ERROR: User has not set a security code ldap sasl binds : Cannot contact LDAP server

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How to solve ERROR: User has not set a security code ldap_sasl_bind_s (-1): Can't contact LDAP server

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Overview: This article explains how to resolve the "ERROR: User has not set a security code ldap_sasl_bind_s (-1): Can't contact LDAP server" error by creating a softlink to the SSL directory or enabling the "skip LDAP user verification" option in Ezeelogin version 7.27.6 and higher.

If this error occurs, create a softlink to the system SSL directory by executing the following command on the server.

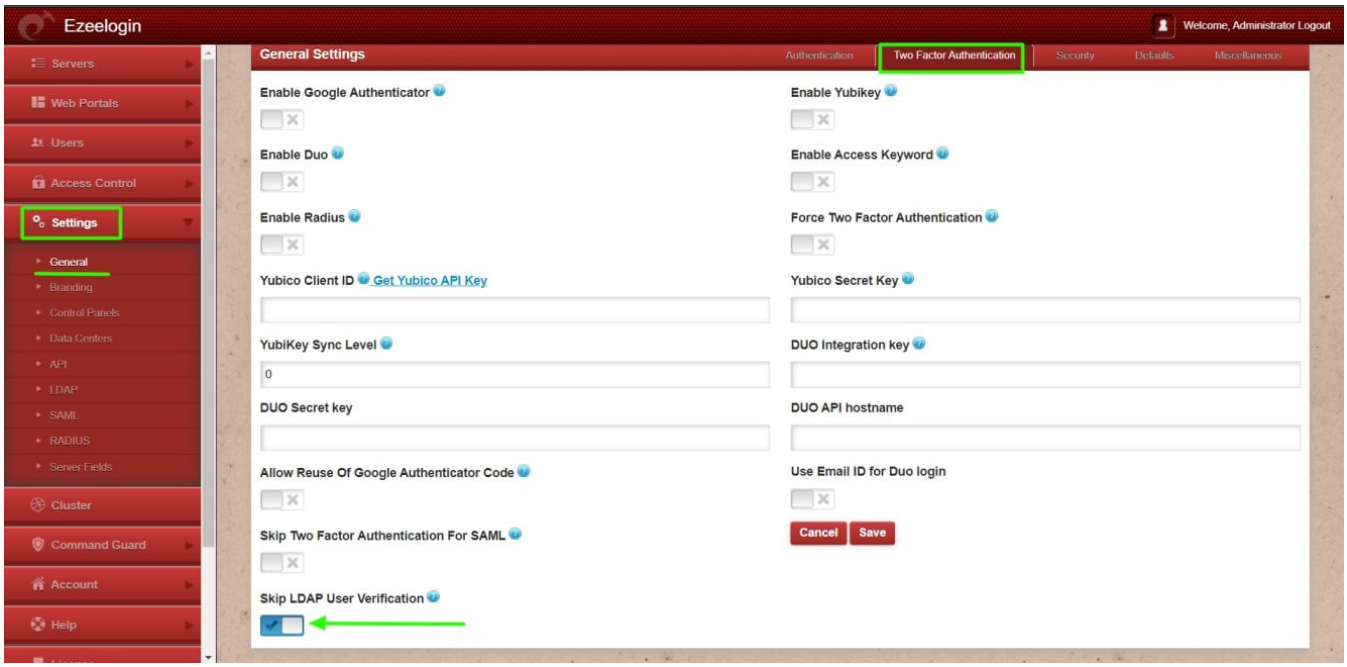
```
[root@gateway ~]# openssl version -d

OPENSSLDIR: "/etc/pki/tls"
```

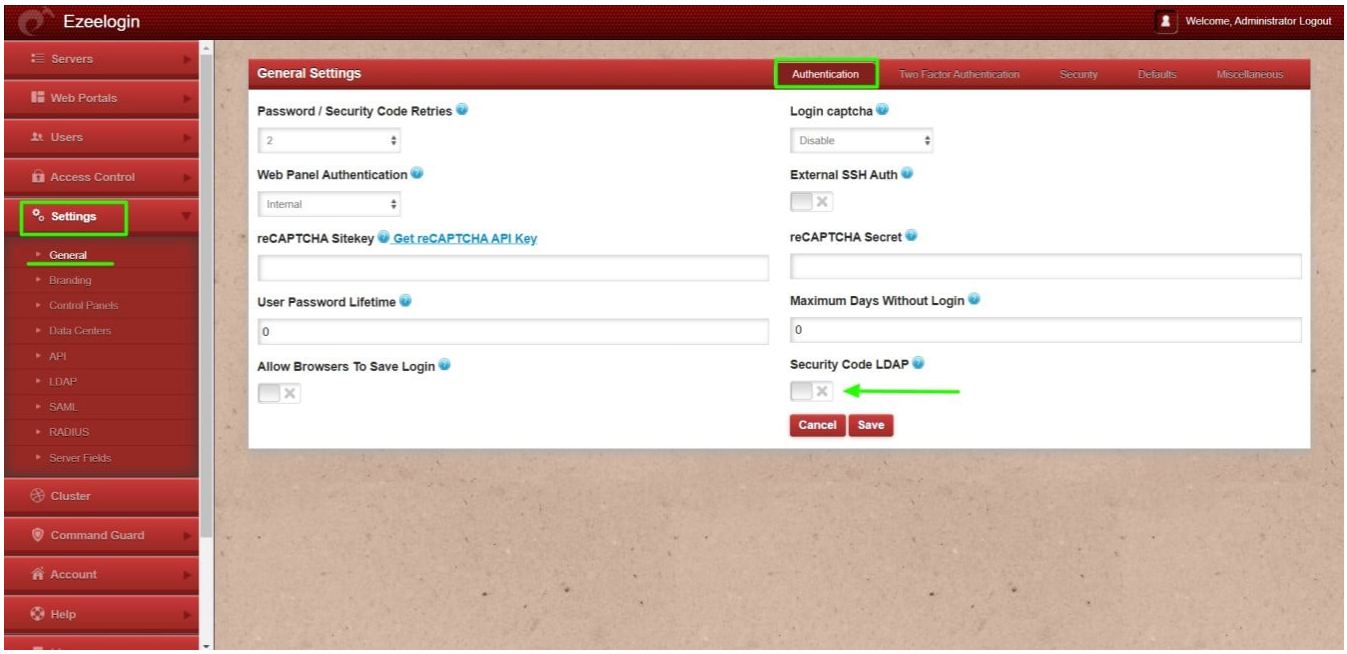
Once the path to the SSL directory is obtained, run the following command:

```
[root@gateway ~]# ln -s path/to/ssl/dir /usr/local/ssl

for example:

[root@gateway ~]# ln -s /etc/pki/tls /usr/local/ssl
```

OR

For Ezeelogin version 7.27.6 and above, enable the "Skip LDAP User Verification" option under **Settings -> General ->**Two factor Authentication**-> Skip ldap user verification.** This will skip LDAP user verification in the Ezeelogin shell (Ezsh) and **disable** the **Security Code Ldap** under **Settings -> General -> Authentication -> Security code ldap**. Refer below screenshots.


Ezeelogin
Welcome, Administrator Logout
Servers
Web Portals
Users
Access Control
Settings
General
Branding
Control Panels
Data Centers
API
LDAP
SAML
RADIUS
Server Fields
Cluster
Command Guard
Account
Help
General Settings
Authentication
Two Factor Authentication
Security
Defaults
Miscellaneous
Enable Google Authenticator
Enable Yubikey
Enable Duo
Enable Access Keyword
Enable Radius
Force Two Factor Authentication
Yubico Client ID
Get Yubico API Key
Yubico Secret Key
YubiKey Sync Level
0
DUO Integration key
DUO Secret key
DUO API hostname
Allow Reuse Of Google Authenticator Code
Use Email ID for Duo login
Skip Two Factor Authentication For SAML
Cancel
Save
Skip LDAP User Verification



If you are on a lower version of Ezeelogin refer the following article to upgrade to the latest version https://www.ezeelogin.com/kb/article/upgrade-ezeelogin-jump-server-to-the-latest-version-136.html

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Related Articles:

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Online URL:
https://www.ezeelogin.com/kb/article/error-user-has-not-set-a-security-code-ldap-sasl-binds-cannot-contact-ldap-server-512.html