

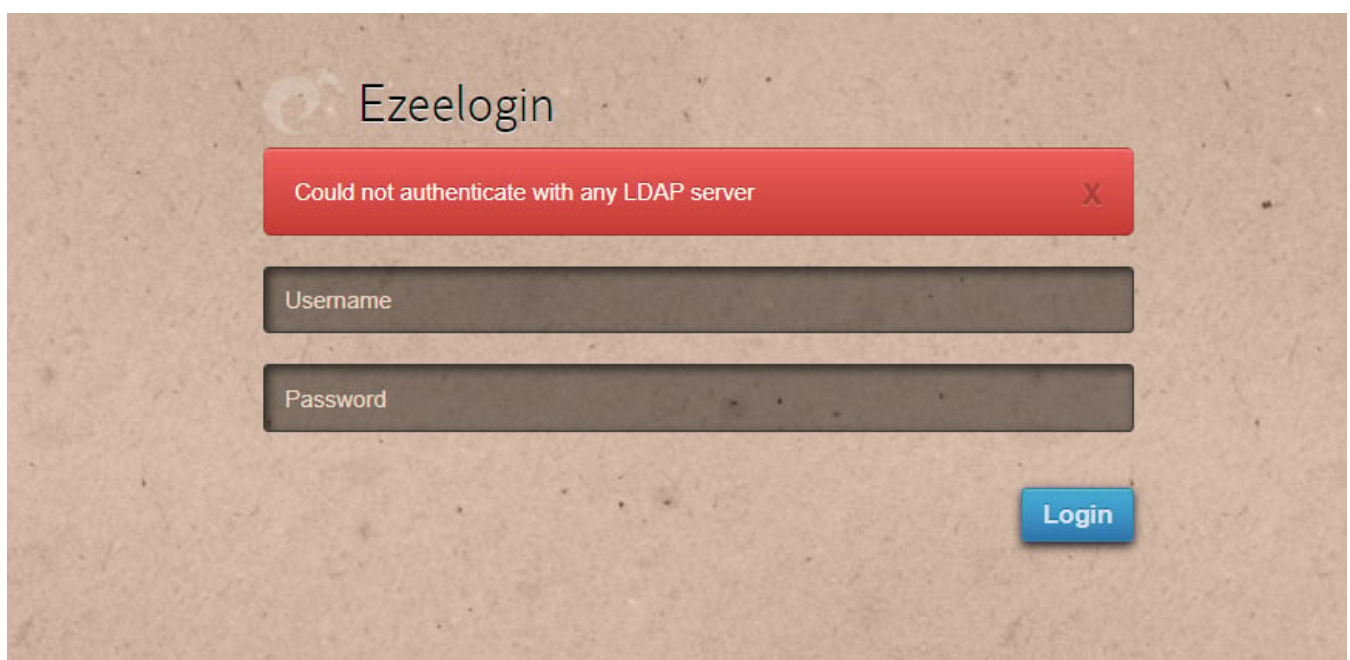
Could not authenticate with any LDAP server

510 admin March 27, 2025 [Common Errors & Troubleshooting](#) 2886

Could not authenticate with any LDAP server

Overview: This article provides an overview of troubleshooting steps to resolve the "Could not authenticate with any LDAP server" error, including verifying server reachability, checking SSL/TLS configurations, reviewing application logs, validating bind credentials, and testing authentication settings.

How to fix Error: **Could not authenticate with any LDAP server**



To resolve the above error, consider the following steps:

Step 1. Verify whether the [LDAP server](#) is reachable from the gateway server.

This can be verified by running the following command:

```
root@gateway:~ telnet ldap_server_ip 389
```

For Example:

```
root@gateway:~ telnet 192.168.56.148 389
```

Step 2. If LDAP is configured with [SSL](#) or TLS in the Ezeelogin GUI, test it **without SSL or TLS**.

Multiple URIs or a list of URIs can be specified in the format:

- ldaps://host.com:636/ ldaps://host.com:636/

(Only the protocol, hostname, and port fields are allowed.)

Step 3. Check what is under the [error log](#).

The log files are stored in the **system_folder** specified at the time of installation.
 The path can be found by examining the system_folder in /usr/local/etc/ezlogin/ez.conf.
 The path will be /{system folder}/application/logs/.

For example:-

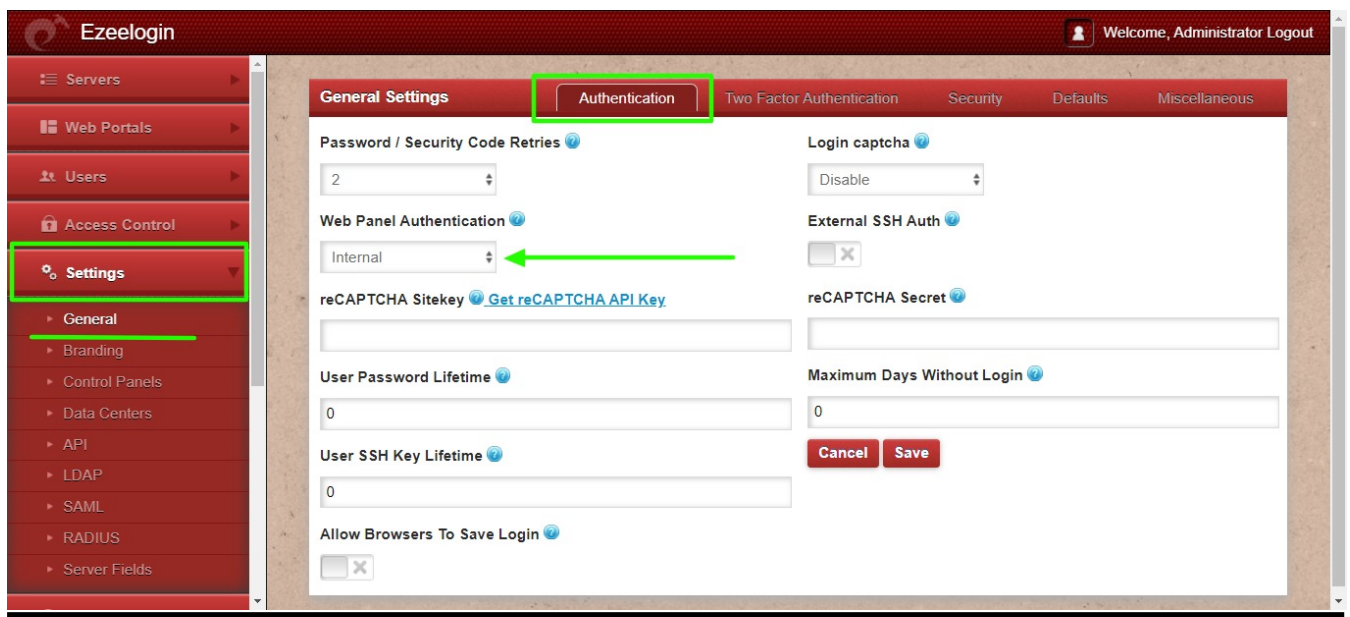
```
root@gateway:~# tail /var/www/ezlogin/application/logs/log-2022-06-23.php
```

Step 4. Check whether the bind password and bind username is correct. If the bind password or username is wrong the application logs will show **Severity: Warning --> ldap_bind(): Unable to bind to server: Invalid credentials**

Step 5. Check if the problem affects all users or only a single one.

Step 6. Are you still having problems after logging in as super admin?

Step 7. Switch the LDAP authentication to Internal and try it out.



Related Articles:

[How to solve LDAP bind error: Invalid credentials ?](#)

[Change the authentication from LDAP to internal in the database](#)

[Ldap Failed](#)

[LDAP verification failed. Connection to {hostname} closed.](#)

[Error: LDAP search error: Operations error](#)

[LDAP search error Cannot contact LDAP server](#)

Online URL:

<https://www.ezeelogin.com/kb/article/could-not-authenticate-with-any-ldap-server-510.html>