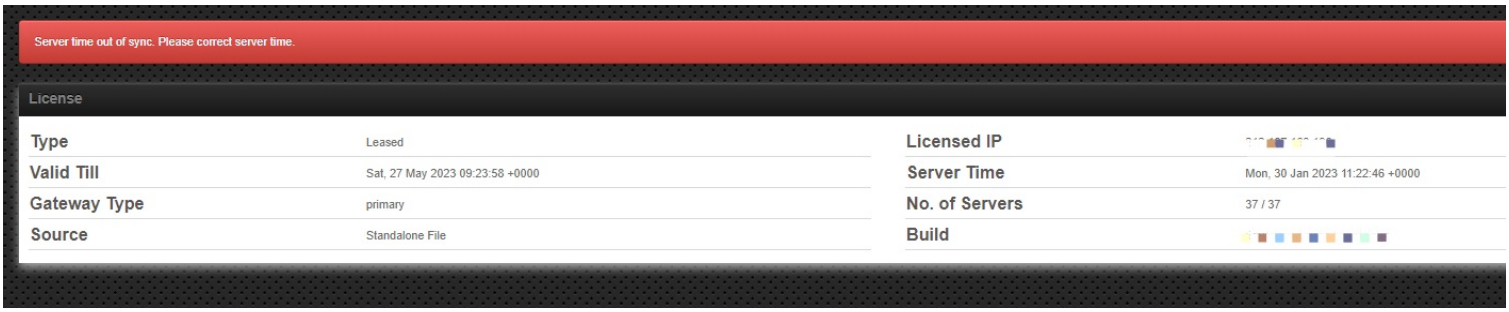
LICENSE ERROR :0812

577 admin January 6, 2026 Common Errors & Troubleshooting 3522

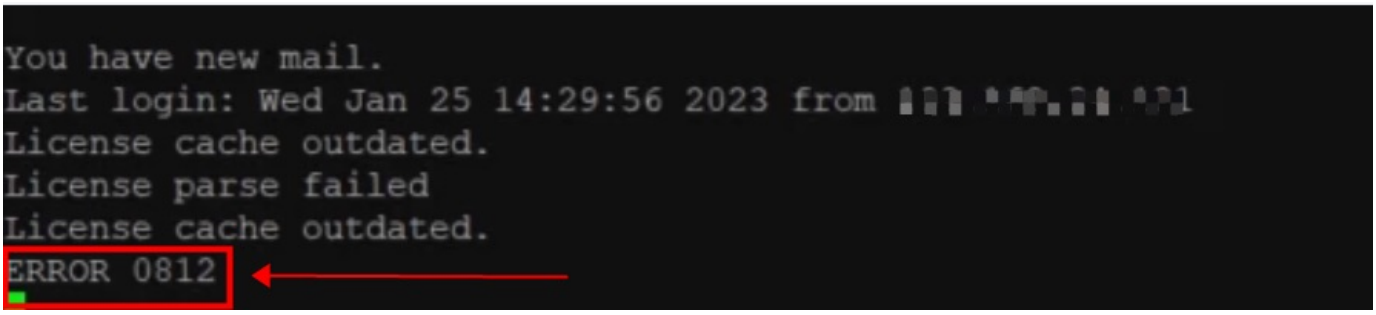
How to fix 'LICENSE ERROR:0812' and 'Server time out of sync' issues in Ezeelogin?

Overview: This article helps users to resolve the "**Server time out of sync. Please correct Server time**." error in the web GUI and the "**LICENSE ERROR:0812**" error in the backend(ezsh) by replacing the existing standalone license with a new one.

Ezeelogin UI error message:



Ezeelogin backend error message:



Step 1: Check server time:

```
root@gateway:~# date
```

Step 2: Correct PHP time:

Step 2.a: Add the PHP info page using the following steps;

```
root@gateway:~# vi $(awk '/^www_folder/ {print $2}' /usr/local/etc/ezlogin/ez.conf)info.php
<?php phpinfo(); ?>
```

date

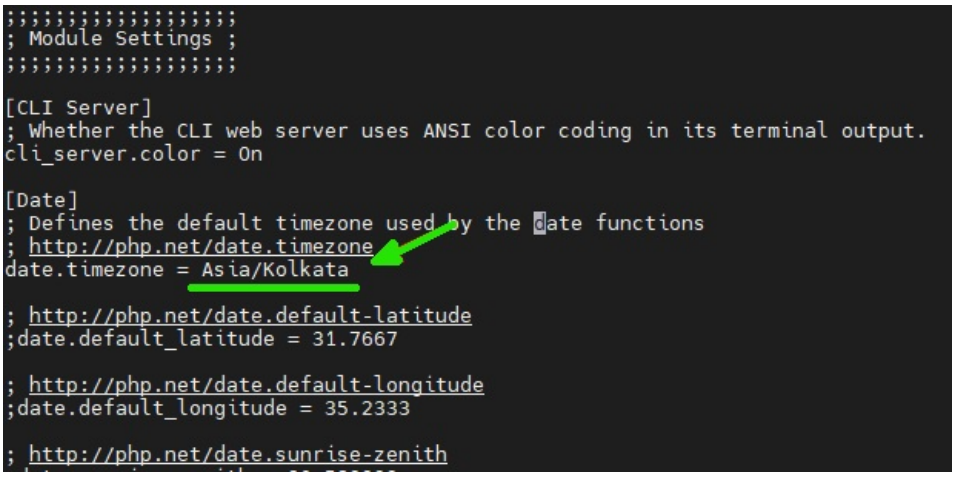
date/time support	enabled
timelib version	2018.04
"Olson" Timezone Database Version	0.system
Timezone Database	internal
Default timezone	UTC

Step 2.b: To set both GUI time and server time same, **change the timezone in the /etc/php.ini** file

```
root@gateway:~# vi /etc/php.ini                    #RHEL-based OS
```

```
root@gateway:~# vi /etc/php/<php-version>/apache2/php.ini     #Debian-based OS
```

Uncomment the date. timezone function and set its value to the timezone you need.



To see a list of supported timezones, refer to php.net.

Step 2.c: After editing the file, restart the httpd service.

```
root@gateway:~#systemctl restart httpd      #RHEL-based OS

root@gateway:~#systemctl restart apache2    #Debian-based OS
```

Step 3: Replace existing standalone license file with a new one.

> Contact the Ezeelogin support team via 24×6 Live Chat Support or Helpdesk to request a new standalone license.

> How to renew/update standalone license ?

Related Articles:

How to renew/update standalone license ?

LICENSE ERROR: Could not resolve host: license.ezeelogin.com

Current License Limit Reached: Upgrade to Add More Servers

License cache outdated

LICENSE No license

LICENSE: ERROR 1032

Online URL: https://www.ezeelogin.com/kb/article/license-error-0812-577.html