## Ezeelogin upgrade checklist

590 Nesvin KN March 24, 2025 Common Errors & Troubleshooting 2149

## Frequently occurring issues after upgrading Ezeelogin

**Overview:** This article covers common issues that may occur after <u>upgrading</u> Ezeelogin and provides solutions to resolve them.

Upgrade Ezeelogin Jump server to the latest version

- 1. ezsh shell disallowed
- 2. REMOTE HOST IDENTIFICATION HAS CHANGED
- 3. No Two-factor Authentication enabled
- 4. Could not load style files
- 5. Integrate Ezeelogin with WAF(Cloudflare)
- 6. View/hide IP address
- 7. "invalid grant " or " An Error Was Encountered "
- 8. Your system folder path does not appear to be set correctly. Please open the following file and correct this: index.php
- 9. <u>User add failed Cannot add user on this node: REMOTE HOST IDENTIFICATION HAS CHANGED!</u>
- 10. <u>User add failed Cannot add user on other node: REMOTE HOST IDENTIFICATION HAS</u> CHANGED!

Online URL: https://www.ezeelogin.com/kb/article/ezeelogin-upgrade-checklist-590.html