

An error occurred. Please contact administrator.Connection to server.hostname closed.

55 admin December 25, 2023 [Common Errors & Troubleshooting](#) 4941

I get the following error on login " An error occurred. Please contact the administrator. Connection to server. hostname closed."

```
root@gateway:~# cd /home/username
```

```
root@gateway:~# tail ezsh.log
```

This should get the answers for the error.

Usually, it could be because of the **MySQL server being down**, **no free disk space**, **permission errors** in writing to the log files /var/log/ezeelogin, etc.

Related articles: [Error while accessing the remote server from jump server](#)

Online URL:

<https://www.ezeelogin.com/kb/article/an-error-occurred-please-contact-administrator-connection-to-server-hostname-closed-55.html>