## Error: Server login failed. Error waiting for connection. FAILED: Could not connect

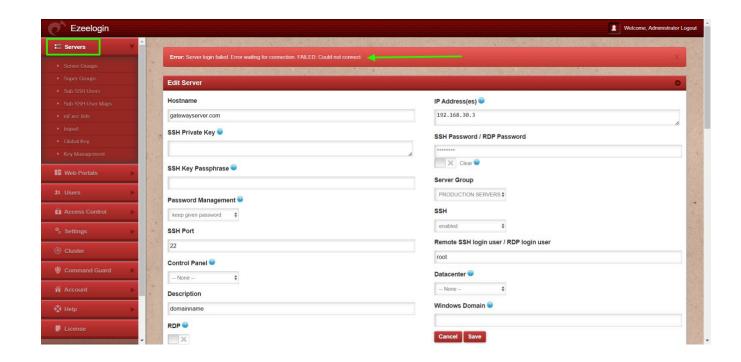
508 Jisna Joseph January 22, 2025 Common Errors & Troubleshooting 2772

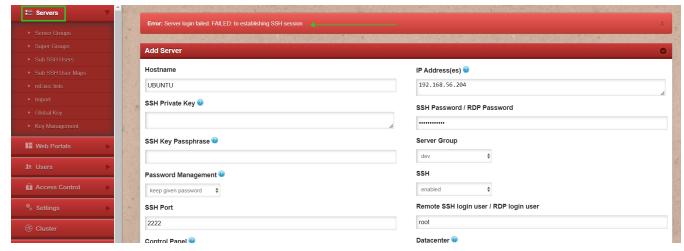
## How to solve the server login failed error?

Overview: This article describes the steps to resolve the 'error: Server login failed' while adding a server.

If the gateway user receives the below errors:

- Error: Server login failed. Error waiting for connection. FAILED: Could not connect
- Error: Server login failed. FAILED: to establishing SSH session

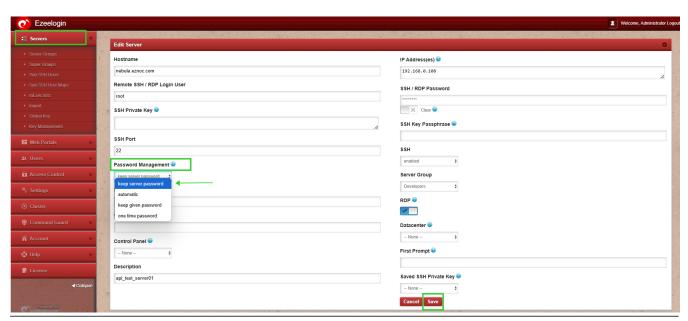




Resolve this issue with the below steps:

**Step 1**: Login to Gateway server web panel.

**Step 2**: Make sure to select **Keep Server Password** under **Password Management** by editing the remote server and save it.



## **Related Articles:**

Failed to establish SSH session

Authentication by SSH key failed

## Online URL:

https://www.ezeelogin.com/kb/article/error-server-login-failed-error-waiting-for-connection-failed-could-not-connect-508.html