payment option'. Below this, there are two buttons: 'Cancel' and 'Process payment', with the 'Process payment' button highlighted by a red arrow.

Field	Value
ID	625175492343b02e8b50b9c3
Created	2022-04-09 05:30 PM
Due date	Apr 15, 2022
Amount	\$79.6 USD
Credit balance	\$10757.13 USD
Payment	\$0 USD
Status	unpaid

Auto renew: Enabled - With the default payment option

[Cancel](#) [Process payment](#)

Note: The current trial period does not change if the payment is done before the trial ends. The new license will be valid according to the billing period that we have chosen. (Monthly, Quarterly, Half-yearly, Yearly,).

If the customer purchases a license before the trial ends, the trial period will not change and the

customer will be able to use the Ezeelogin during the trial period.

If there is any autogenerated invoice, the invoice will be valid for two days after the due date.

Related Articles:

[How to Add /Edit License in the new Ezeelogin customer portal?](#)

[How to update license from Ezeelogin Customer Portal?](#)

[How to enable auto-renew in new billing portal?](#)

[Update card details in the new billing portal](#)

[How do I issue a free trial license in Ezeelogin?](#)

[How to add credits in Ezeelogin Billing Portal?](#)

Online URL: <https://www.ezeelogin.com/kb/article/how-can-we-purchase-a-license-after-trial-498.html>