

Error: Server login failed. Error waiting for connection. FAILED: Could not connect

508 Jisna Joseph January 22, 2025 [Common Errors & Troubleshooting](#) 2464

How to solve the server login failed error?

Overview: This article describes the steps to resolve the 'error: Server login failed' while [adding a server](#).

If the gateway user receives the below errors:

- Error: Server login failed. Error waiting for connection. FAILED: Could not connect
- Error: Server login failed. FAILED: to establishing SSH session

Ezeelogin

Welcome, Administrator Logout

Servers

Server Groups

Super Groups

Sub SSH Users

Sub SSH User Maps

mExec lists

Import

Global Key

Key Management

Web Portals

Users

Access Control

Settings

Cluster

Command Guard

Account

Help

License

Error: Server login failed. Error waiting for connection. FAILED: Could not connect

Edit Server

Hostname

gatewayserver.com

IP Address(es)

192.168.30.3

SSH Private Key

SSH Password / RDP Password

Clear

SSH Key Passphrase

Password Management

keep given password

SSH Port

22

Control Panel

None

Description

domainname

RDP

Server Group

PRODUCTION SERVERS

SSH

enabled

Remote SSH login user / RDP login user

root

Datacenter

None

Windows Domain

Cancel Save

Error: Server login failed. FAILED: to establishing SSH session

Add Server

Hostname: UBUNTU

IP Address(es): 192.168.56.204

SSH Private Key

SSH Password / RDP Password

SSH Key Passphrase

Password Management: keep given password

SSH Port: 2222

Control Panel

Server Group: dev

SSH: enabled

Remote SSH login user / RDP login user: root

Datacenter

Resolve this issue with the below steps:

Step 1: Login to Gateway server web panel.

Step 2: Make sure to select **Keep Server Password** under **Password Management** by editing the remote server and save it.

Ezeelogin

Welcome, Administrator Logout

Edit Server

Hostname: nebula.aznec.com

Remote SSH / RDP Login User: root

SSH Private Key

SSH Port: 22

Password Management: keep server password

Control Panel: None

Description: api_test_server01

IP Address(es): 192.168.0.108

SSH / RDP Password

SSH Key Passphrase

SSH: enabled

Server Group: Developers

RDP

Datacenter: None

First Prompt

Saved SSH Private Key: None

Cancel Save

Related Articles:

[Failed to establish SSH session](#)

[Authentication by SSH key failed](#)

Online URL:

<https://www.ezeelogin.com/kb/article/error-server-login-failed-error-waiting-for-connection-failed-could-not-connect-508.html>