

# Mosh disallowed

616 Rakhi September 26, 2023 [Common Errors & Troubleshooting](#) 756

## /usr/bin/mosh: Did not find mosh server startup message. (Have you installed mosh on your server.)

This error occurs if you have not installed mosh service on your server / have not enabled mosh server in Ezeelogin GUI.

```
root@ADM0D-LAPLEN-011: ~  
root@ADM0D-LAPLEN-011:~# mosh ajay@192.168.0.117  
ajay@192.168.0.117's password:  
  
Mosh disallowed  
Connection to 192.168.0.117 closed.  
/usr/bin/mosh: Did not find mosh server startup message. (Have you installed mosh on your server?)  
root@ADM0D-LAPLEN-011:~#
```

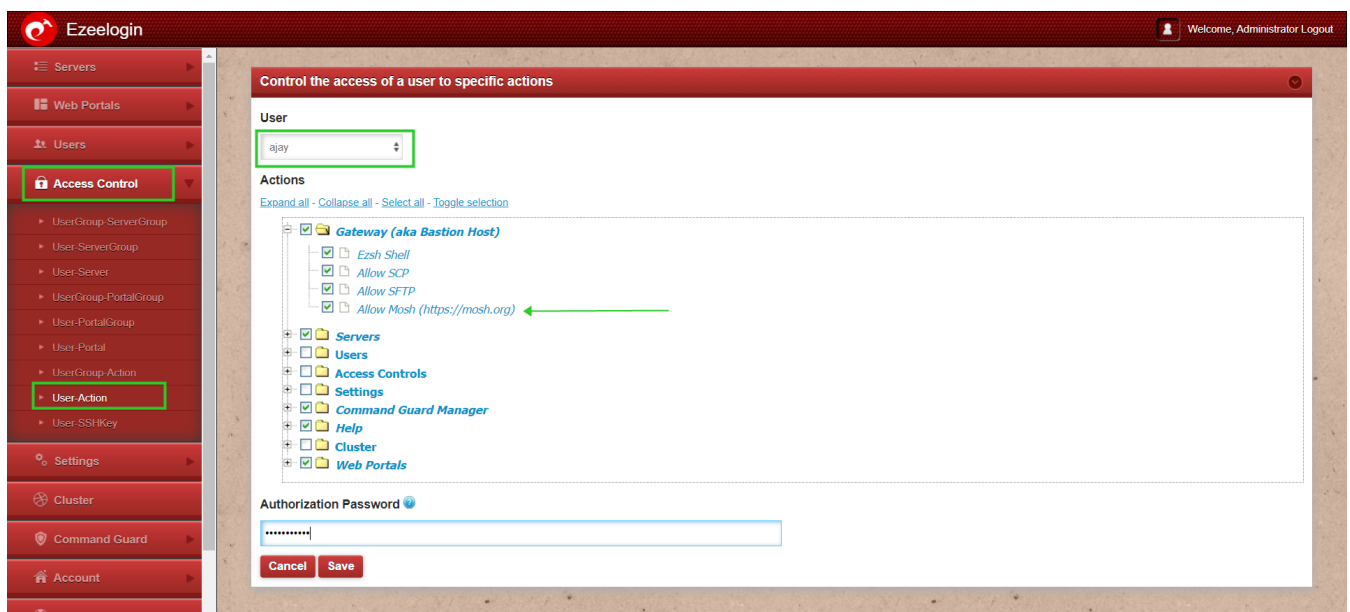
How to **enable mosh service** for the admin user.

(1) We need to manually **install mosh** on our Gateway machine. Run the following command to **install mosh** on your Gateway machine.

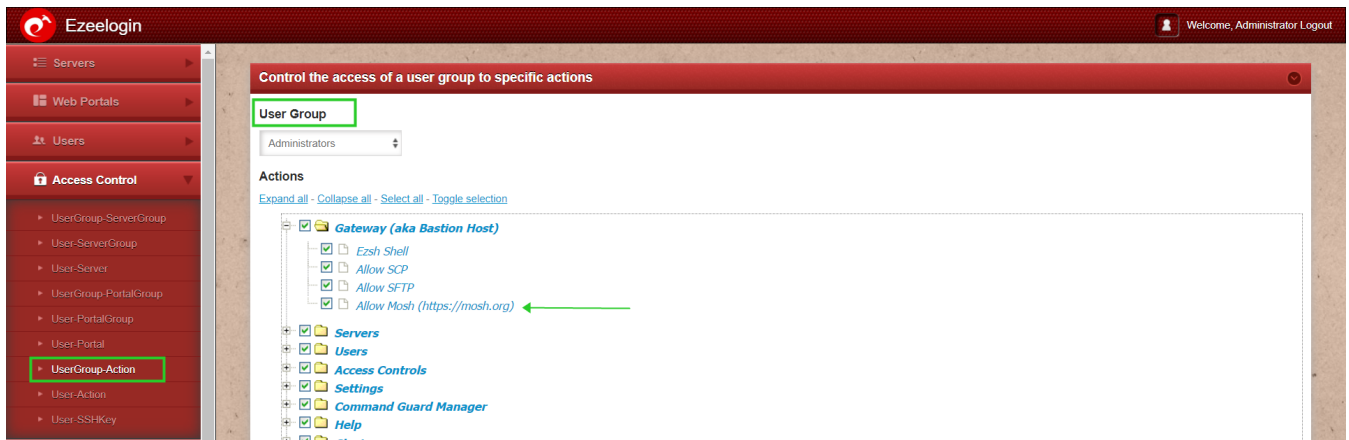
```
root@gateway:~# apt-get install mosh
```

(2) To **enable mosh service** on your machine you need to enable it.

Under [Access Control](#) >> **User Action** >> **Choose the users to whom you need to give access and select >>Allow Mosh.**



You need to also ensure that under **Access control >> User Group-Action >> Admin** or needed group users have permission to access Mosh.



(3) Now try to access the server via mosh.



Online URL: <https://www.ezeelogin.com/kb/article/mosh-disallowed-616.html>