Error: User modify failed. Cannot modify user on other node: usermod: user luca does not exist.

Error: User modify failed. Cannot modify user on other node: usermod: user 'luca' does not exist.

This error is received while modifying the user from GUI(Mater node).

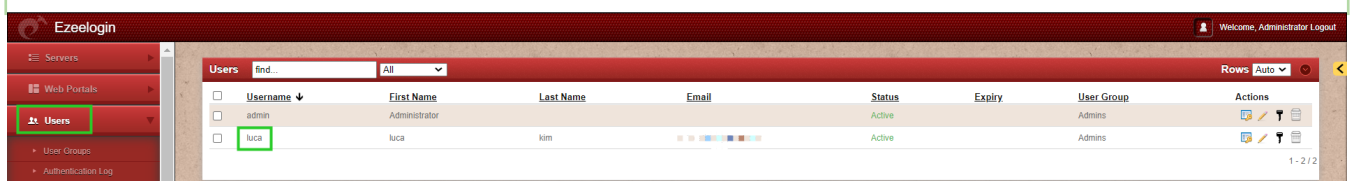1. Add the user in the Slave node. Run the following command.

```
root@ubuntu:~# useradd -s /usr/local/bin/ezsh username
```

```
example: root@ubuntu:~# useradd -s /usr/local/bin/ezsh luca
```

Alternative Method.

2. Delete the Gateway user(luca) from the Master node and create the same user from GUI.

Note: You will lose user logs.

Online URL:

https://www.ezeelogin.com/kb/article/error-user-modify-failed-cannot-modify-user-on-other-node-usermod-user-luca-does-not-exist-576.html