

Error: Server login failed. Error waiting for connection. FAILED: Could not connect

508 Jisna Joseph January 22, 2025 [Common Errors & Troubleshooting](#) 2520

How to solve the server login failed error?

Overview: This article describes the steps to resolve the 'error: Server login failed' while [adding a server](#).

If the gateway user receives the below errors:

- Error: Server login failed. Error waiting for connection. FAILED: Could not connect
- Error: Server login failed. FAILED: to establishing SSH session

Ezeelogin Welcome, Administrator Logout

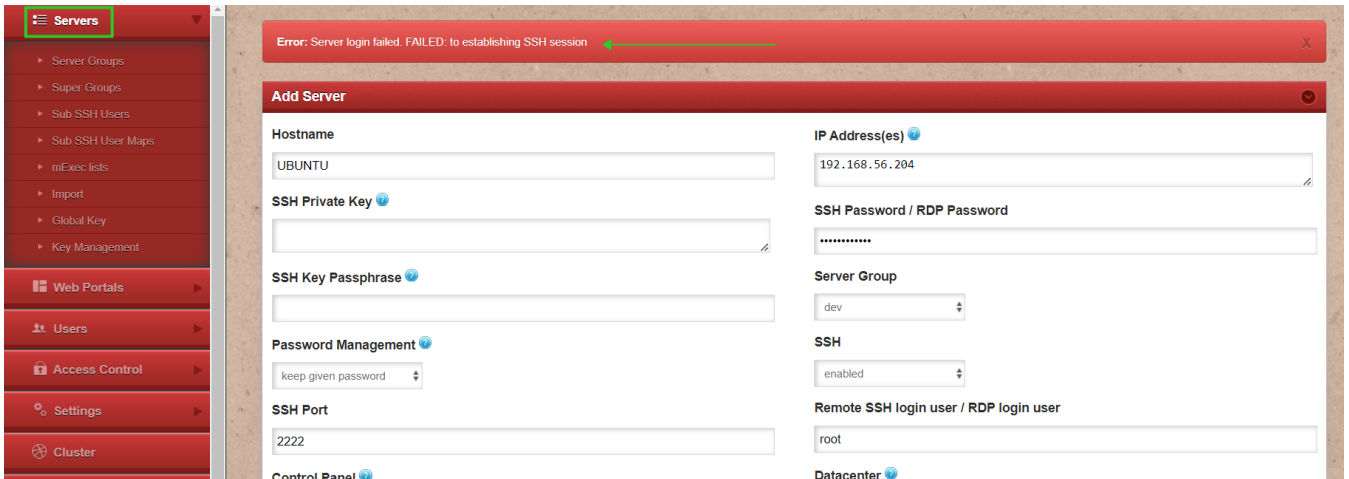
Servers

- Server Groups
- Super Groups
- Sub SSH Users
- Sub SSH User Maps
- mExec lists
- Import
- Global Key
- Key Management
- Web Portals
- Users
- Access Control
- Settings
- Cluster
- Command Guard
- Account
- Help
- License

Error: Server login failed. Error waiting for connection. FAILED: Could not connect

Edit Server

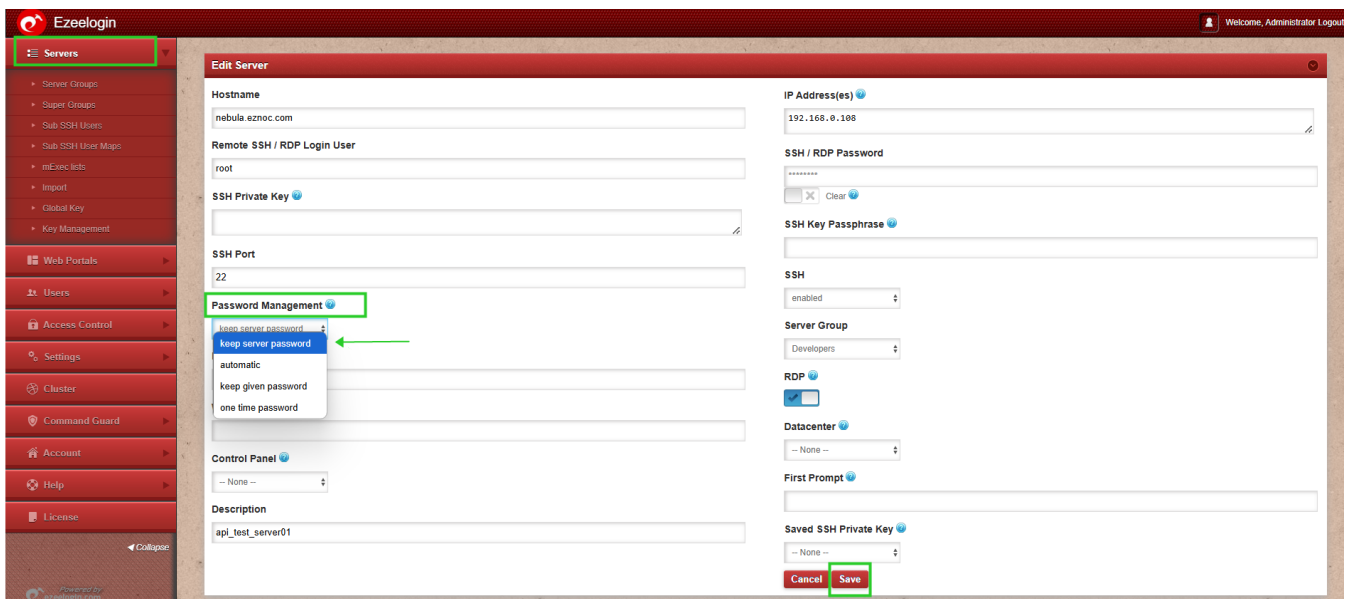
Hostname	gatewayserver.com	IP Address(es)	192.168.30.3
SSH Private Key		SSH Password / RDP Password	***** Clear
SSH Key Passphrase		Server Group	PRODUCTION SERVERS
Password Management	keep given password	SSH	enabled
SSH Port	22	Remote SSH login user / RDP login user	root
Control Panel	-- None --	Datacenter	-- None --
Description	domainname	Windows Domain	
RDP	<input type="checkbox"/>	Cancel Save	



Resolve this issue with the below steps:

Step 1: Login to Gateway server web panel.

Step 2: Make sure to select **Keep Server Password** under **Password Management** by editing the remote server and save it.



Related Articles:

[Failed to establish SSH session](#)

[Authentication by SSH key failed](#)

Online URL:

<https://www.ezeelogin.com/kb/article/error-server-login-failed-error-waiting-for-connection-failed-could-not-connect-508.html>