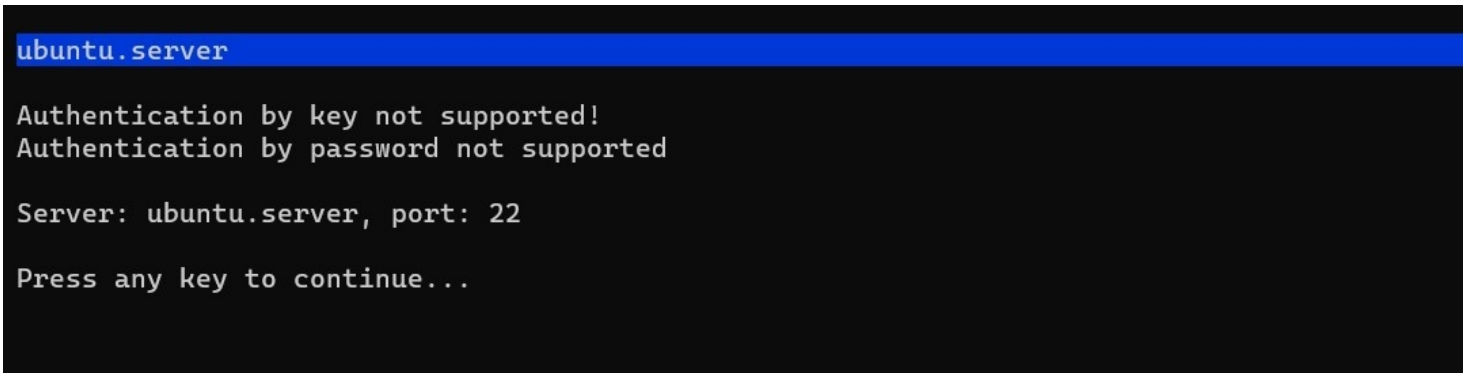
Authentication by key or password not supported

603 Nesvin KN March 25, 2025 Common Errors & Troubleshooting 4024

How to fix **Authentication by key or password not supported** while trying to login to remote servers?

Overview: This article explains how to fix the "Authentication by key or password not supported" error by enabling PasswordAuthetication or PubkeyAuthentication in sshd_config and restarting SSH.




```
Authentication by key not supported!
Authentication by password not supported
```

Step 1: Manually login to the remote server and run the below command to **check the password and key-based authentication**.

```
root@remote-server ~]# cat /etc/ssh/sshd_config | grep -i "PubkeyAuthentication\|PasswordAuthentication"

PasswordAuthentication no
PubkeyAuthentication no
```

Step 2: Change password or key-based authentication to **yes** according to the authentication method you are planning to use.

```
root@remote-server ~]# vim /etc/ssh/sshd_config

PasswordAuthentication yes
PubkeyAuthentication yes

root@remote-server ~]# systemctl restart sshd
```

Step 3: After changing the authentication, try to login to the remote server from Ezeelogin and confirm it's working fine.

Related Articles:

Authentication by ssh key failed

Failed to establish SSH session

Could not connect or access the remote servers/devices

Online URL: https://www.ezeelogin.com/kb/article/authentication-by-key-or-password-not-supported-603.html