Error: No Server Group

How to resolve the Error: "No server group" ?

Overview: This article describes resolving the "**No Server Group**" error by granting the necessary user permissions.

Error report in GUI and backend:
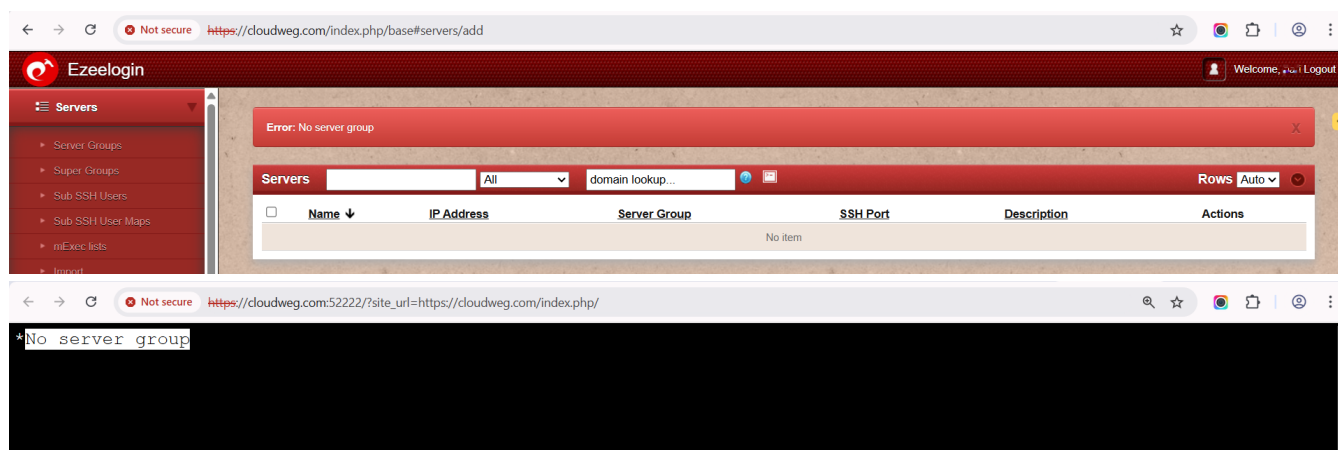

Why does it happen?
Because the gateway user has not granted necessary server group permissions.

To prevent the "NO SERVER GROUP" message when using a different gateway user account that has already been logged in, you must grant the necessary permissions for that account to access the [server](#) group.

Step 1: Log in to the web GUI as a **Super Admin** user and navigate to **Access Control ? User-Server Group**. Locate and select the gateway user who encountered the error (e.g., *l inda*).
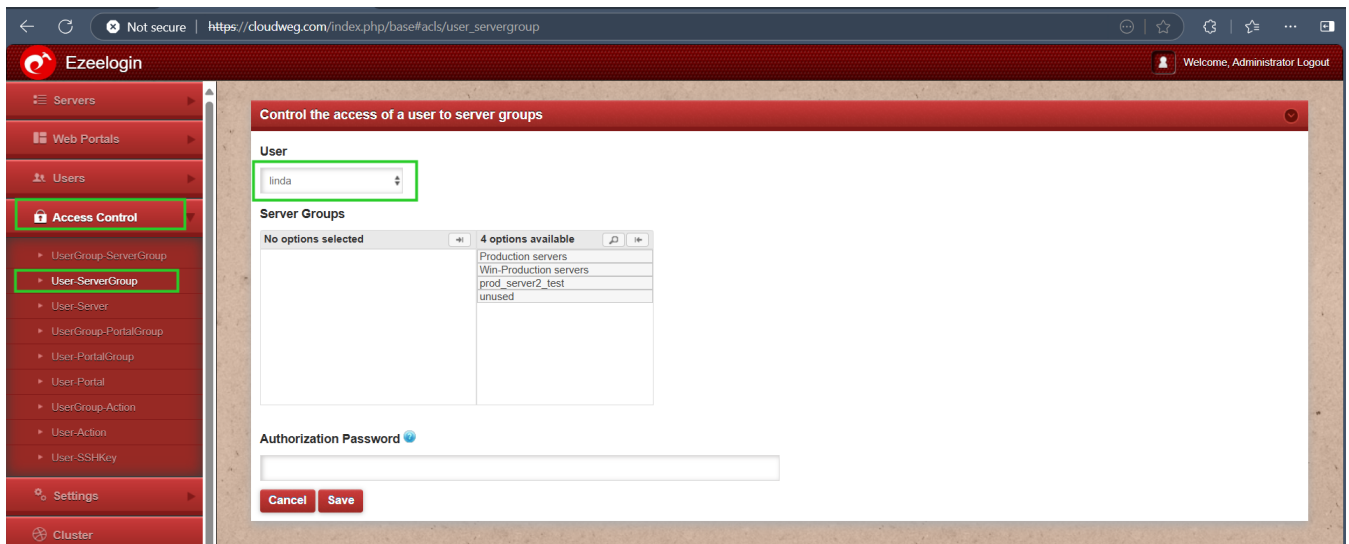
Step 2: Select or map the **Server Group** to the gateway user who require access (e.g., *Linda*), then click **Save** to apply the changes.
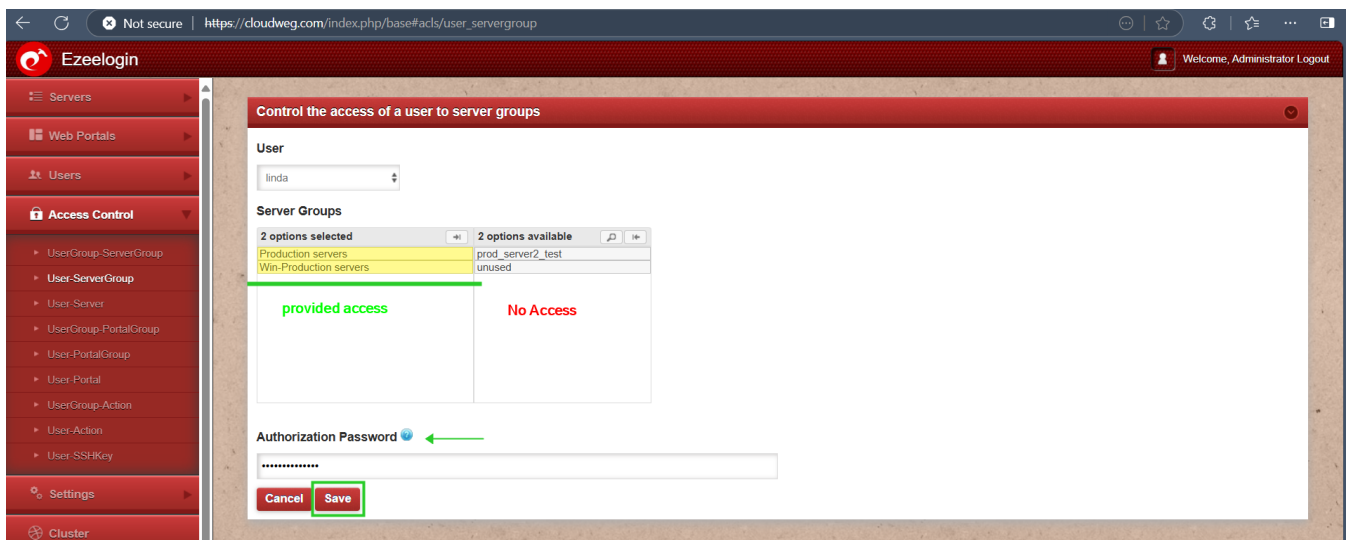
Step 3: Re-login to backend through terminal or webssh console, the gateway user should be able to view the available server groups permission to the user (e.g., *Linda*)
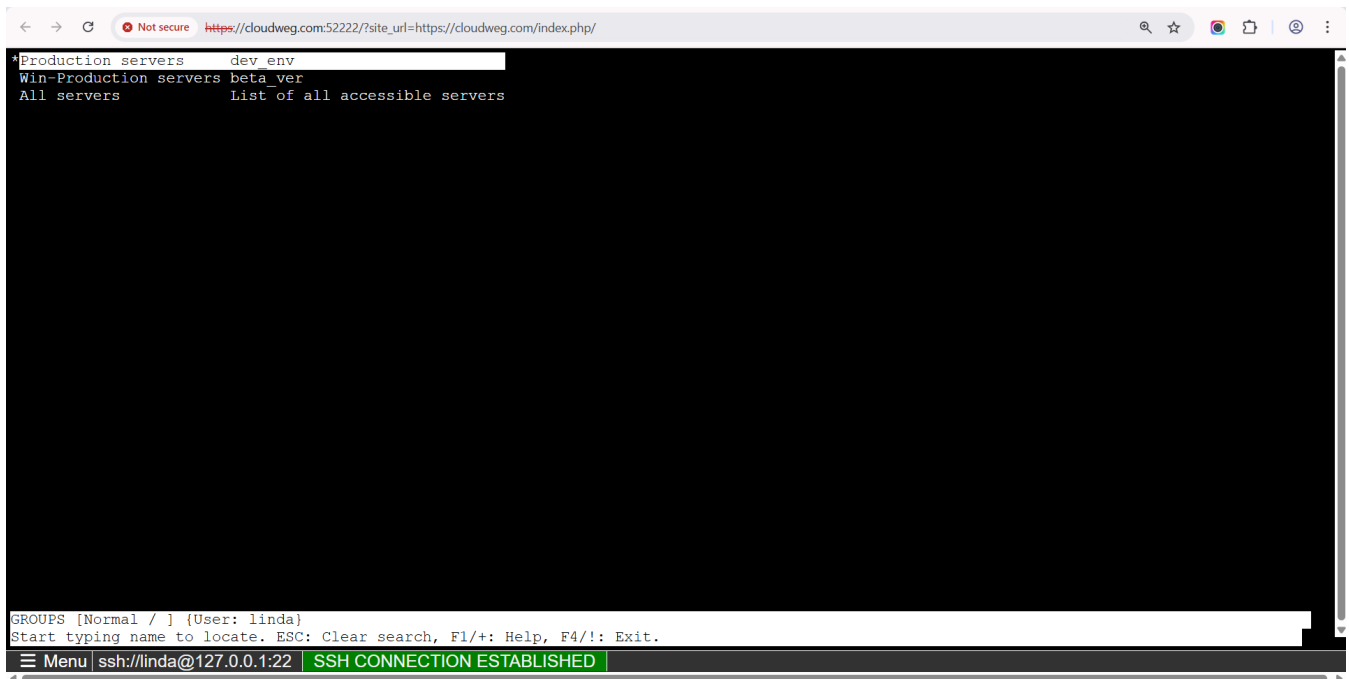
Related Articles:

[Role Based Access Control.](#)

[Reset access control override.](#)