

Unable to add server into Ezeelogin via webinterface. Password error, times out

51 admin December 25, 2023 [Common Errors & Troubleshooting](#) 4893

Unable to add servers in the Ezeelogin web interface. And Getting the error **Password fails, Times out..** etc..

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- Make sure that the Ezeelogin server IP is whitelisted and allows SSH traffic on the server that you are trying to add.
 - Make sure that you can log in via ssh: `ssh user@_server_ip`

This is not required but in case you are not able to add the server by giving the password, try the following

- `cat /usr/local/etc/ezlogin/id_key.pub` into your Linux servers `/root/.ssh/authorized_keys` file

Online URL:

<https://www.ezeelogin.com/kb/article/unable-to-add-server-into-ezeelogin-via-webinterface-password-error-times-out-51.html>