

# internal command ezinfo not displaying server details

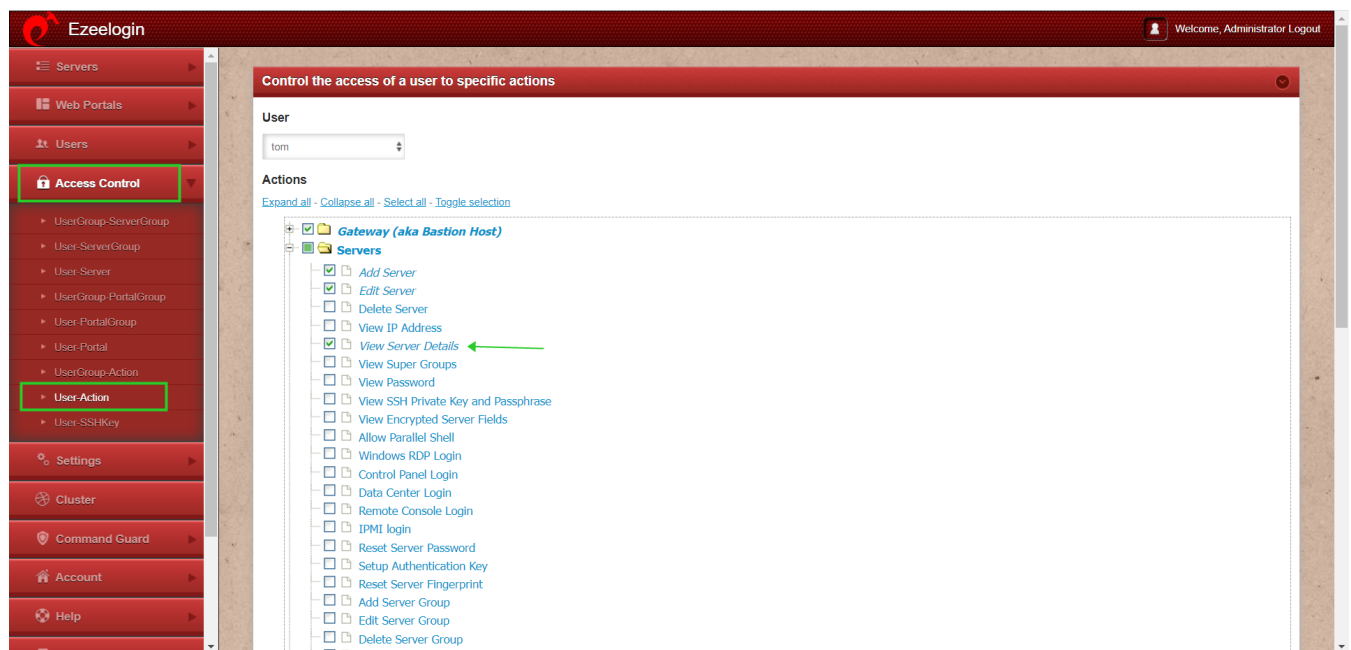
59 admin September 3, 2024 [Common Errors & Troubleshooting](#), [Features & Functionalities](#)  
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## Troubleshooting: 'ezinfo' command does not display server details

**Overview:** This article describes steps to resolve the issue where the internal command '**ezinfo**' does not display server details by adjusting user privileges and security settings in Ezeelogin and also how to enable/disable internal commands globally.

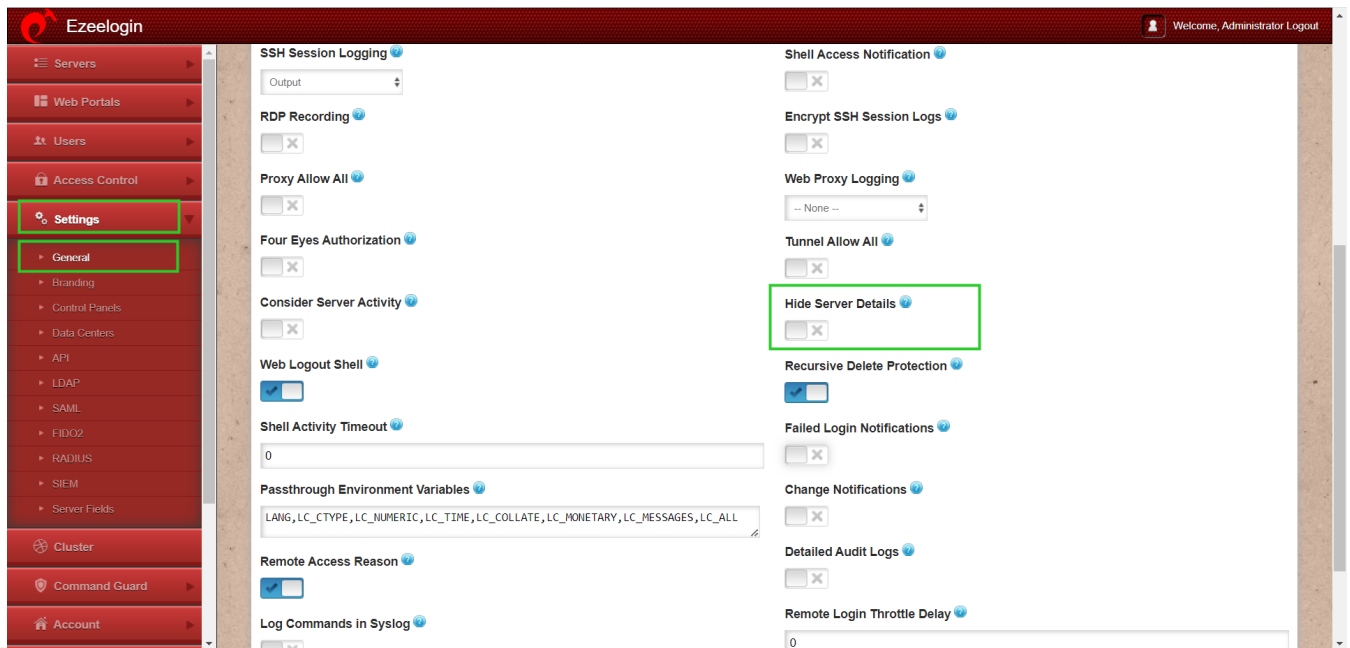
### Step 1: ezinfo command not displaying server details

**Step1(A):** Make sure the user has been granted the privilege to '**view the server details**' under **Access-Control >> User-Action**



### [Internal commands - ezinfo](#)

**Step 1(B).** Also, make sure that under **Settings -> General -> Security**, the 'hide server details' box is unchecked.



Refer manual for details - [https://www.ezeelogin.com/user\\_manual/Security.html](https://www.ezeelogin.com/user_manual/Security.html)

**Step 1(C).** Once the changes have been made, the user will need to re-login to the Ezeelogin gateway for ezinfo to work.

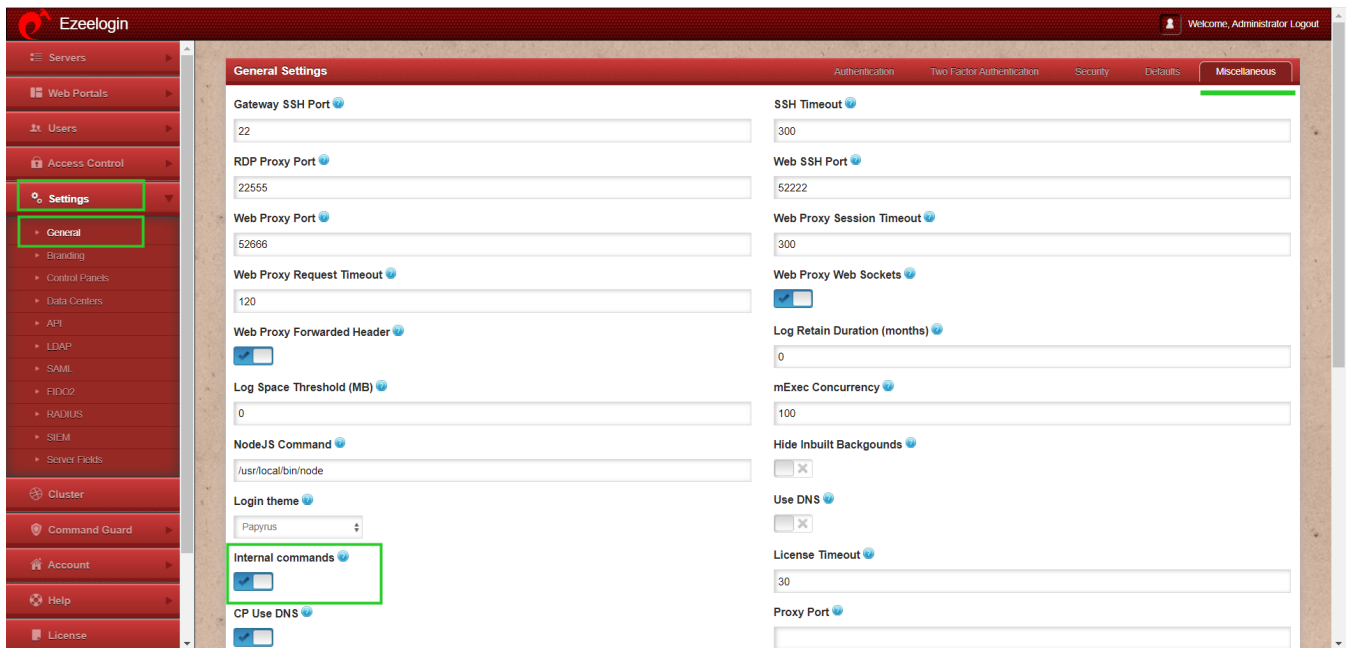
```
root@remoteserver:~# ezinfo
```

```
Server details:-
```

```
Name : debian
IP : 192.168.1.9
SSH port : 22
SSH User : root
Password : root
Group : gateway
```

## 2. How to enable/disable internal commands globally?

**Step 2(A):** Login to Ezeelogin GUI and navigate to **Settings -> General -> Miscellaneous**



**Step 2(B): Enabling** internal commands globally will make commands like **ezinfo**, **ezlist**, and **ezcp** available to all gateway users while working in ezsh.

```

root@production:~#
root@production:~# ezinfo



Server details:-

Name           : Production Server
IP             : 192.168.1.41
SSH port       : 22
SSH User       : root
Password       : 9H2*g6kPXwl=
Group          : Linux Servers
Datacenter     : Centos Web Panel

^C
root@production:~# ezlist
OpenpanelServers
Production Server
openznode.com
Cpanel/WHM server
^C
root@production:~# |

```

**Step 2(C): Disabling** internal commands globally will prevent all gateway users from accessing commands like **ezinfo**, **ezlist**, and **ezcp** while working in ezsh.

```
root@production:~#  
root@production:~# ezinfo   
  
Command 'ezinfo' not found, did you mean:  
  
  command 'einfo' from deb ncbi-entrez-direct (12.0.20190816+ds-1ubuntu0.2)  
  command 'einfo' from deb epub-utils (0.2.2-4ubuntu2)  
  command 'ebinfo' from deb eb-utils (4.4.3-12)  
  command 'epinfo' from deb photopc (3.07-1)  
  
Try: apt install <deb name>  
  
root@production:~# ezlist   
  
Command 'ezlist' not found, did you mean:  
  
  command 'vzlist' from deb vzctl (4.9.4-6)  
  
Try: apt install <deb name>  
  
root@production:~# |
```

## Related Articles:

[Access Control Explained](#)

[User not able to view the password of a server even after granting permission in Access Control?](#)

Online URL:

<https://www.ezeelogin.com/kb/article/internal-command-ezinfo-not-displaying-server-details-59.html>