## internal command ezinfo not displaying server details

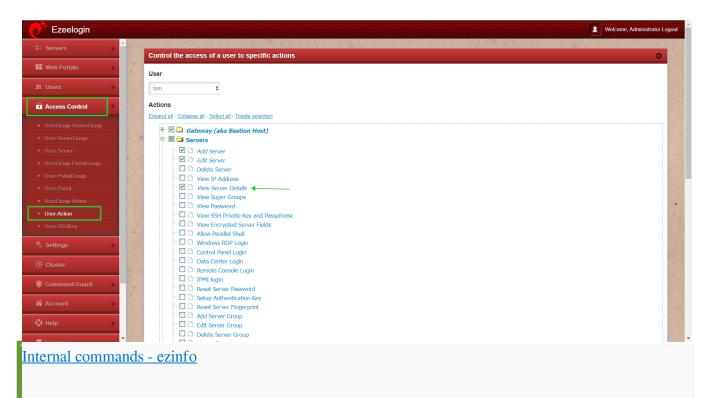
59 admin September 3, 2024 <u>Common Errors & Troubleshooting</u>, <u>Features & Functionalities</u> 9846

# Troubleshooting: 'ezinfo' command does not display server details

**Overview:** This article describes steps to resolve the issue where the internal command **'ezinfo'** does not display server details by adjusting user privileges and security settings in Ezeelogin and also how to enable/disable internal commands globally.

#### Step 1: ezinfo command not displaying server details

Step1(A): Make sure the user has been granted the privilege to 'view the server details' under Access-Control >> User-Action



Step 1(B). Also, make sure that under Settings -> General -> Security, the 'hide server details' box is unchecked.



Step 1(C). Once the changes have been made, the user will need to re-login to the Ezeelogin gateway for ezinfo to work.

## root@remoteserver:~#ezinfo

Server details:-

Name : debian IP : 192.168.1.9 SSH port : 22 SSH User : root Password : root Group : gateway

## 2. How to enable/disable internal commands globally?

Step 2(A): Login to Ezeelogin GUI and navigate to Settings -> General -> Miscellaneous

Ezeelogin		Wetcome, Administrator Logout
E Servers	General Settings	Authentication Two Factor Authentication Security Defaults Miscellaneous
🖬 Web Portals	Gateway SSH Port 🥑	SSH Timeout 🕡
tt Users ►	22	300
Access Control	RDP Proxy Port 🔍	Web SSH Port 👳
°₀ Settings	22555	52222
General	Web Proxy Port 😡	Web Proxy Session Timeout 🥹
Branding	52666	300
Control Panels	Web Proxy Request Timeout 🕡	Web Proxy Web Sockets 🥹
<ul> <li>Data Centers</li> </ul>	120	
► API	Web Proxy Forwarded Header 🥑	Log Retain Duration (months)
► LDAP		0
► SAML		
► FIDO2	Log Space Threshold (MB) 😡	mExec Concurrency 💿
► RADIUS	0	100
► SIEM	NodeJS Command 💿	Hide Inbuilt Backgounds 💿
<ul> <li>Server Fields</li> </ul>	/usr/local/bin/node	×
Oluster	Login theme 🥥	Use DNS 💀
Command Guard	Papyrus \$	×
Account	Internal commands 🥪	License Timeout 🥹
💮 Help 🕨 🕨		30
telp ►	CP Use DNS 🥹	Proxy Port 😡
License		

**Step 2(B): Enabling** internal commands globally will make commands like **ezinfo**, **ezlist**, and **ezcp** available to all gateway users while working in ezsh.

root@production:~# root@production:~# ezinfo			
Server details:-			
Name IP SSH port SSH User Password Group Datacenter	: Production Server : 192.168.1.41 : 22 : root : 9H2*g6kPXwl= : Linux Servers : Centos Web Panel		
<pre>^C root@production:~# ezlist OpenpanelServers Production Server openznode.com Cpanel/WHM server ^C root@production:~#</pre>			

**Step 2(C): Disabling** internal commands globally will prevent all gateway users from accessing commands like **ezinfo**, **ezlist**, and **ezcp** while working in ezsh.

```
root@production:~#
root@production:~# ezinfo
Command 'ezinfo' not found, did you mean:
    command 'einfo' from deb ncbi-entrez-direct (12.0.20190816+ds-1ubuntu0.2)
    command 'einfo' from deb epub-utils (0.2.2-4ubuntu2)
    command 'ebinfo' from deb eb-utils (4.4.3-12)
    command 'epinfo' from deb photopc (3.07-1)
Try: apt install <deb name>
root@production:~# ezlist
Command 'ezlist' not found, did you mean:
    command 'vzlist' from deb vzctl (4.9.4-6)
Try: apt install <deb name>
root@production:~# |
```

### **Related Articles:**

Access Control Explained

User not able to view the password of a server even after granting permission in Access Control?

Online URL: <u>https://www.ezeelogin.com/kb/article/internal-command-ezinfo-not-displaying-server-details-59.html</u>