Unable to add server into Ezeelogin via webinterface. Password error, times out

51 admin October 1, 2024 Common Errors & Troubleshooting 8551

Troubleshooting errors when unable to add servers in the Ezeelogin web Interface: password failures, timeouts, and more

Overview: This article provides troubleshooting steps for adding servers in the Ezeelogin web interface, addressing issues like password failures and timeouts.

Step 1: Make sure that the Ezeelogin server IP is whitelisted and allows SSH traffic on the remote server that you are trying to add.

```
root@remoteserver:~# iptables -L

                Or

root@remoteserver:~# sudo iptables -L -n | grep <Gatewayserver -IP>
```

Step 2: Make sure that you can log in via SSH using the command:

```
root@gateway:~# ssh user@remote_server_ip
```

Step 3: This step is optional, but if you're unable to add the server using a password, try the following:

Copy the contents of **/usr/local/etc/ezlogin/id_key.pub** from Ezeelogin gateway server into the **/root/.ssh/authorized_keys** file on the remote server.

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