Creating usergroup and granting SSH access to the usergroup

610 Jisna Joseph October 14, 2025 Features & Functionalities 3687

How to create user groups and grant SSH access to the user group?

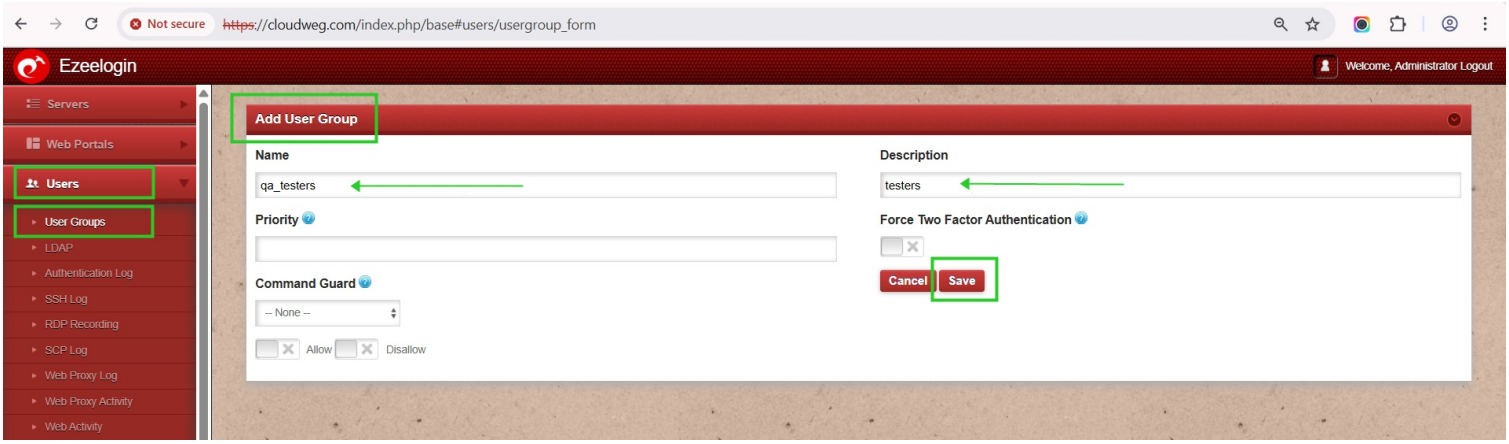
Overview: This article provides step-by-step instructions for creating user groups and granting SSH access securely.

What is a user group?

A **user group** is a collection of users with shared characteristics, identified by a specific group name. These groups are used in **Access Control** to manage permissions, restrict or authorize access to servers, features, and other resources.

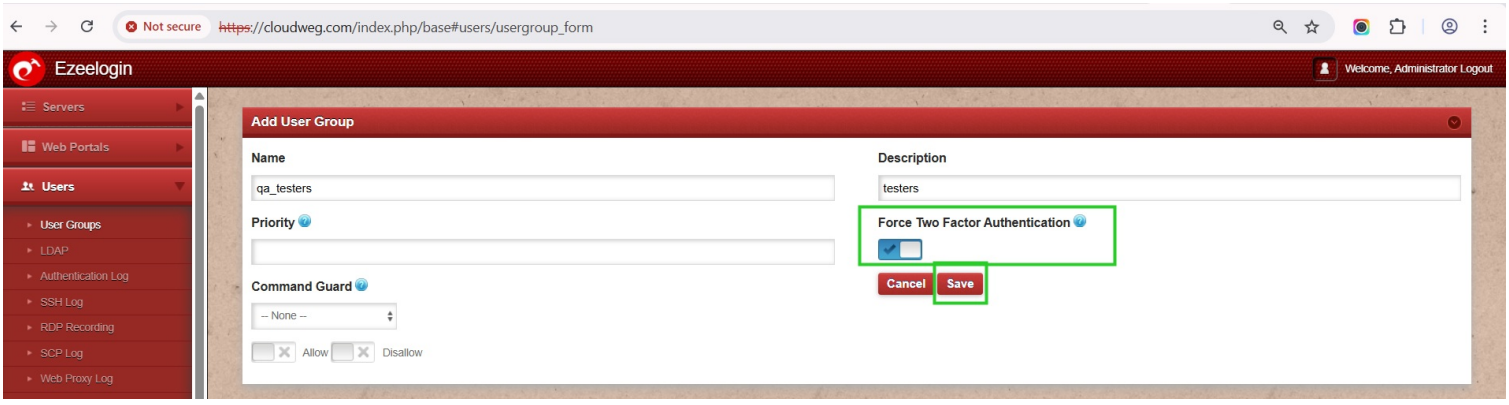
1. How to create a user group?

To create a new user group Navigate to **Users → User Groups → Add**.



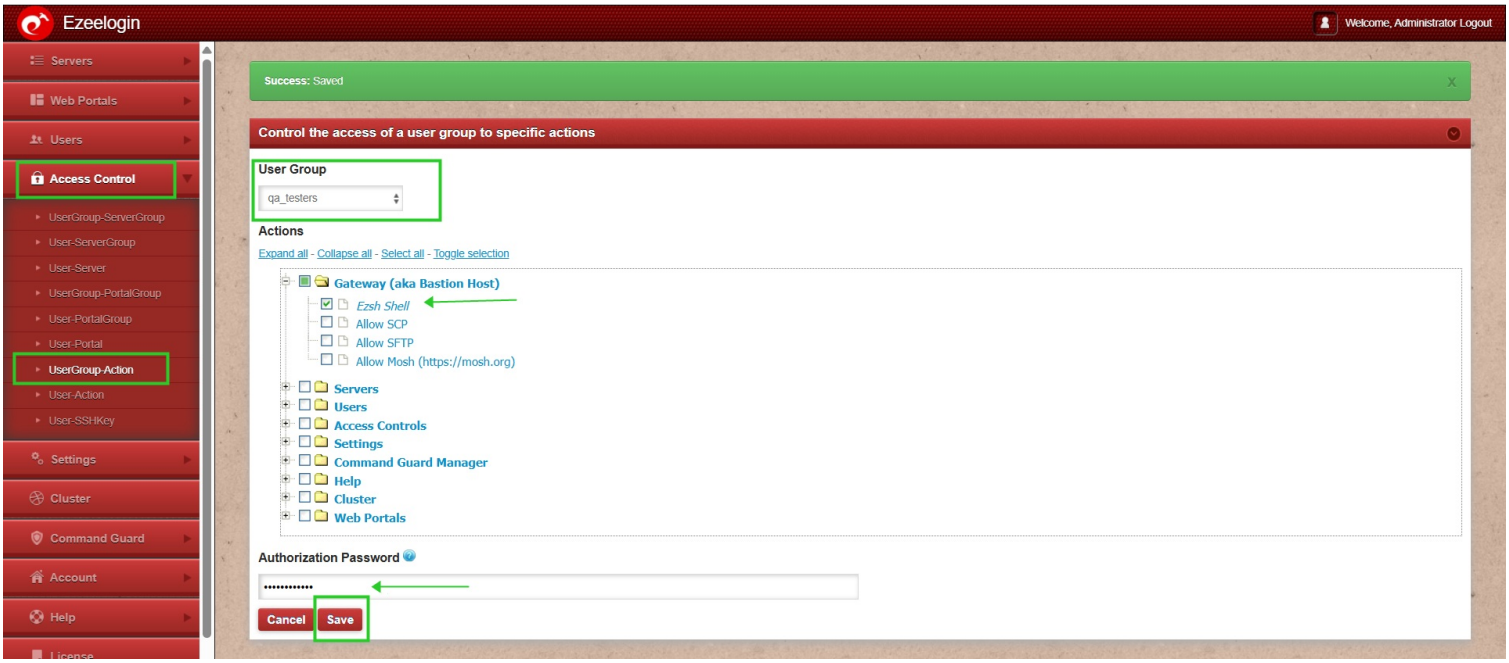
2. Enforcing Two-Factor Authentication (2FA) for User Groups

For enhanced security, administrators can **mandate 2FA** for specific user groups. This ensures an additional layer of authentication before users can access the system. Enabling 2FA for a user group can be done within the group settings based on organizational security requirements.

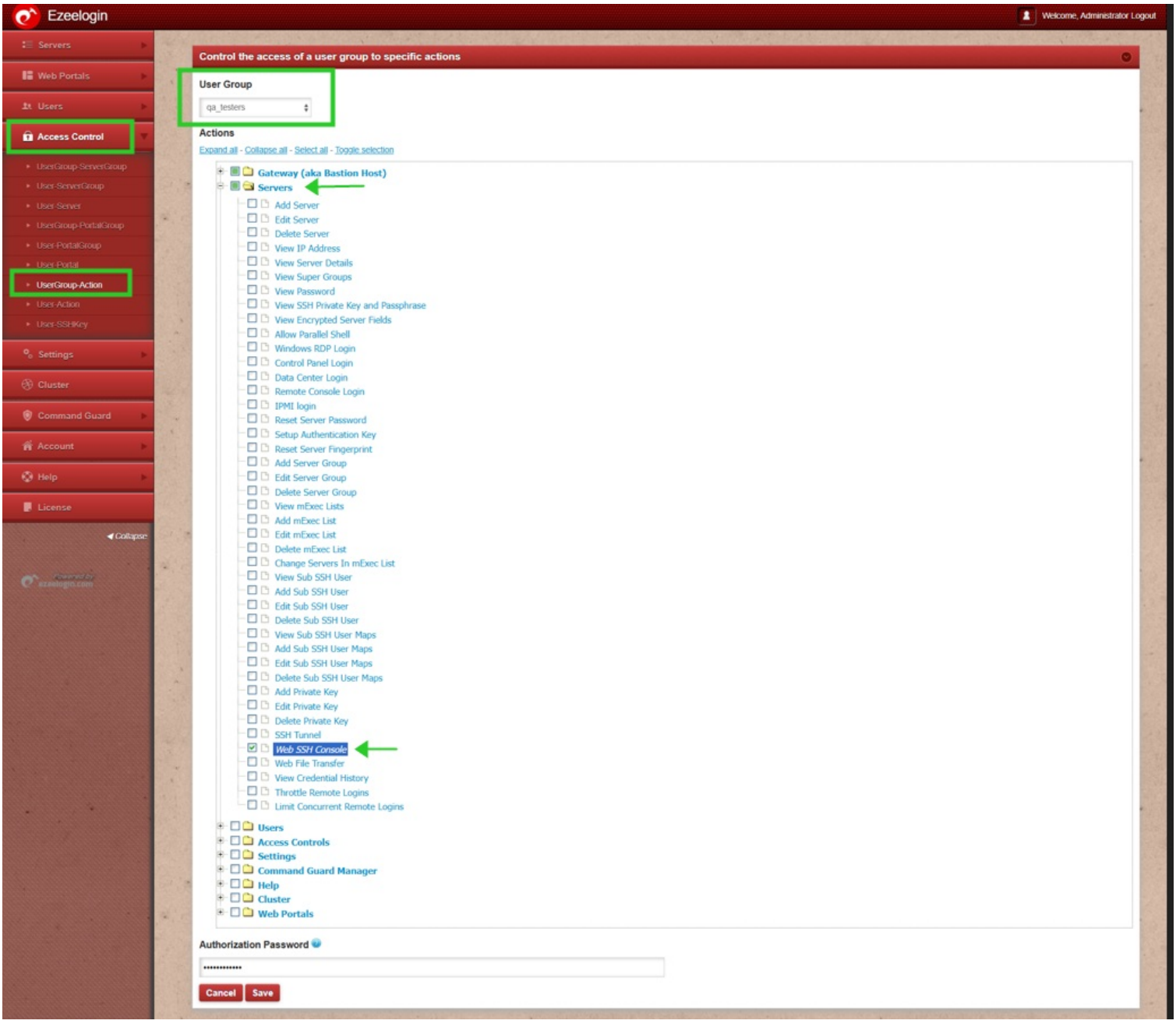


3. How to grant SSH access to a particular user group?

To grant SSH Access (Ezsh) for a particular user group navigate to **Access Control → UserGroup Action→ UserGroup Action-> Actions → Ezsh Shell** as shown below:



To enable SSH Access via web browser for a particular User Group you need to grant the privilege to access the web shell feature by navigating to **Access Control → UserGroup-Action → select user group → Servers → web ssh Console.**



The web shell feature allows you to establish an SSH connection through a web browser without requiring an SSH terminal.Web Shell will work only if the web interface is accessed via HTTPS and uses 2FA to log in. Refer to **Enforce 2FA** or **Enable** authenticator applications (e.g., Google Authenticator, Microsoft Authenticator, and others) and **install SSL Certificates** and **Enforce Https**

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