# internal command ezinfo not displaying server details

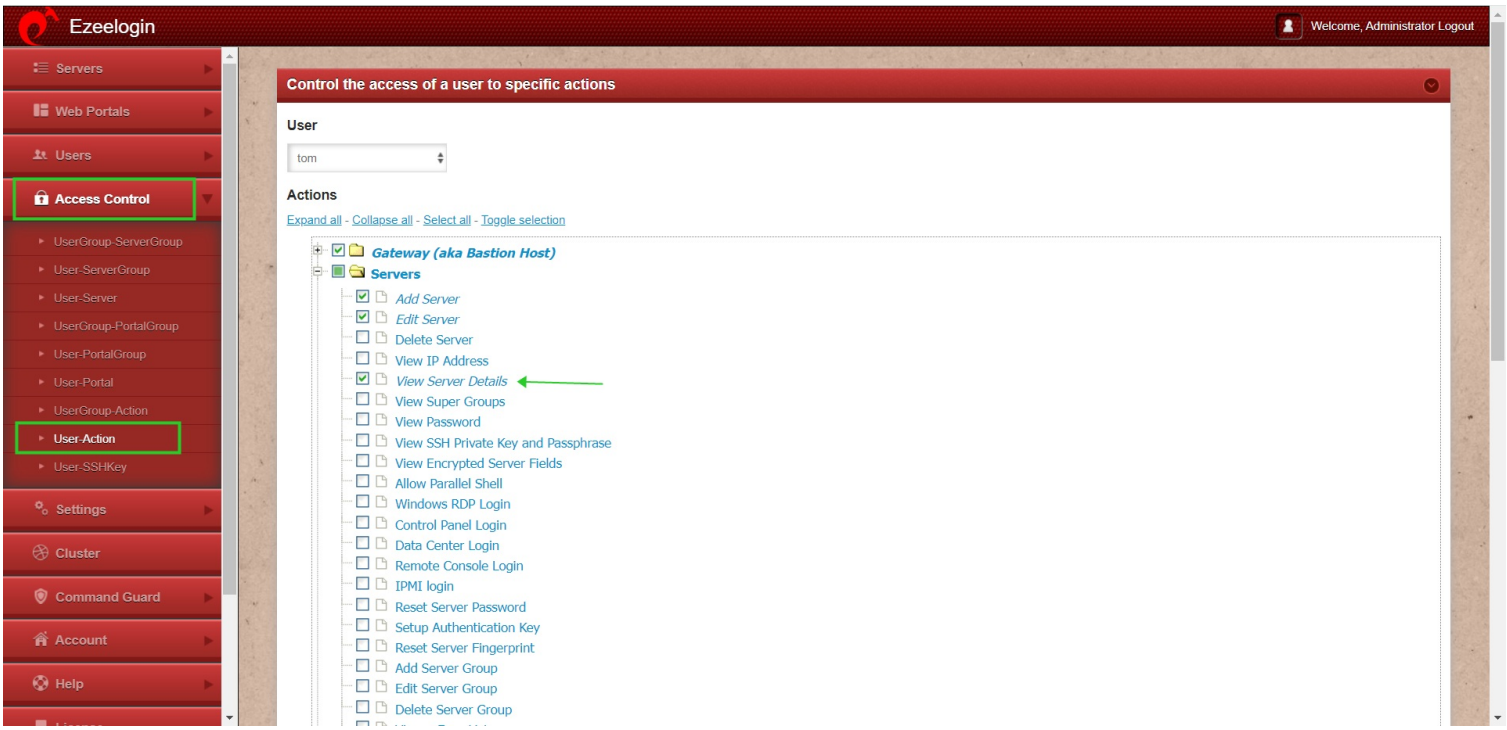
59 admin September 3, 2024 Common Errors & Troubleshooting, Features & Functionalities 13127

## Troubleshooting: 'ezinfo' command does not display server details

**Overview:** This article describes steps to resolve the issue where the internal command **'ezinfo'** does not display server details by adjusting user privileges and security settings in Ezeelogin and also how to enable/disable internal commands globally.

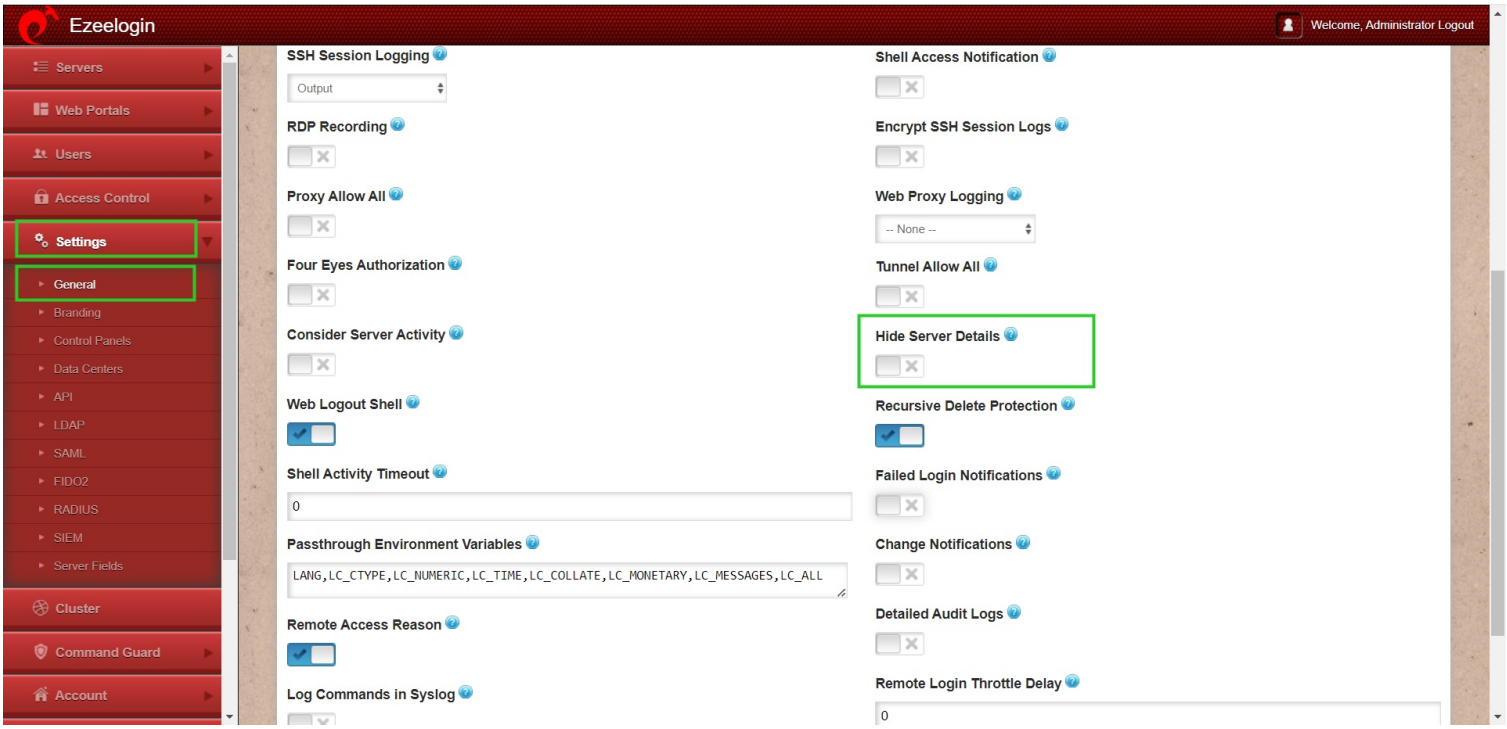
### Step 1: ezinfo command not displaying server details

**Step1(A):** Make sure the user has been granted the privilege to '**view the server details**' under **Access-Control >> User-Action**




> Internal commands - ezinfo

**Step 1(B).** Also, make sure that under **Settings -> General -> Security**, the 'hide server details' box is unchecked.




> Refer manual for details - https://www.ezeelogin.com/user_manual/Security.html

**Step 1(C).** Once the changes have been made, the user will need to re-login to the Ezeelogin gateway for ezinfo to work.

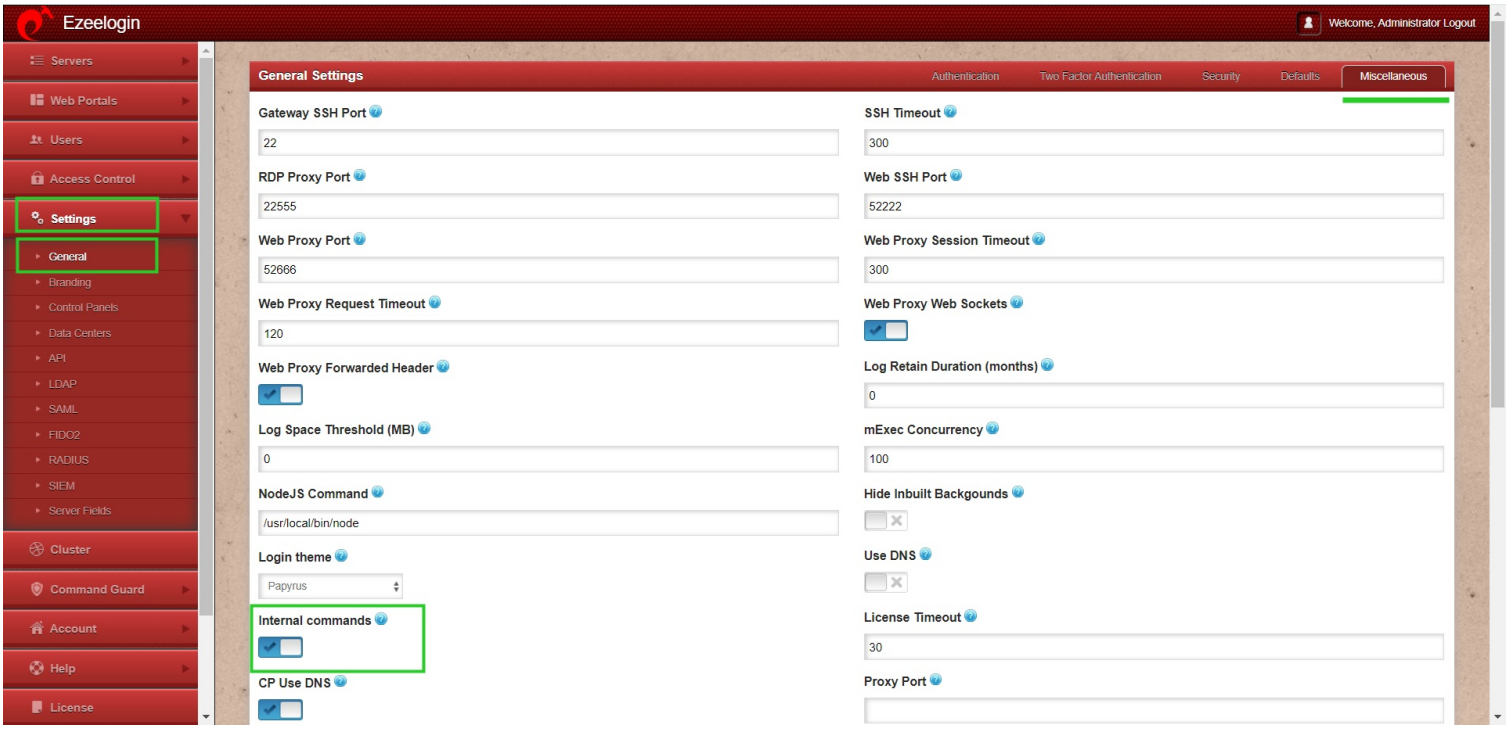
```
root@remoteserver:~# ezinfo

Server details:-

Name : debian
IP : 192.168.1.9
SSH port : 22
SSH User : root
Password : root
Group : gateway
```

## 2. How to enable/disable internal commands globally?

**Step 2(A):** Login to Ezeelogin GUI and navigate to **Settings** -> **General** -> **Miscellaneous**




**Step 2(B): Enabling** internal commands globally will make commands like **ezinfo**, **ezlist**, and **ezcp** available to all gateway users while working in ezsh.

```
root@production:~#
root@production:~# ezinfo

Server details:-

 Name                    : Production Server
 IP                      : 192.168.1.41
 SSH port                : 22
 SSH User                : root
 Password                : 9H2*g6kPXwl=
 Group                   : Linux Servers
 Datacenter              : Centos Web Panel

^C
root@production:~# ezlist
 OpenpanelServers
 Production Server
 openznode.com
 Cpanel/WHM server
^C
root@production:~#
```

**Step 2(C): Disabling** internal commands globally will prevent all gateway users from accessing commands like **ezinfo**, **ezlist**, and **ezcp** while working in ezsh.

```
root@production:~#
root@production:~# ezinfo

Command 'ezinfo' not found, did you mean:

  command 'einfo' from deb ncbi-entrez-direct (12.0.20190816+ds-1ubuntu0.2)
  command 'einfo' from deb epub-utils (0.2.2-4ubuntu2)
  command 'ebinfo' from deb eb-utils (4.4.3-12)
  command 'epinfo' from deb photopc (3.07-1)

Try: apt install <deb name>

root@production:~# ezlist

Command 'ezlist' not found, did you mean:

  command 'vzlist' from deb vzctl (4.9.4-6)

Try: apt install <deb name>

root@production:~#
```

**Related Articles:**

Access Control Explained

User not able to view the password of a server even after granting permission in Access Control?

Online URL: https://www.ezeelogin.com/kb/article/internal-command-ezinfo-not-displaying-server-details-59.html