

How to update license from Ezeelogin Customer Portal?

505 Nesvin KN January 23, 2025 [Billing](#) 3264

Steps to update license from Ezeelogin customer portal

Overview: This article explains the process of updating the Ezeelogin license through the customer portal, including modifying server count, billing cycle, and IP addresses for a seamless license update.

Step 1. Login to the customer portal: <https://billing.ezeelogin.com/#/>

Step 2. Navigate to the license tab and edit the license. Refer below screenshot.

Ezeelogin customer portal

Nesvin KN Logout

Dashboard

Licenses

Orders

Invoices

Payment options

My account

Agents

Credits


Knowledgebase

Helpdesk

Website

Licenses

Refresh Add

#	IP	Secondary IP	Servers	Expiry	Status	Order ID	Created	Modified	Actions
1	123.123.123.123		10	2022-06-10	active	627ba13a2b4d850018765373	2022-05-11	2022-05-11	

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Step 3. The number of servers, billing cycle, and IP addresses can be updated here. Refer to the screenshot below

Ezeelogin customer portal

Nesvin KN Logout

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My account

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Knowledgebase

Helpdesk

Edit license

No. of servers *

10

Billing cycle *

Monthly (no discount)

IP address *

123.123.123.124

Secondary IP address (optional) *

IP address of the secondary gateway server

Cancel Update

Step 4. Update the changes by clicking the update button and after successfully updating, login to the Ezeelogin GUI and click on the license tab to reflect the changes. Refer below screenshot.

Ezeelogin

Welcome, Administrator Logout

Servers

Web Portals

Users

Access Control

Settings

Cluster

Command Guard

Account

Help

License

License

Type	Leased	Licensed IP	123.123.123.124
Valid Till	Fri, 10 Jun 2022 11:42:50 +0000	Server Time	Wed, 11 May 2022 07:39:27 +0000
Gateway Type	primary	No. of Servers	4 / 10
Source	Standalone File	Build	627ba13a2b4d85001876537d

Related Articles:

[How to renew/update standalone license ?](#)

[How can we purchase a license after trial?](#)

[Trial License Vs Paid License](#)

[How to upgrade/downgrade license in new ezeelogin customer portal?](#)

[How to Add /Edit License in the new Ezeelogin customer portal?](#)

Online URL:

<https://www.ezeelogin.com/kb/article/how-to-update-license-from-ezeelogin-customer-portal-505.html>