Error: User modify failed. Cannot modify user on this node: Authentication by SSH key not supported!

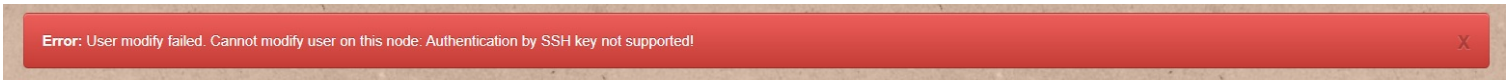
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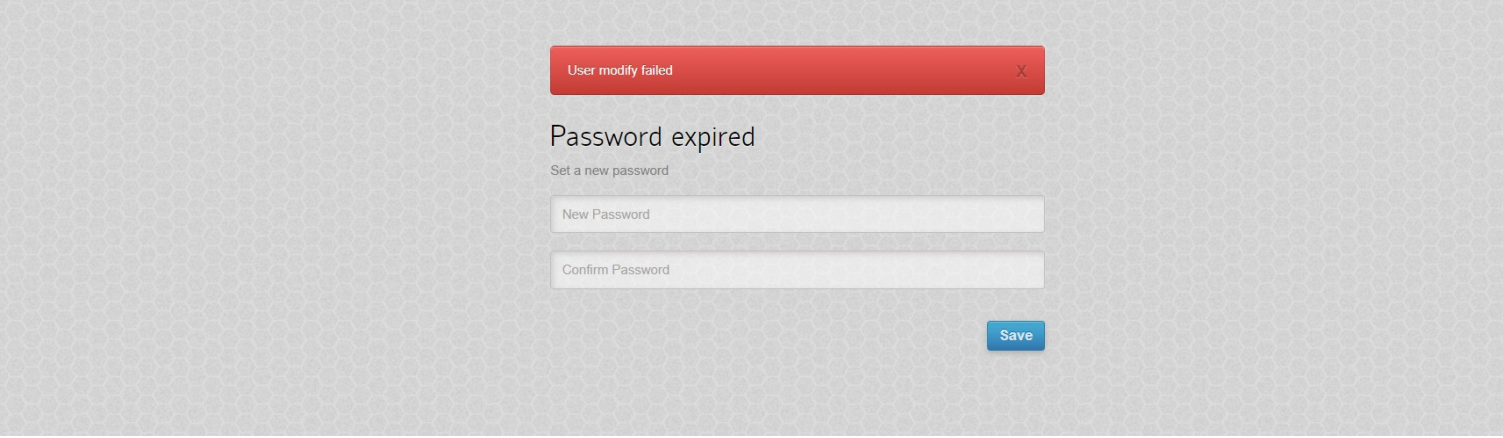
Error: User modify failed. Cannot modify user on this node: Authentication by SSH key not supported!

OR

Error: User modify failed. Cannot modify user on other nodes: Authentication by SSH key not supported!

Overview: This article explains how to resolve the "Authentication by SSH key not supported" error in Ezeelogin by enabling SSH key authentication for the root user on all nodes.





This **error occurs** if you have **disabled key authentication for the root** user.

The master and slave nodes should enable key authentication for the root user to modify users.

Step 1: Run the following command to check if the key Authentication is enabled or not.

```
root@gateway:~# cat /etc/ssh/sshd_config | grep -i "Match User\|PubkeyAuthentication"
```

Step 2: Run the following command to enable key authentication for the root user and restart sshd service.

```
root@gateway:~# echo "Match User root" >> /etc/ssh/sshd_config ; echo "PubkeyAuthentication yes" >> /etc/ssh/sshd_config

root@gateway:~# systemctl restart sshd
```

Related Articles:

User add failed Cannot add user on this node: REMOTE HOST IDENTIFICATION HAS CHANGED!

Error: User modify failed. Cannot modify user on other node: Authentication by SSH key failed!

Error: User modify failed. Cannot modify user on this node: Authentication by SSH key failed!

Error: User add failed. Cannot add user on this node. user already exists

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