How to reset 2fa of an ezeelogin user?

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How to reset or clear the two-factor authentication for a gateway user?

Overview: This article helps admin privileged user to reset or clear <u>two-factor authentication (2FA)</u> for a gateway user, including <u>Google Authenticator</u>, <u>YubiKey</u>, and <u>DUO</u>, allowing the user to log in and reconfigure their 2FA settings.

This will clear/reset all the two-factor authentication mechanisms such as GOOGLE Authenticator, YUBIKEY, and DUO Authenticator of the user.

Step 1: Login as admin privileged user to web GUI and click on the reset password icon

of the

gateway user.

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Step 2: Enable **Clear Two-Factor Authentication Secret** and save it. Now the user will be able to login to the web GUI and set a new 2FA.

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Step 3: Re-login to the web GUI as the gateway user, and the user can set up their <u>Google Authenticator</u>, <u>DUO</u>, <u>Yubikey</u> or <u>access keyword</u> again.

	Google Authenticator secret	
	Use Georgia Authenticator.app Stort the below GH code using the Georgia Authenticator app or manually add your account test@192.168.0.140 manu this secret 3CUMZSTUGFABSAEZ (Time based).	
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Enforce 2fa on user login

How to Enable/Disable Two Factor Authentication (2FA) on Ezeelogin Jump Server?

Online URL: https://www.ezeelogin.com/kb/article/how-to-reset-2fa-of-an-ezeelogin-user-609.html