## How to update license from Ezeelogin Customer Portal?

505 Nesvin KN January 23, 2025 Billing 3366

## Steps to update license from Ezeelogin customer portal

**Overview:** This article explains the process of updating the Ezeelogin license through the customer portal, including modifying server count, billing cycle, and IP addresses for a seamless license update.

Step 1. Login to the customer portal: <u>https://billing.ezeelogin.com/#/</u>

Step 2. Navigate to the license tab and edit the license. Refer below screenshot.

| Ezeelogin o     | ustomer | r por    | tal             |              |          |            |        |                          |             | Nesv       | in KN Logout |
|-----------------|---------|----------|-----------------|--------------|----------|------------|--------|--------------------------|-------------|------------|--------------|
| Dashboard       |         | Licenses |                 |              |          |            |        |                          | Refresh Add |            |              |
| Licenses        |         |          |                 |              |          |            |        |                          |             |            |              |
| Orders          |         |          | Address         | Q Advanced s | earch Or | ptions     |        |                          |             |            |              |
| Invoices        |         | #        | IP              | Secondary IP | Servers  | Expiry     | Status | Order ID                 | Created     | Modified   | Actions      |
| Payment options |         | 1        | 123.123.123.123 |              | 10       | 2022-06-10 | active | 627ba13a2b4d850018765373 | 2022-05-11  | 2022-05-11 | <b>B Z</b>   |
| My account      |         |          |                 |              |          |            |        |                          |             |            | 1            |
| Agents          |         |          |                 |              |          |            |        |                          |             |            | /            |
| Credits         |         |          |                 |              |          |            |        |                          |             | /          |              |
| Knowledgebase   |         |          |                 |              |          |            |        |                          |             |            |              |
| Helpdesk        | Ľ.      |          |                 |              |          |            |        |                          |             | /          |              |
| Website         | ď       |          |                 |              |          |            |        |                          |             |            |              |

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**Step 3.** The number of servers, billing cycle, and IP addresses can be updated here. Refer to the screenshot below

| Ezeelogin custome | r portal                                   | Nesvin KN | Logout |  |  |  |  |  |  |
|-------------------|--|-----------|--------|--|--|--|--|--|--|
| Dashboard         | Edit license                               |           |        |  |  |  |  |  |  |
| Licenses          | No. of servers 0 *                         |           |        |  |  |  |  |  |  |
| Orders            | 10   |           |        |  |  |  |  |  |  |
| Invoices          | Billing cycle *                            |           |        |  |  |  |  |  |  |
| Payment options   | Monthly (no discount)                      |           | ~      |  |  |  |  |  |  |
| My account        | IP address 0 *                             |           |        |  |  |  |  |  |  |
| Agents            | 123.123.124                                |           |        |  |  |  |  |  |  |
| Credits           | Secondary IP address (optional) 0          |           |        |  |  |  |  |  |  |
| Knowledgebase     | IP address of the secondary gateway server |           |        |  |  |  |  |  |  |
| Helpdesk 🗹        | Cancel Update                              |           |        |  |  |  |  |  |  |

**Step 4.** Update the changes by clicking the update button and after successfully updating, login to the Ezeelogin GUI and click on the license tab to reflect the changes. Refer below screenshot.

| Ezeelogin       |              |                                 |                                       | Welcome, Administrator L        |  |
|-----------------|--------------|---------------------------------|---------------------------------------|---------------------------------|--|
| ≣ Servers ►     | License      |                                 |                                       | <ul> <li>•</li> </ul>           |  |
| ∎ Web Portals ► | Туре         | Leased                          | Licensed IP                           | 123 123 123 124                 |  |
| tt Users ▶      | Valid Till   | Fri, 10 Jun 2022 11:42:50 +0000 | Server Time                           | Wed, 11 May 2022 07:39:27 +0000 |  |
| Access Control  | Gateway Type | primary                         | No. of Servers                        | 4 / 10                          |  |
|                 | Source       | Standalone File                 | Build                                 | 627ba13a2b4d85001876537d        |  |
| Cluster         | 10           | · ·                             |                                       |                                 |  |
| Command Guard   |              | ex all the states               | · · · · · · · · · · · · · · · · · · · |                                 |  |
| Account >       | 1            |                                 |                                       |                                 |  |
| Help 🕨          |              |                                 |                                       | the second                      |  |
| License         |              |                                 |                                       |                                 |  |
|                 | ·            |                                 |                                       |                                 |  |

## **Related Articles:**

How to renew/update standalone license ?

How can we purchase a license after trial?

Trial License Vs Paid License

How to upgrade/downgrade license in new ezeelogin customer portal?

How to Add /Edit License in the new Ezeelogin customer portal?

Online URL: <u>https://www.ezeelogin.com/kb/article/how-to-update-license-from-ezeelogin-customer-portal-505.html</u>