Error: Could not read configuration

618 Rakhi April 8, 2025 Common Errors & Troubleshooting 1920

How to fix Error: Could not read configuration

Overview: This article helps to resolve "**Could not read configuration**" error encountered when logging into the web GUI by verifying and correcting permissions.

The above error occurs when the parent directory has incorrect executable permissions.

Step 1: Check all the permissions in following directory by running the below command:

```
root@gateway:~# ls -ald /usr/local/etc/ezlogin /usr/local/etc /usr/local /usr/
```

Step 2: Run this command to correct the permissions:

```
root@gateway:~# chmod 751 /usr/local/etc/ezlogin /usr/local/etc
/usr/local /usr/
```

The correct executable permissions should be set as follows:

```
root@gateway:~# drwxr-x--x 14 root root 4096 Oct 7 2022 /usr/
root@gateway:~# drwxr-x--x 13 root root 4096 Jun 20 22:53 /usr/local
root@gateway:~# drwxr-x--x 3 root root 4096 Oct 7 2022 /usr/local/etc
root@gateway:~# drwxr-x--x 2 admin ezuser 4096 Apr 5 16:43
/usr/local/etc/ezlogin
```

Related Articles:

Fixing Permission Issues in Ezeelogin Web GUI

An error occurred. Please contact administrator." - got error while trying to access remote server from jump server

Blank page in GUI and an error in SSH/backed shell 'license expired!'

Could not load style files while accessing Ezeelogin GUI

"error": "invalid grant", "error description"

Online URL: https://www.ezeelogin.com/kb/article/error-could-not-read-configuration-618.html