## Failed to Connect to IP: Permission Denied cPanel / WHM login

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## Unable to login into Cpanel/WHM. Getting the error Failed to Connect to IP: Permission Denied

**Overview:** This article describes steps to resolve the "*Unable to login into cPanel/WHM:* Failed to Connect to IP: Permission Denied" error by checking php.ini for restrictions, and ensuring SELinux is disabled.

**Step 1:** Ensure there are **no restrictions** set in the **php.ini** file that could prevent connections to the server. Specifically, look for settings related to network connections or IP restrictions that might be impacting cPanel/WHM access.

**Step 2:** Check SELinux status on both servers. SELinux can sometimes cause issues with cPanel/WHM access. It is advisable to disable it on both the gateway server and the remote servers.

To check the status of SELinux, use the following command.

root@gateway:~# sestatus SELinux status: disabled

**Step 2(A):** If SELinux is not disabled, you can disable it by editing the configuration file. Open the SELinux configuration file using a text editor.

root@gateway:~# nano /etc/selinux/config

Set SELINUX=disabled in the configuration file:

SELINUX=disabled

Save the file and reboot the server to apply the changes and check by running the "sestatus" command again. It should return as 'disabled'.

Step 3: Attempt to log in to cPanel/WHM again after completing the above steps.

**Step 4:** Monitor for any <u>error messages or logs</u> that may indicate ongoing issues with connectivity or permissions.

## **Related Articles:**

Error logs and configuration files.

Unable to log in to CPanel with a single click.

ERROR: Token not found.

Add your CPanel as WebPortal.

Online URL:

 $\underline{https://www.ezeelogin.com/kb/article/failed-to-connect-to-ip-permission-denied-cpanel-whm-\\ \underline{login-65.html}$